

ACTION REQUIRED – Update WebScan

WebScan is a utility program required for Remote Deposit scanner service. IMPORTANT: Failure to act will result in a Remote Deposit (RD) service disruption.

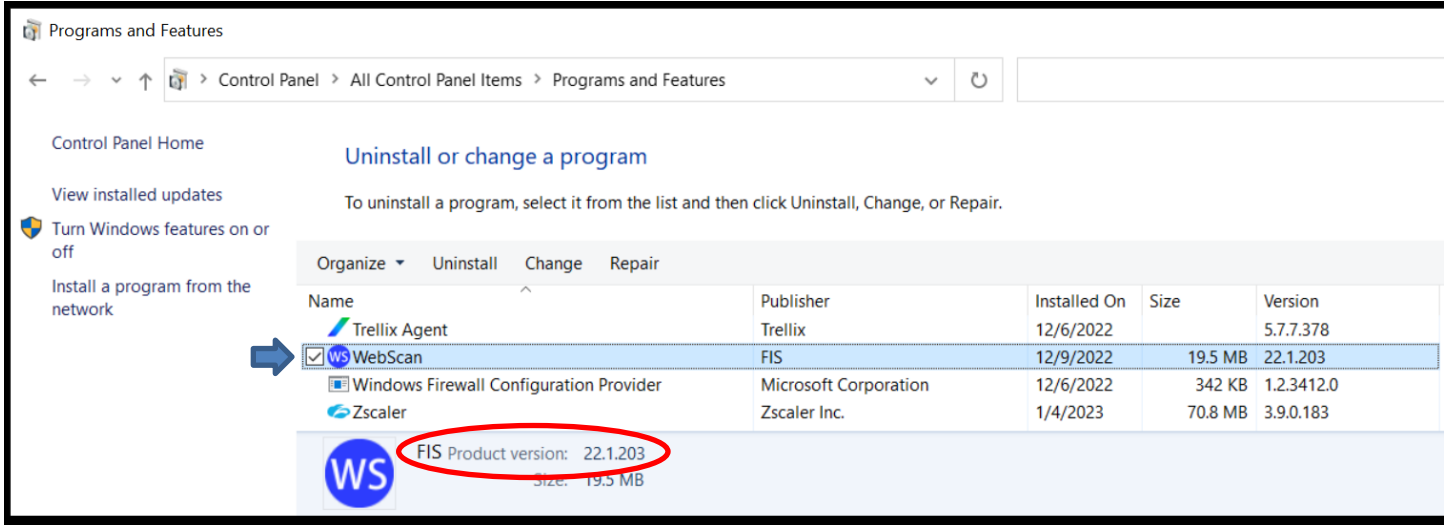
Administrative access to the computer will be required. Contact your company Information Technology (IT) Administrator for assistance making the required changes. If you fail to act, a service disruption will be experienced.

<p><i>You will need to uninstall WebScan, then install the most up-to-date version.</i></p> <p><i>Your steps will be determined by your scanner model.</i></p>	
Panini Scanners	Non-Panini Scanner Types
<i>Action required migration weekend</i>	<i>Action required as soon as possible</i>
<p>Step 1: Uninstall WebScan version 17.</p> <p>Step 2: Remove 2 folders in the company Windows C drive library.</p> <p>Step 3: Open Remote Deposit and go to the Help menu on the top right. Click “Download WebScan” link for WebScan to install.</p>	<p>Step 1: Uninstall your current version of WebScan.</p> <p>Step 2: Remove 2 folders in the company Windows C drive library.</p> <p>Step 3: Open Remote Deposit and go to the Help menu on the top right. Click “Download WebScan” link for WebScan to install.</p> <p>Step 4: Update WebScan’s Domain Settings.</p> <p>Step 5: Enter the following URL: “https://remotedeposit.associatedbank.com” into the Remote Domain URL bar & Update WebScan</p>

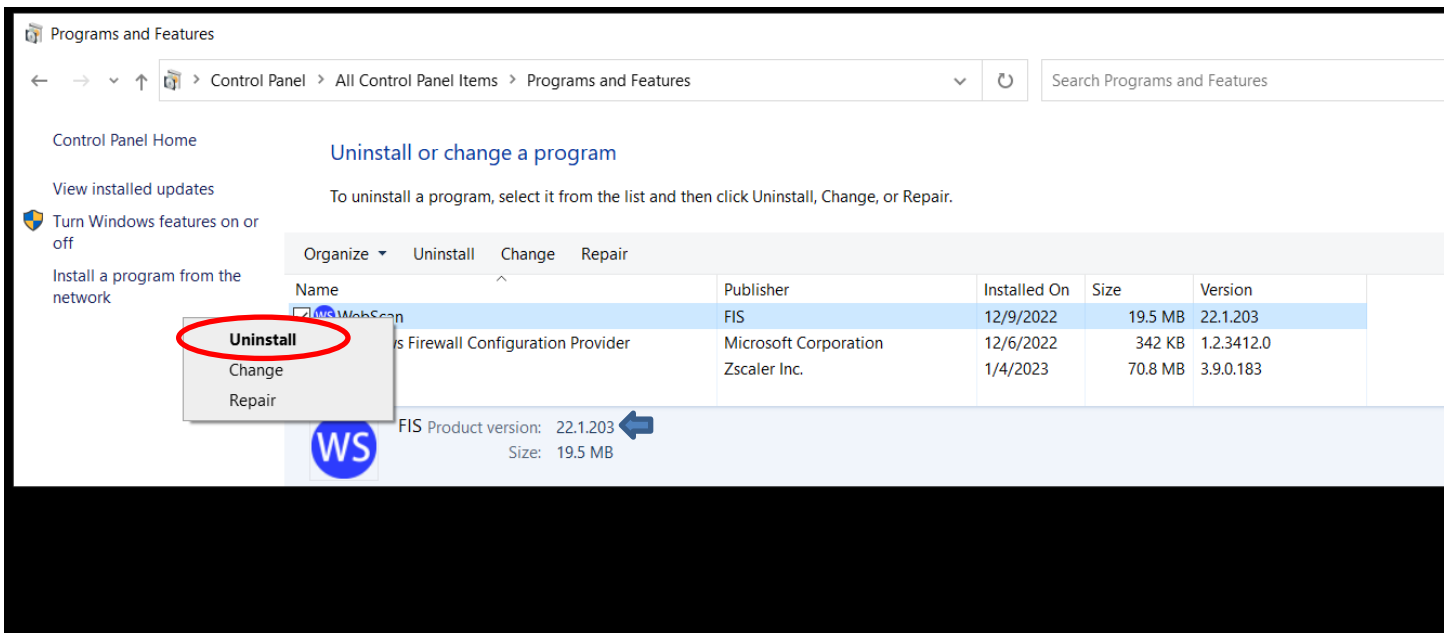
Uninstalling Your Current WebScan Version

ATTN: Panini clients must action the below on the Monday following their migration weekend.

***Note:** In order to make these updates, you will need your IT administrator to apply changes to programs on your PC.



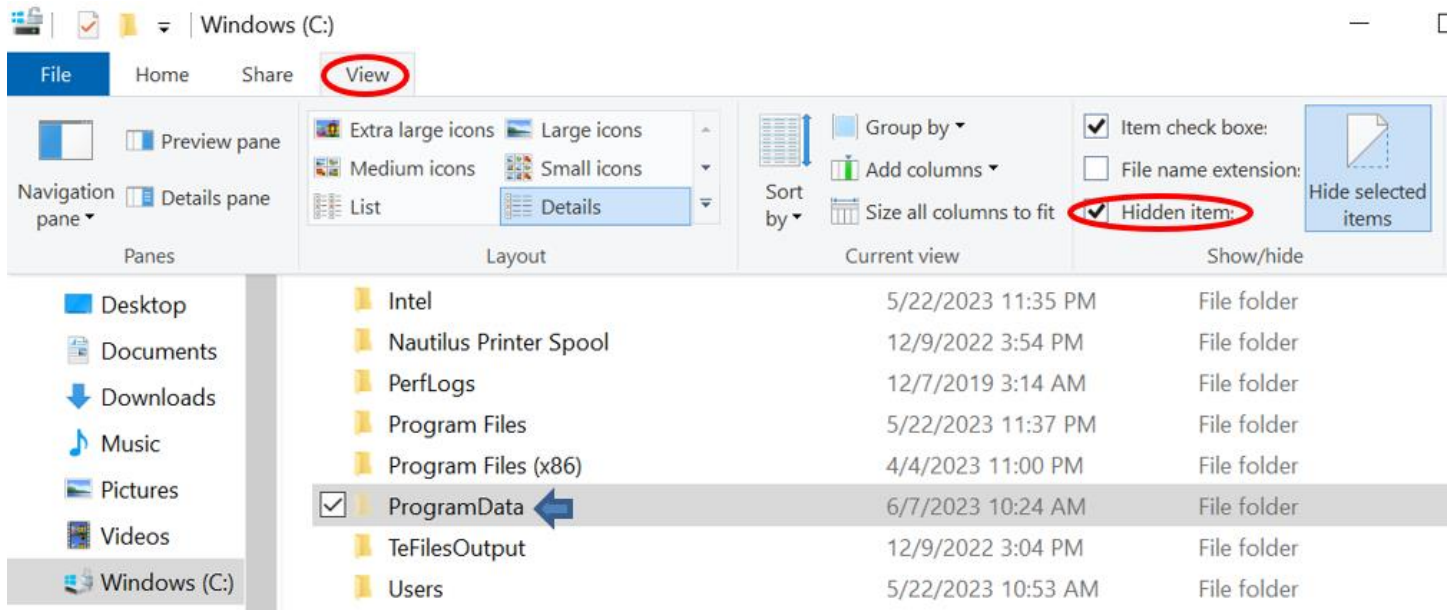
Uninstall WebScan by navigating to 'Control Panel'> 'Programs and Features'> Then Right Click on 'WebScan'



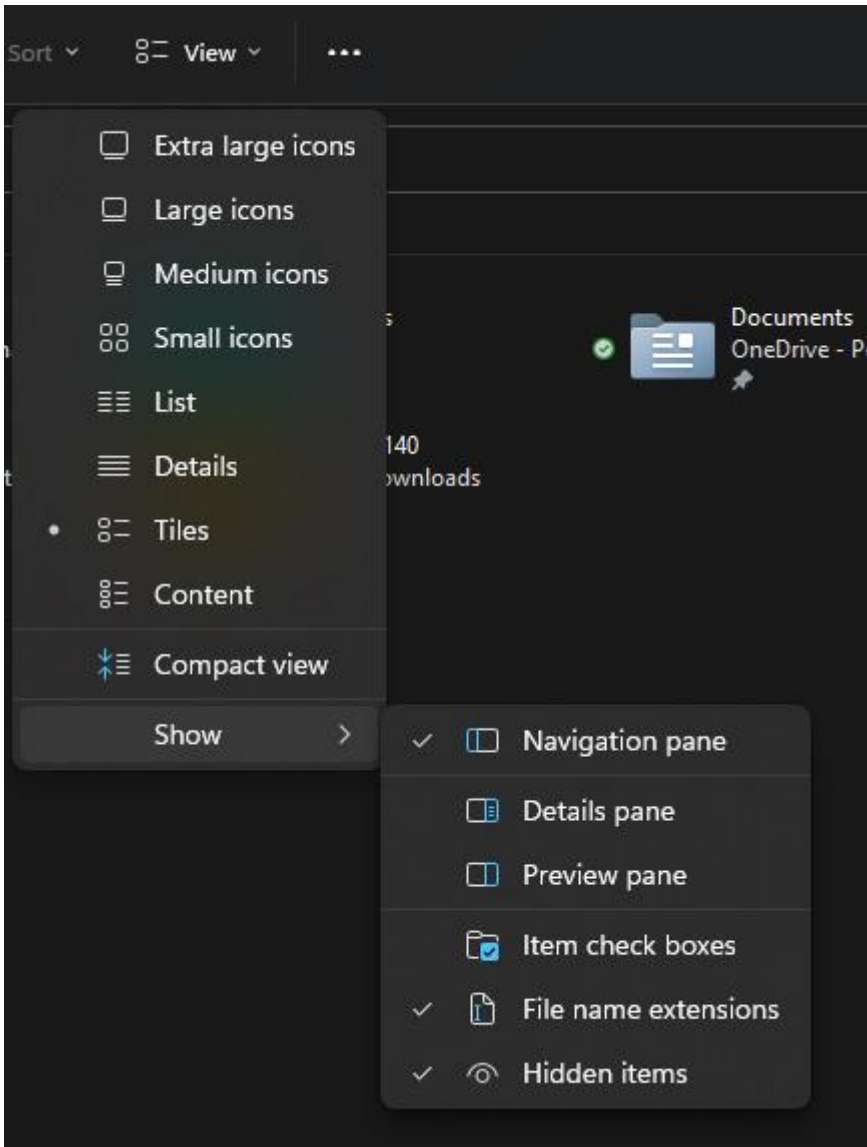
Access your PC's Control Panel> Programs & Features> Locate 'WebScan' in your list of programs.

Delete 2 Folders

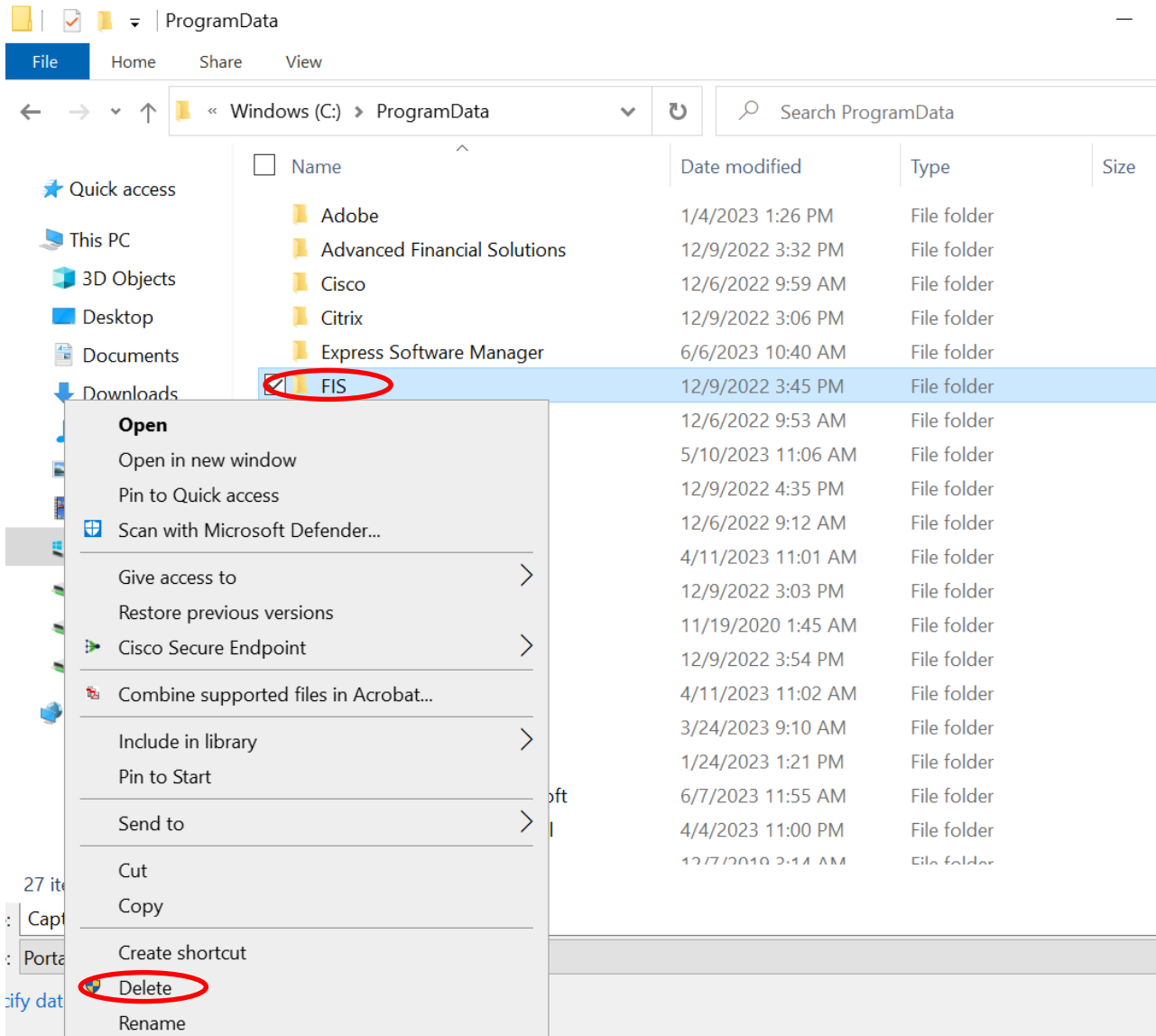
Once WebScan has been uninstalled there are 2 folders within your PC's 'C: Drive' to locate.



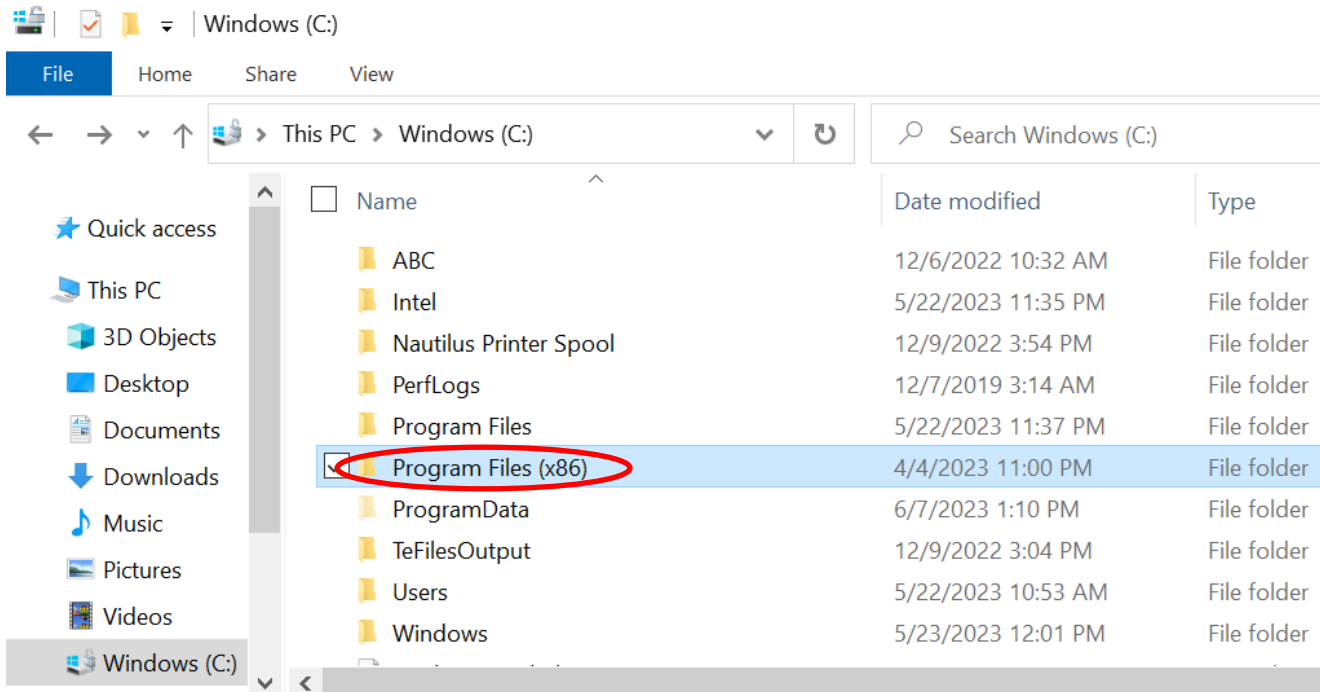
First, access your 'C: Drive', click the 'View' tab at the top, ensure the 'Hidden Items' checkbox is checked, then locate & access the 'ProgramData' folder.



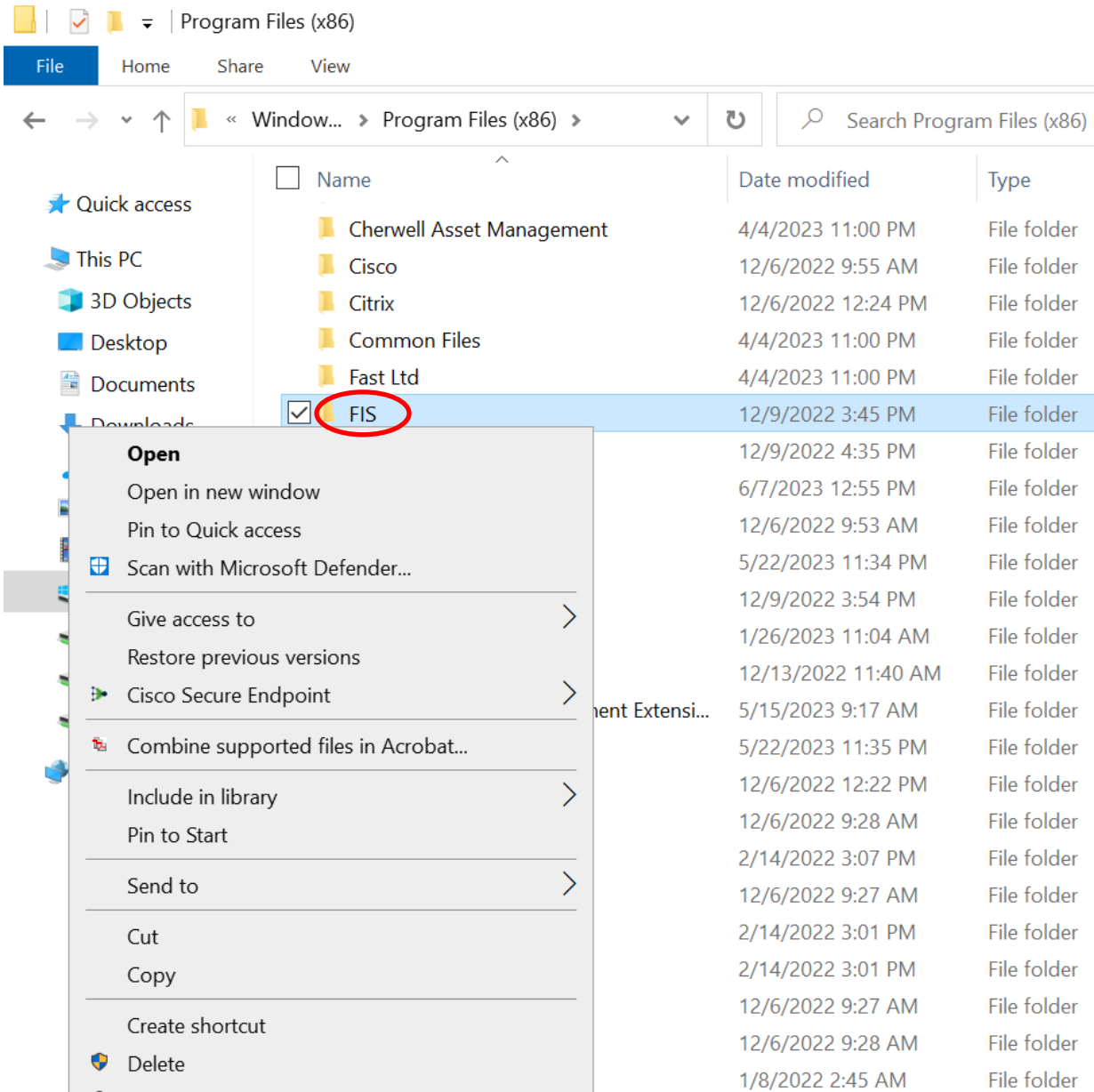
(Windows 11 view of 'Hidden Items' checkbox.)



Within the 'ProgramData' folder, locate & delete the FIS folder.



Second, return to the 'C: Drive', access the 'Program Files (x86)' folder.



Within the 'Program Files (x86)' folder, locate and delete the FIS folder.

Download the most current version of WebScan

**Associated Bank recommends using Google Chrome for WebScan installations.*

Remote Deposit

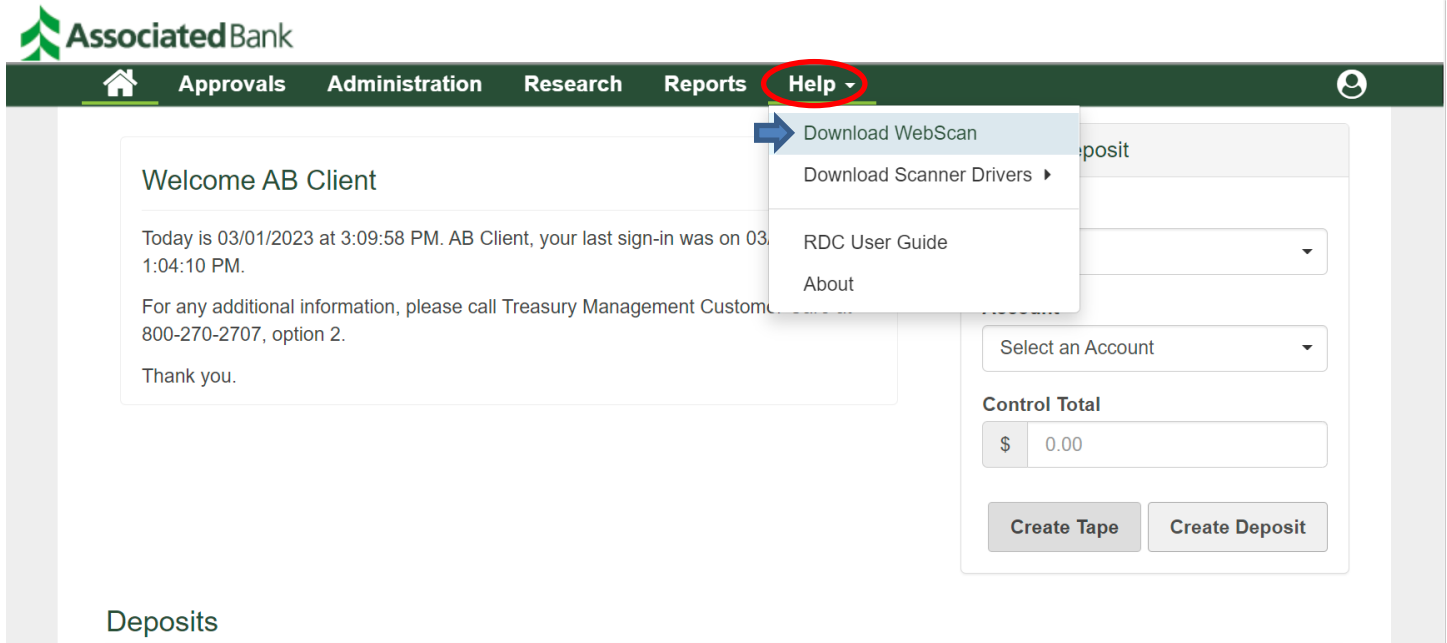
Remote Deposit User Guides

- [Remote Deposit User Guide](#)
- [Remote Deposit Getting Started Guide](#)
- [Remote Deposit Workflow Reference Guide](#)
- [Remote Deposit FAQ](#)
- [Remote Deposit Scanner and Supply Ordering Site](#)
- [Scanner User Guides](#)

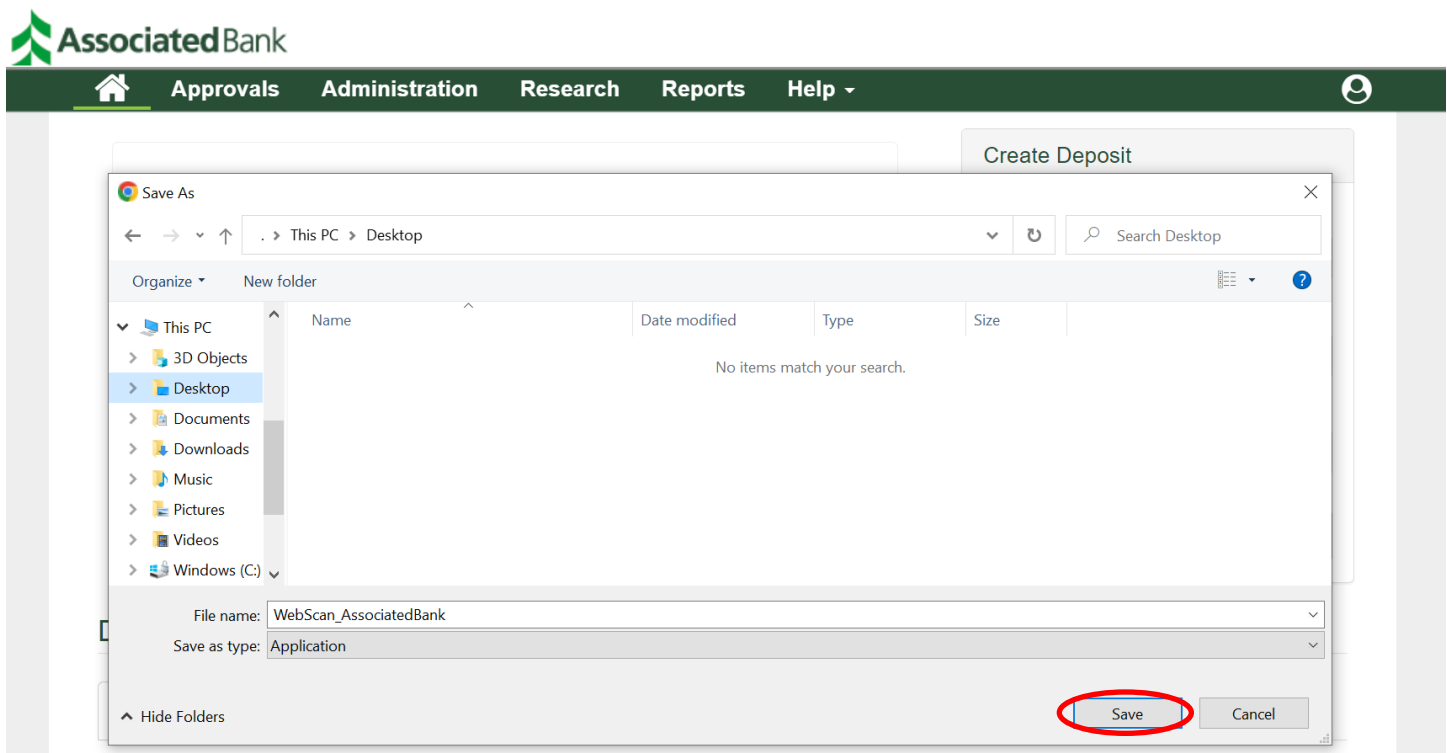
Remote Deposit Scanner Drivers

- [Download Panini IDeal Driver](#)
- [Download MyVisionX/Panini Driver \(32 Bit\)](#)
- [Download MyVisionX/Panini Driver \(64 Bit\)](#)
- [Download Digital Check TellerScan Driver](#)
- [Download Epson S1000 Driver \(32 Bit\)](#)
- [Download Epson S1000 Driver \(64 Bit\)](#)
- [Download Other Drivers](#)
- [WebScan v17 \(for PANINI SCANNERS W/WINDOWS 10 ONLY\)](#)
- ➡ • [WebScan \(for ALL OTHER SCANNERS\)](#)

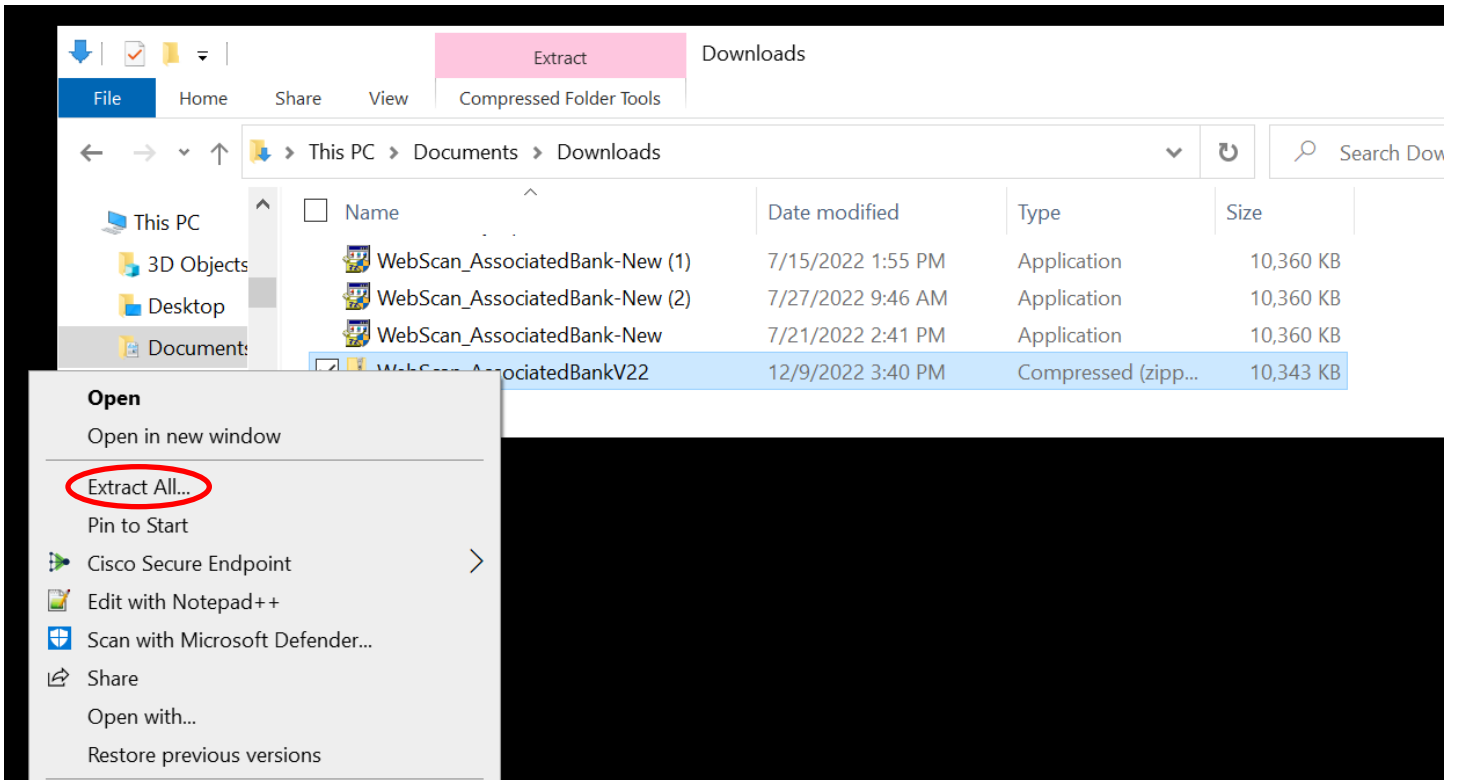
L Sign-in to Associated Connect®, access the Remote Deposit Portal and click on the 'Help' menu. Select 'WebScan' to initiate the download.



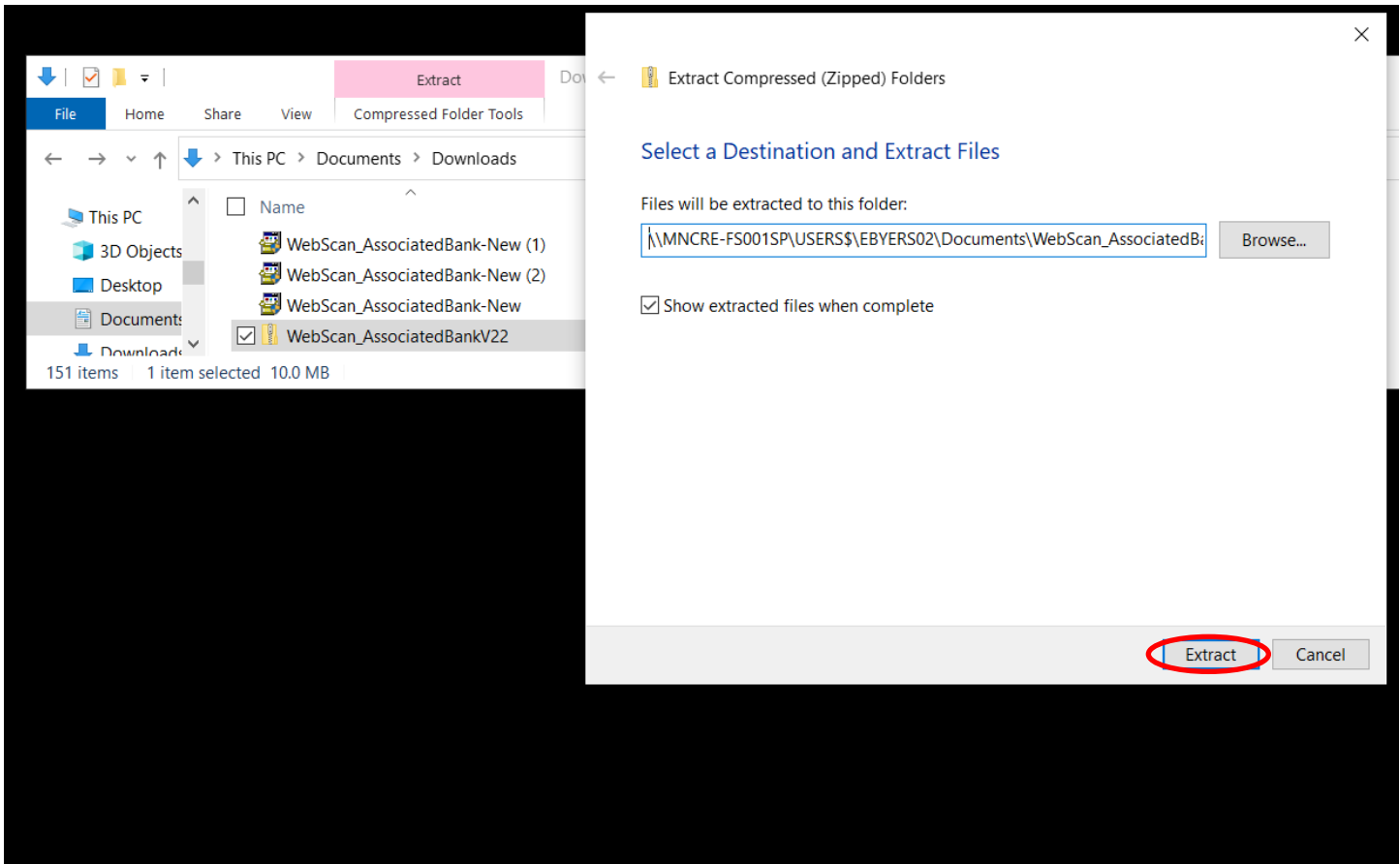
Your 'Help' menu may look like this as well, if so, select Download WebScan.



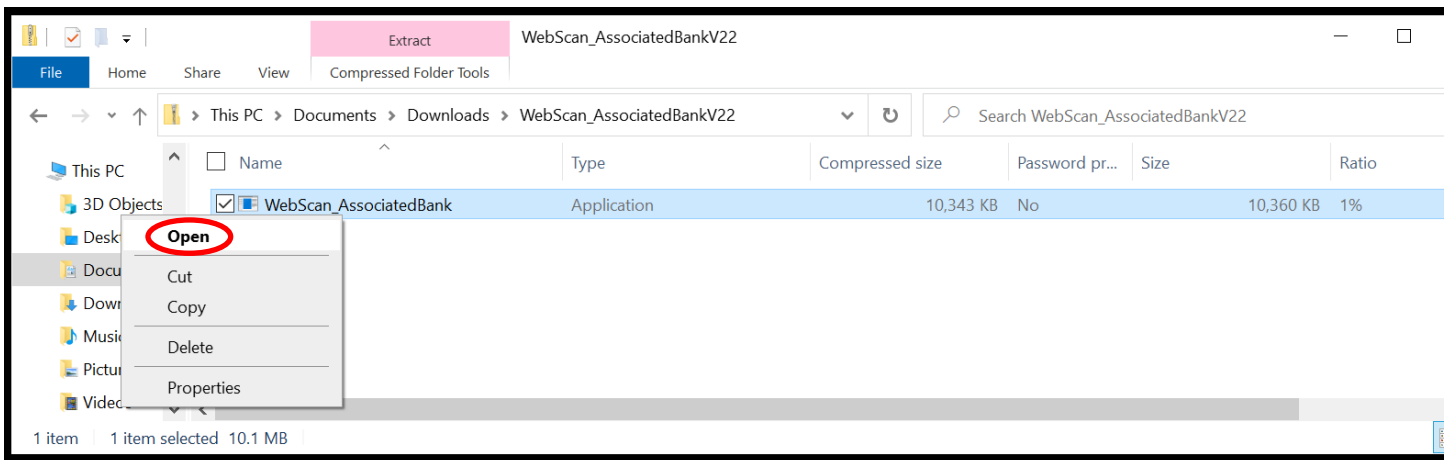
This will populate a 'Save As' screen. Choose a permanent location from the left side that you will be able to easily access in future steps for the WebScan file. Click 'Save' at the lower right. You may see a similar download screen.



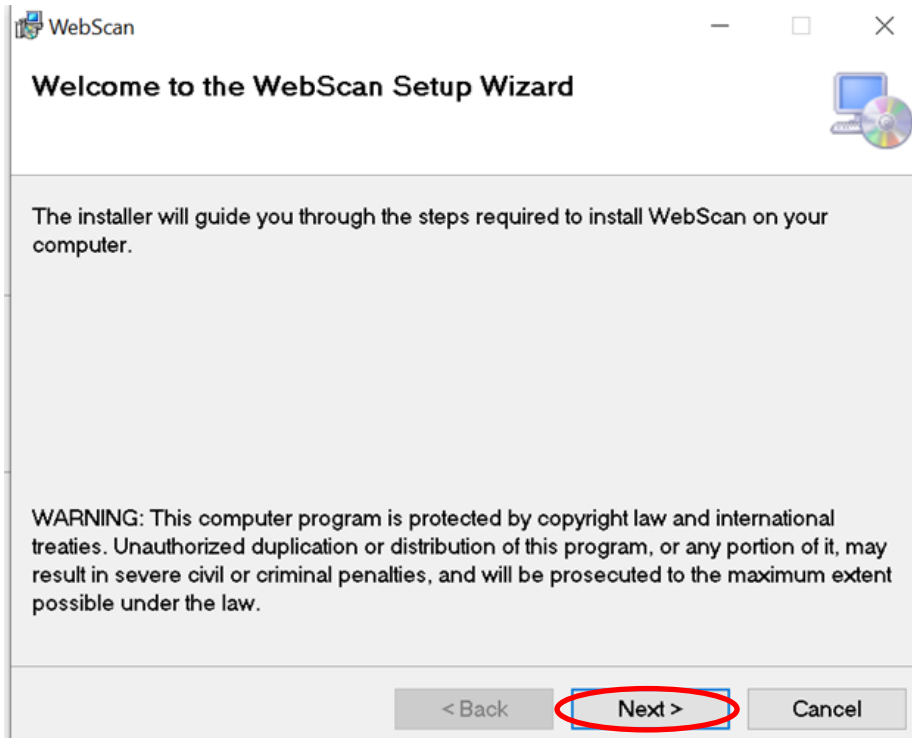
Once Saved, from your permanent location, right click on the zip folder and select 'Extract All'.



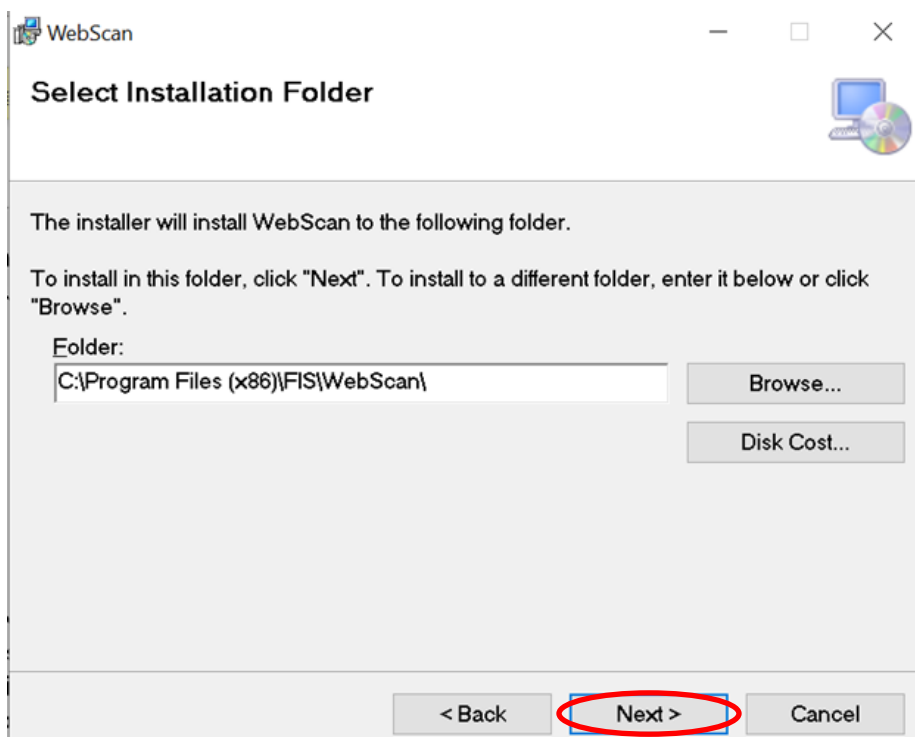
Make note of the extraction location and click 'Extract' at the lower right.



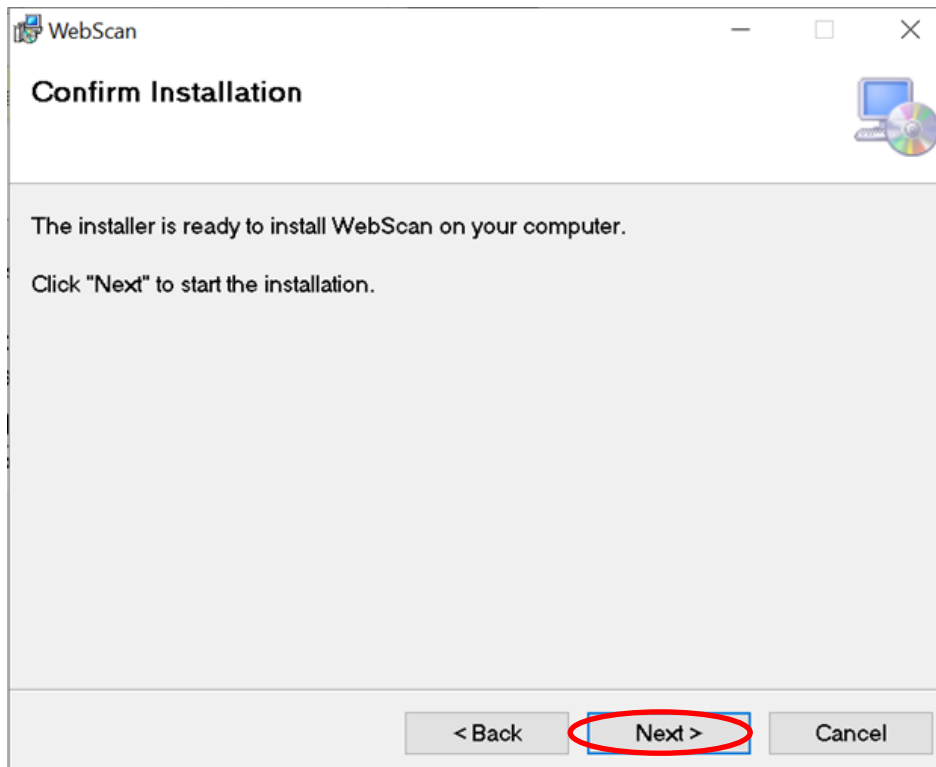
Once extracted, right click on the file and select 'Open'.



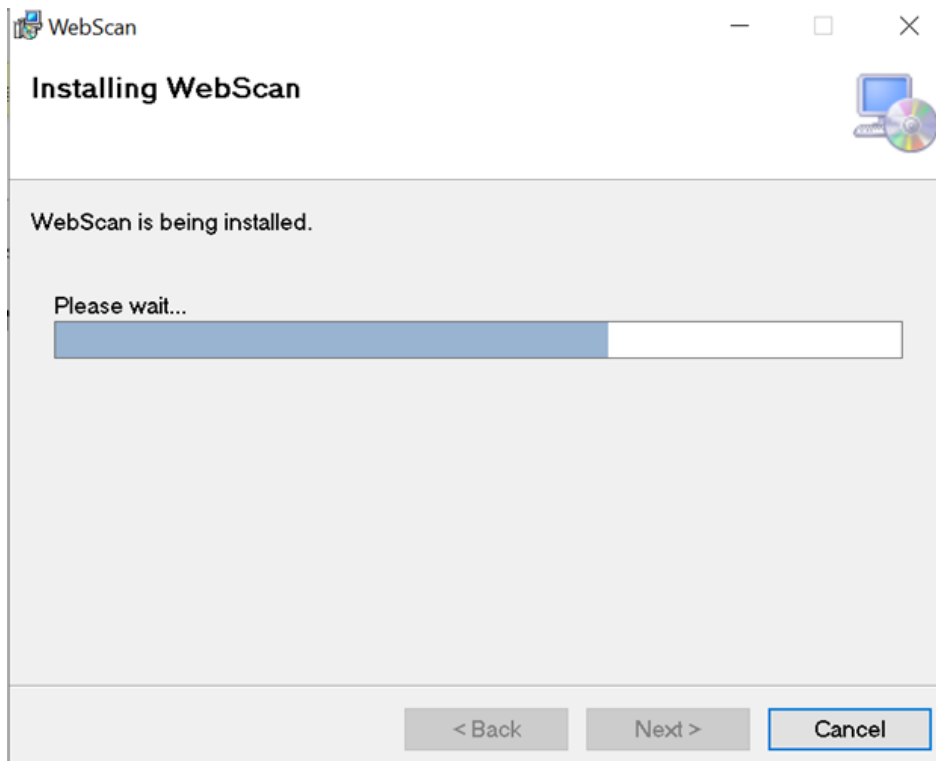
This will initiate the WebScan Setup Wizard. Click 'Next'.



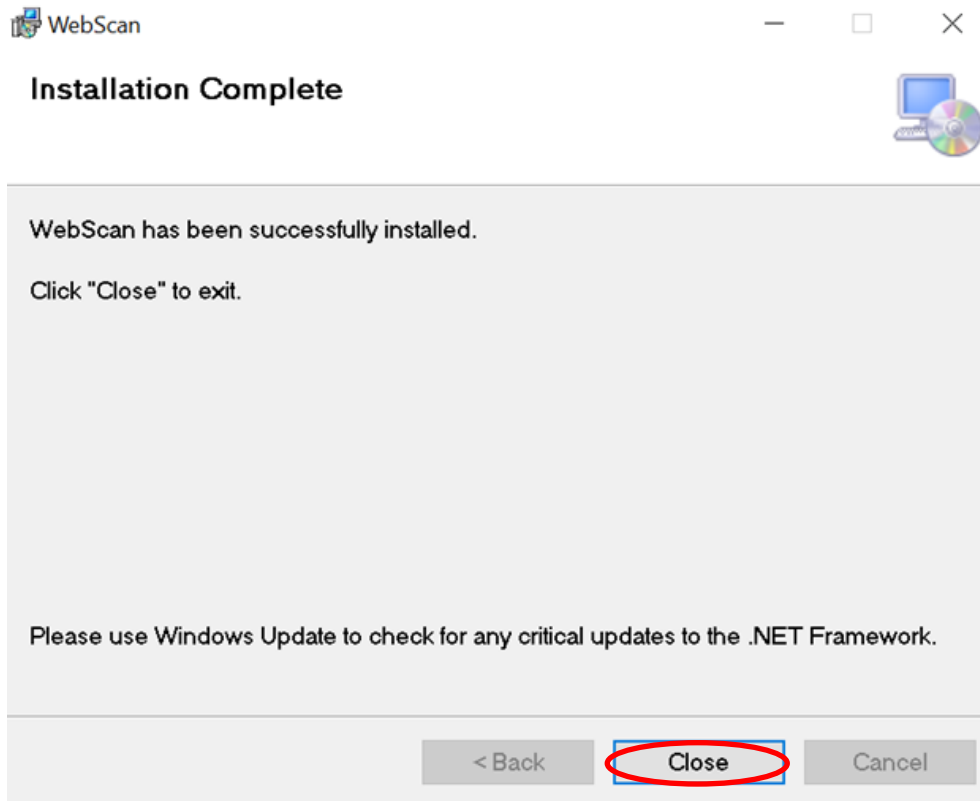
The installer will auto-select a folder location for the WebScan program. Select 'Next' to proceed.



Select 'Next' to Confirm Installation.

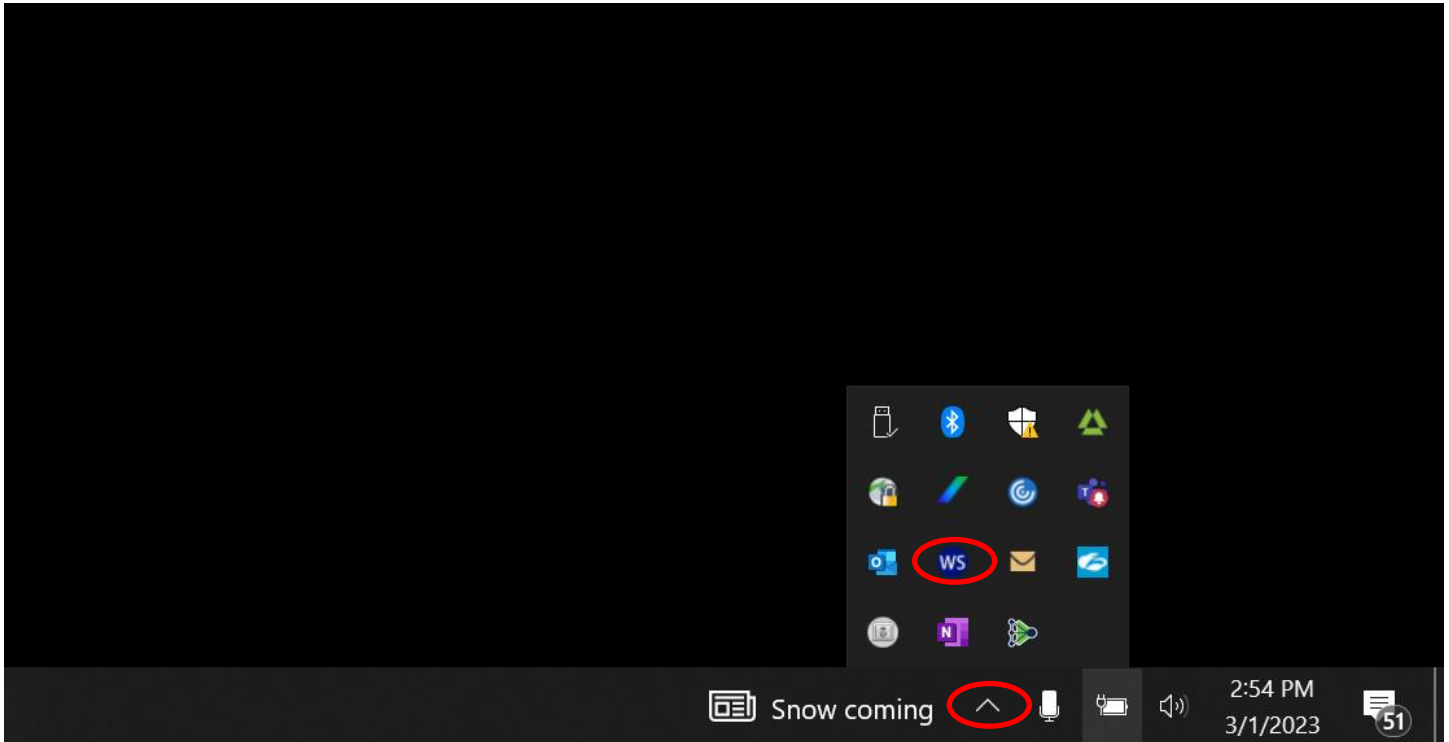


A status bar will populate to reflect installation status.

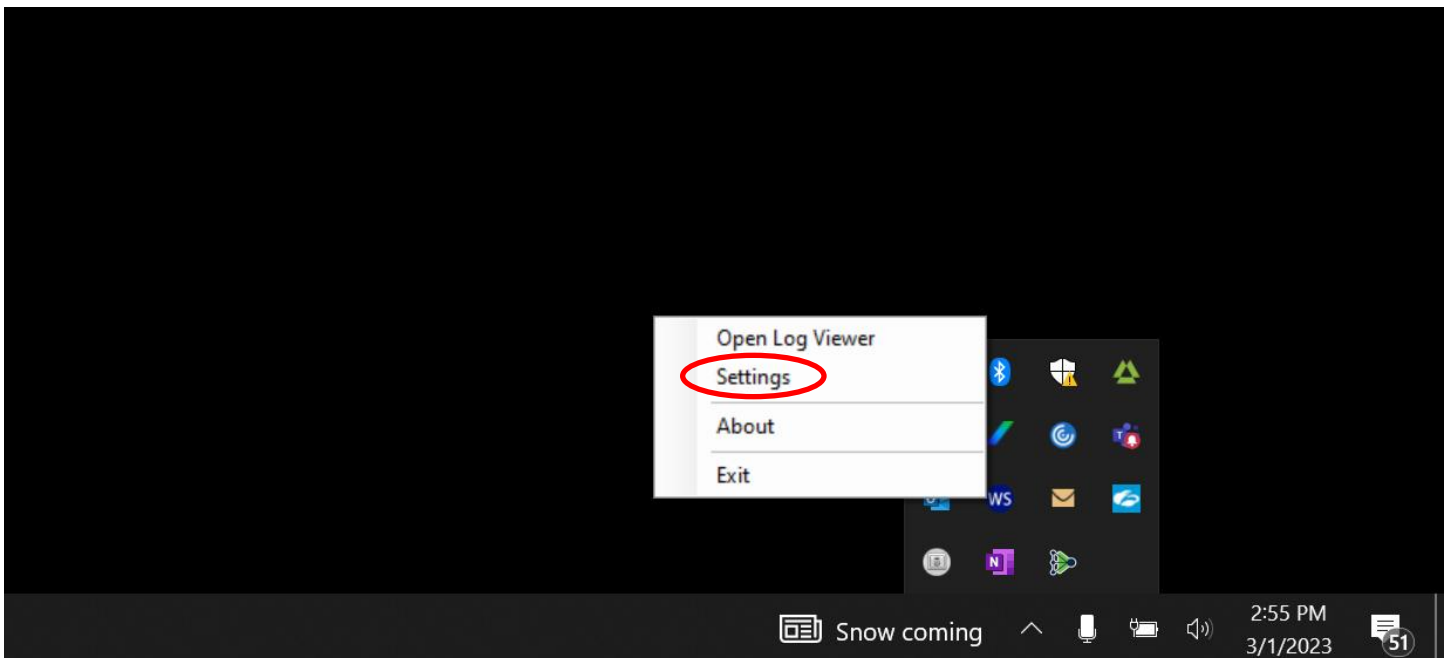


WebScan has been successfully installed. Click 'Close' on the lower right.

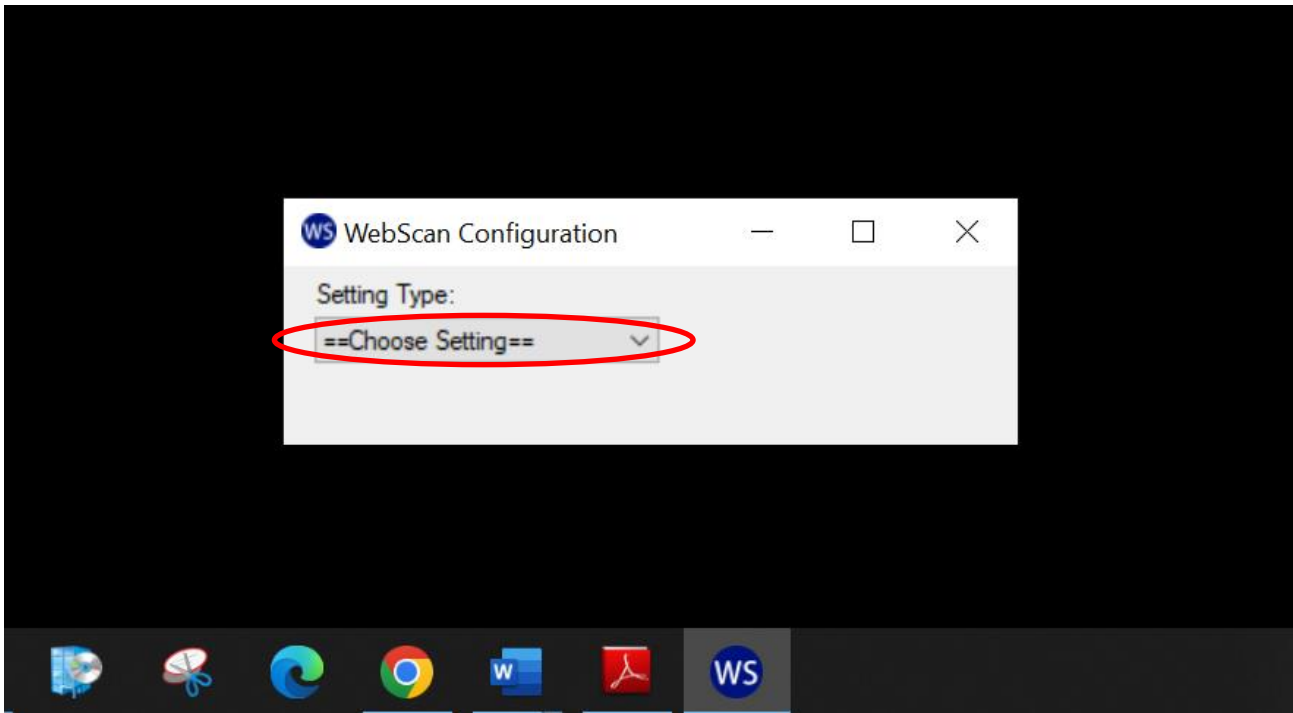
Accessing WebScan's Domain Settings



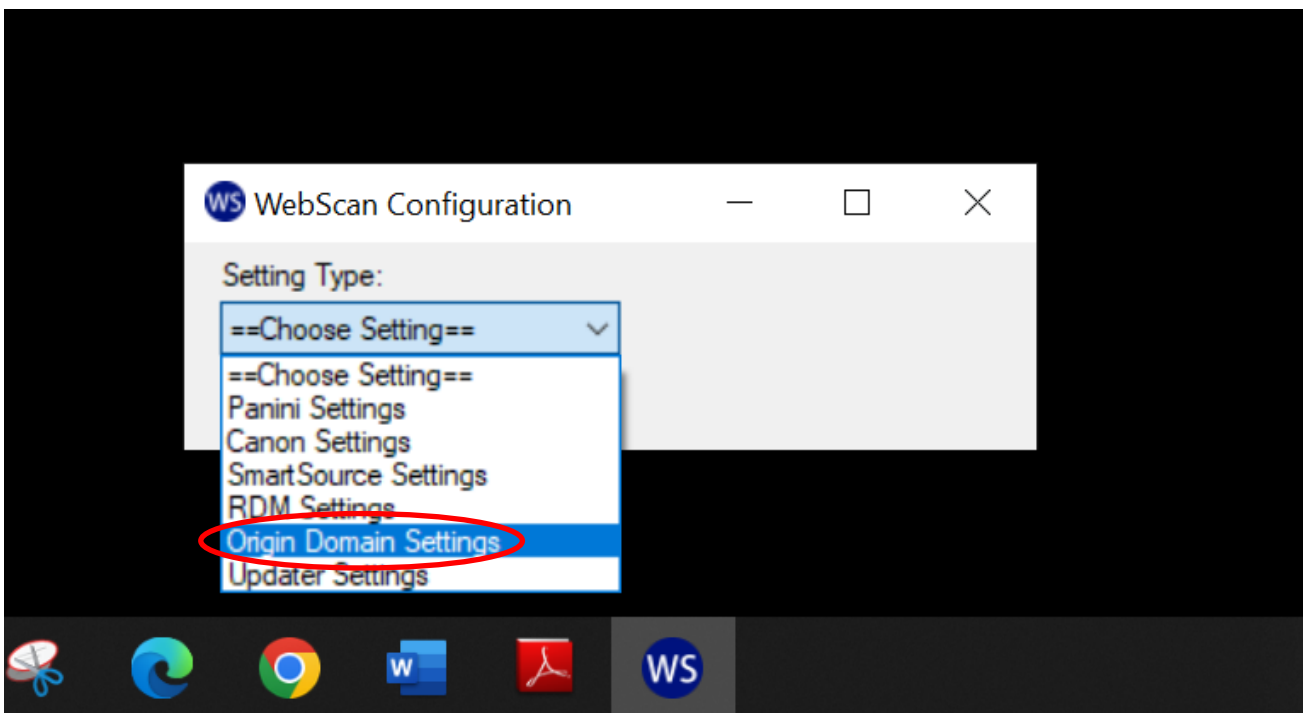
In the lower right corner of your PC, click the 'up carrot' to display your PC's programs.



Right Click on the 'WS' icon and select 'Settings'

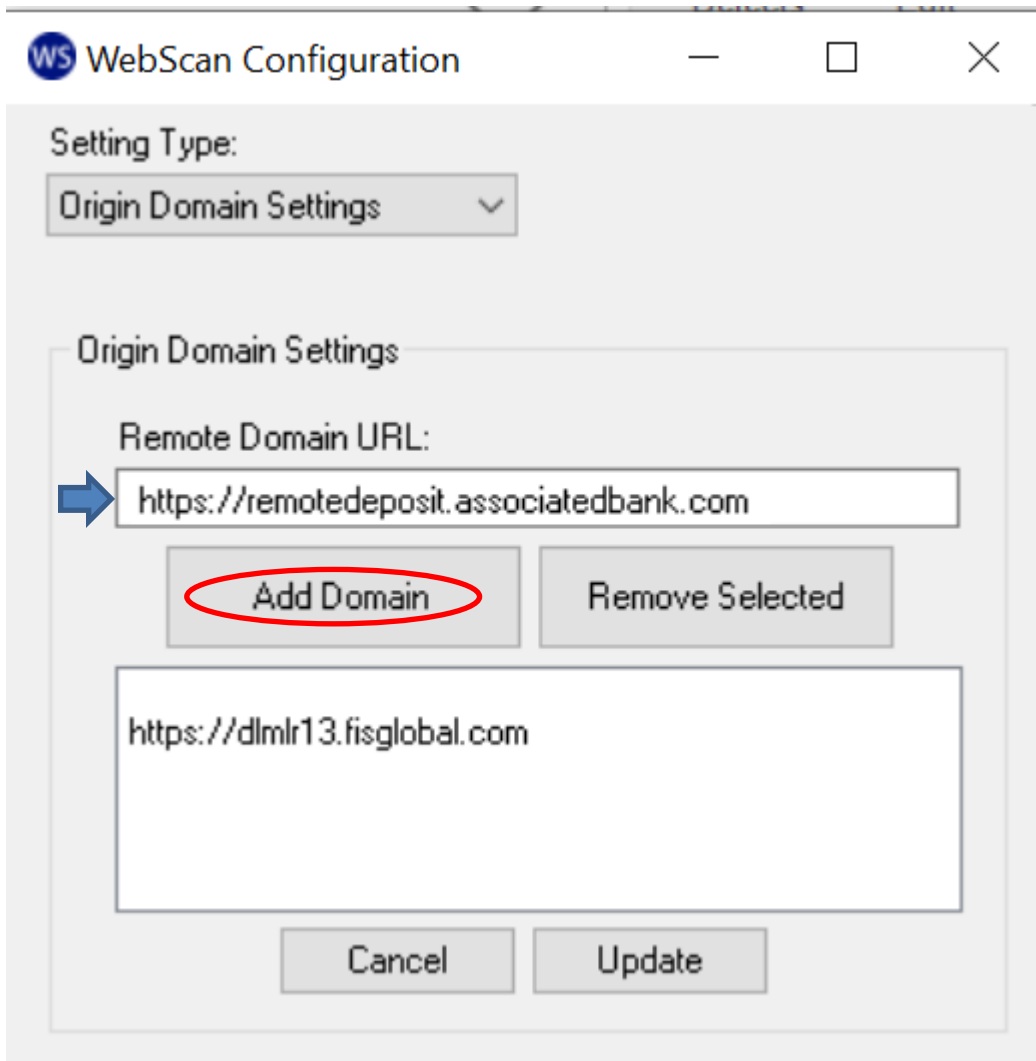


A 'WebScan Configuration' screen will pop out and will allow you to select a 'Setting Type' from the dropdown list. Click the dropdown.



From the dropdown list, select 'Origin Domain Settings'.

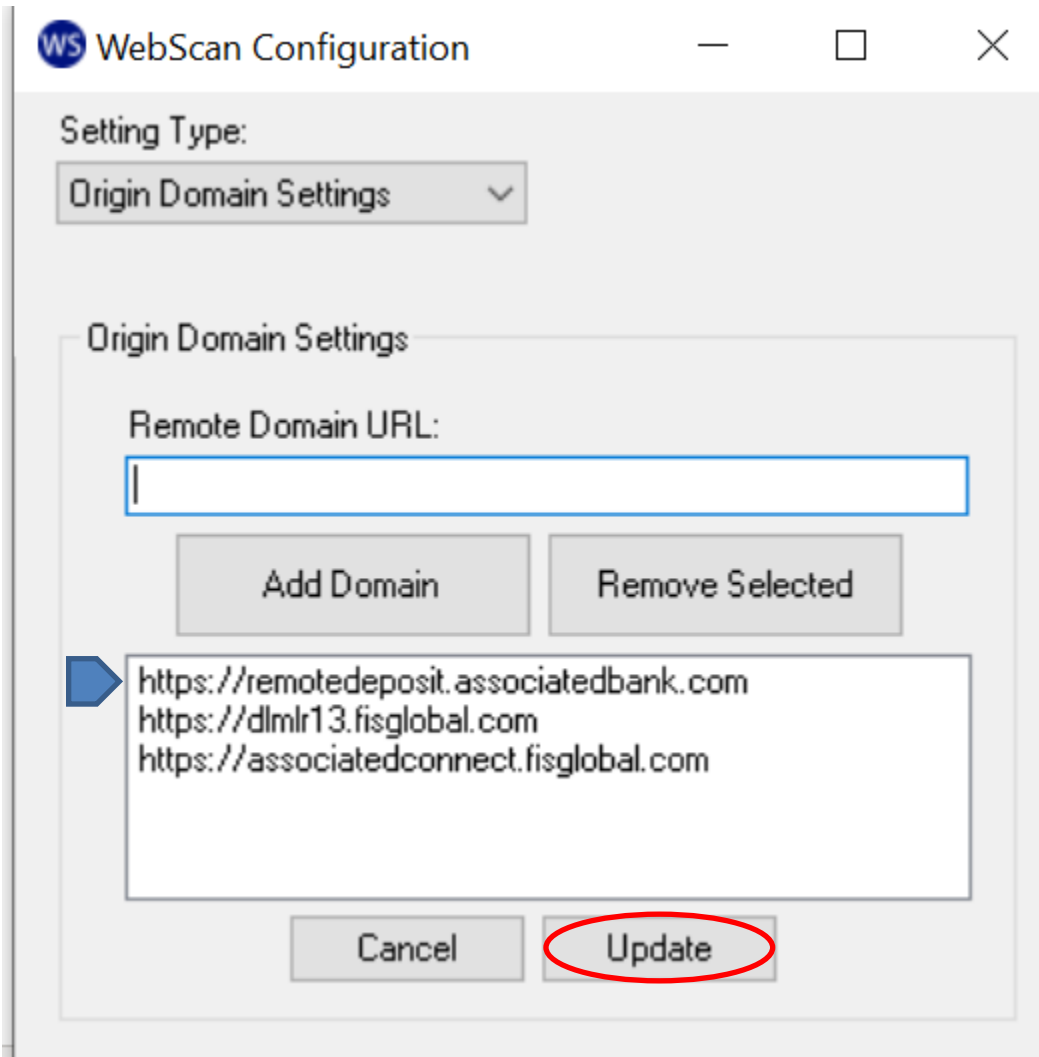
Adding Domain URL & Updating WebScan



The image shows a 'WebScan Configuration' window. At the top, there's a title bar with a 'WS' icon and window controls. Below the title bar, there's a 'Setting Type:' dropdown menu set to 'Origin Domain Settings'. Under this, there's a section titled 'Origin Domain Settings'. Inside this section, there's a 'Remote Domain URL:' label followed by a text input field containing 'https://remotedeposit.associatedbank.com'. A blue arrow points to this input field. Below the input field are two buttons: 'Add Domain' (which is circled in red) and 'Remove Selected'. Below these buttons is a list box containing 'https://dlmlr13.fisglobal.com'. At the bottom of the window are 'Cancel' and 'Update' buttons.

In the 'Remote Domain URL' box enter the following URL: "https://remotedeposit.associatedbank.com" into the Remote Domain URL bar exactly as shown above. Once confirmed, click 'Add Domain'.

***IMPORTANT*:** Please ensure the URL is entered exactly as shown above if you are updating your WebScan prior to migration weekend.



The image shows a 'WebScan Configuration' dialog box. At the top, there's a title bar with a 'WS' icon and standard window controls. Below the title bar, the 'Setting Type:' dropdown is set to 'Origin Domain Settings'. Under this, the 'Origin Domain Settings' section contains a 'Remote Domain URL:' text box, which is currently empty. Below the text box are two buttons: 'Add Domain' and 'Remove Selected'. Below these buttons is a list box containing three URLs: 'https://remotedeposit.associatedbank.com', 'https://dmlr13.fisglobal.com', and 'https://associatedconnect.fisglobal.com'. A blue arrow points to the first URL in the list. At the bottom of the dialog are 'Cancel' and 'Update' buttons. The 'Update' button is circled in red.

WS WebScan Configuration

Setting Type:
Origin Domain Settings

Origin Domain Settings

Remote Domain URL:
|

Add Domain Remove Selected

https://remotedeposit.associatedbank.com
https://dmlr13.fisglobal.com
https://associatedconnect.fisglobal.com

Cancel Update

Selecting 'Add Domain' will move the URL from the upper 'Remote Domain URL' field down into the list of added domains. Once this is confirmed, select 'Update' at the lower portion of the screen.

Restart WebScan?



WebScan must be restarted for these changes to take effect. Would you like to restart WebScan now?

Yes

No

This will prompt WebScan to restart. Select 'Yes' on the lower right to restart WebScan. Your settings have been updated and you are now ready to scan checks on the updated platform.