Associated Connect®

Icon FAQ

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Associated Connect Portal Icons and Definitions

The Associated Connect portal allows you to access to all Associated Connect services through an easy-to-use single sign-on. To access the portal, sign in to Associated Connect directly from Associated Bank's website at **AssociatedBank.com/Business** or **AssociatedBank.com/Commercial**. The portal has been divided into three sections:

Category	Icon	Definition
Banking		Account Details and Services, Account Balances, Transaction Activity, Transfers, ACH, Wires, Positive Pay, Stop Payments, Check Inquiry and Image Search
		Account Summary Page (Includes Ledger Balance, Available Balance, Collected Available Balance, Float Next Business Day, Float 2+ Days and Transactions and Details for each account)
		ACH Filter
		Bill Pay
Cash Management		Lockbox
		Remote Deposit
		Checkview
		FX Manager
		Cash Ordering
		Trade Services
Transmission and Reporting		Export

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		Document Center
		File Transfer

Associated Connect Account Details and Services Icons and Definitions

The account details and services portal in Associated Connect utilizes the icons noted below for specific actions.

Icon	Definition
	The **Create** icon allows users to create or manage items in Associated Connect, such as managing widgets or creating transfers.
	The **Add** icon allows users to add a new item, such as a widget, to their view.
	The **Wheel** icon allows users to change their settings in a section within Associated Connect.
	The **Edit** icon allows users to edit a specific line item tied to an alert or payment or edit the appearance of a menu.
	The **Save** icon allows users to save your user preferences.
	The **Move** icon allows users to move a column field from one spot to another.
	The **Export** icon allows users to export an item from Associated Connect to a file format of their choice.
	The **Print** icon allows user to print the current page(s) from Associated Connect.
	The **Help** icon provides a link to a help summary for that specific page.
	The **Restore** icon allows users to restore the Dashboard layout to the original settings. **Note:** *This will remove any customizations previously set by the user.*
	The **Refresh** icon will refresh the current page.

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▼	The **Action Drop Down** icon allows you to quickly view key account activity.
⊗	The **Close Out** icon will close current page and save changes.
🗑	The **Trash Can** icon allows you to delete an item.
✳	The **Red Asterisk** icon is noted where a field is required to be completed.
▼	The **Caret** icon allows users to sort by the specific column in which the caret is located.
👁	The **Eye** icon allows you to view items in Associated Connect, such as suspect items in Positive Pay.
⊗	The **Cancel** icon allows you to remove a field that has been added accidently.
ℹ	The **i** icon allows you to view an addenda if one has been entered for an ACH payment.
📷	The **Camera** icon allows you to view an image that corresponds to a posted transaction.
🕓	The **View History** icon allows you to view the history of an item, typically a reoccurring transfer.
💡	The **Light Bulb** icon allows you to make decisions on open Positive Pay items.

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