

Associated Connect[®]

Reference Guide: Lockbox Module User



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Introduction

The Associated Connect Lockbox module is an advanced web application offering powerful reporting, transaction inquiry, image viewing, and data export functions. Using these tools, clients can derive maximum value from their lockbox solutions. Benefits of using the Associated Connect Lockbox module include:

Reduced Cash Application Costs – The Associated Connect Lockbox module helps streamline the time, effort and resources required for receivables posting, which can have significant positive impacts on operating costs.

Enhanced Credit Line Management – Some Associated Bank clients frequently encounter situations where a customer reaches their established credit limit. With frequent reporting updates throughout the business day with Associated Connect, clients can search for deposits from specific remitters, apply cash on a same-day basis, and expedite the delivery of additional goods or services to those customers.


Reduce Days Sales Outstanding – With access to same-day deposit information through Associated Connect, clients can export data and automate a large portion of receivables postings. This, combined with the advanced Associated Connect Lockbox transaction search engine, can help reduce Days Sales Outstanding (DSO) timeframes through a more efficient and timely cash application process.




Enhance Customer Service Levels – The flexible implementation options of Associated Connect allow clients to grant limited access to other departments, such as customer service call centers. With direct access to payment information and images, these departments can expedite inquiry resolution and enhance the level of service provided to customers.

Associated Connect Lockbox Module Basics

This section summarizes functions and actions that are applied consistently throughout the Associated Connect Lockbox Module.

Calendar

The calendar tool is a convenient alternative to manually key-entering date information. Users can easily browse through available months and years to select the desired dates. When date entry is required, simply select the *Calendar* () icon to launch the calendar tool.

- To scroll through available months and years, select the *Left Arrow* () and *Right Arrow* () icons
- To browse available months and years, select the *Down Arrow* () icon

Calendar – Day Selection

Calendar : Clear X						
< Year 201x v >						
< January v >						
Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Calendar – Month Selection












Calendar : Clear X		
< Year 201x v >		
< January v >		
Jan	Feb	Mar
Apr	May	Jun
Jul	Aug	Sep
Oct	Nov	Dec

Calendar – Year Selection

Calendar : Clear X		
< Year 201x v >		
< Select Year >		
2007	2008	2009
2010	2011	2012
2013	2014	2015
2016	2017	2018
2019	2020	2021














Action Buttons

The Associated Connect Lockbox module has various buttons and icons that apply the same action regardless of their location within the application. The chart below provides examples of these button and icon graphics, and a summary of the associated action. Action buttons and icons specific to a screen or function are described in the related section of this document.

Graphic	Name	Description
	Collapse	The Collapse button is located between the menu panel and work area. When selected, the menu panel will be hidden, and the additional space will be utilized in the work area.
	Expand	When the menu panel is collapsed, the Expand button is located to the left of the work area. When selected, the menu panel will be displayed in the original location and reduce the overall size of the work area accordingly.
	Pin	Selecting the Pin button toggles the menu panel between a locked and unlocked status. The menu panel can be locked in either the expanded or collapsed view.
	Edit	Select to edit information available in a specific lockbox screen.
	Save	Select to save information entered, or actions taken, in a specific lockbox screen.
	Undo	Select to undo the most recent action.
	Delete	Select to delete the selected item.
	More	Indicates additional information or options is available.
	Notes	Select to add or view notes appended to a transaction.
	Notes	Indicates notes already exist for the transaction; select to edit existing notes.
	Logout	Select to close the Lockbox module and return to the main Associated Connect application.

Portal Access

The Associated Connect portal allows users to access all Associated Connect services through an easy-to-use single sign-in. To access the portal, sign in to Associated Connect directly from Associated Bank's website at **AssociatedBank.com/Business** or **AssociatedBank.com/Commercial**. The portal has been divided into three sections:

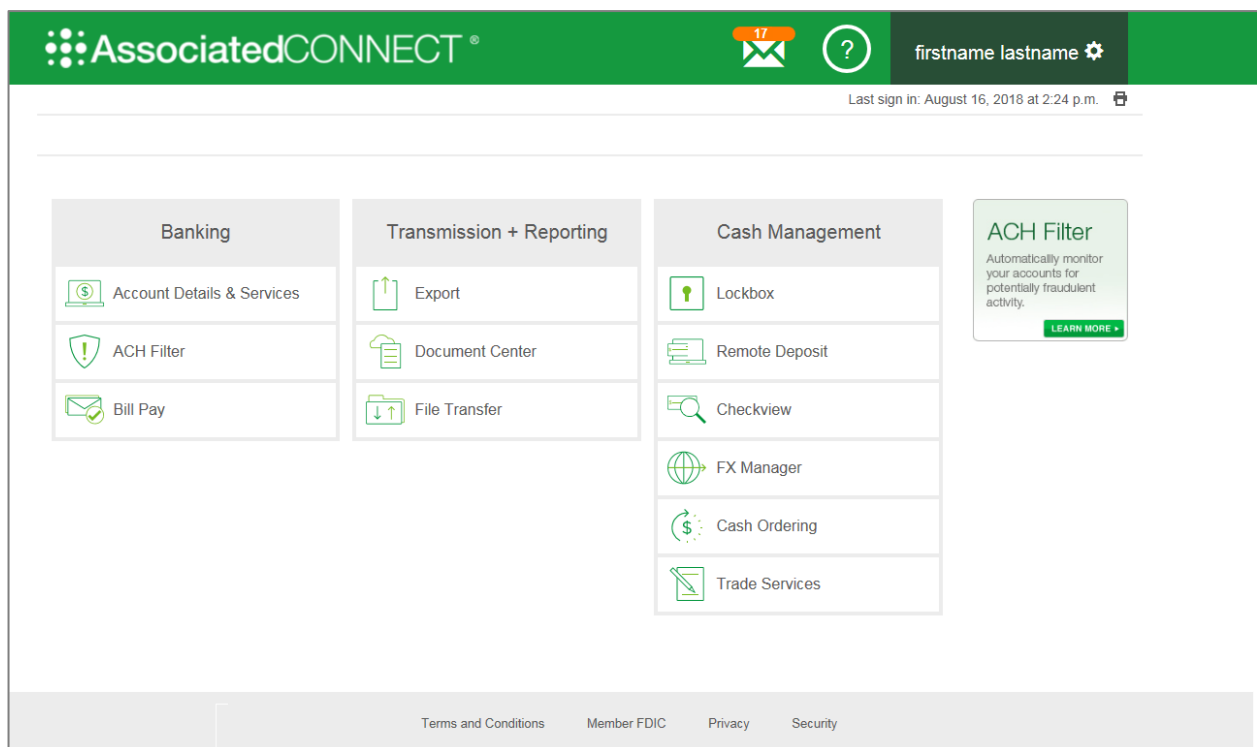
Category	Icon	Definition
Banking		Account Details and Services (Includes Account Balances, Account Transfers, ACH Origination, Check Inquiry, Image Search Transaction Activity, Positive Pay, Stop Payments and Wire Transfers.)
		Account Summary Page (Includes Ledger Balance, Available Balance, Collected Available Balance, Float Next Business Day, Float 2+ Days and Transactions and Details for each account)
		ACH Filter
		Bill Pay
Cash Management		Lockbox
		Remote Deposit
		Checkview
		FX Manager
		Cash Ordering
		Trade Services
Transmission and Reporting		Export
		Document Center
		File Transfer

To access Associated Connect, you will be required to verify your identity through one of two methods:

1. For clients who have access to high-risk services such as Bill Pay, ACH and Wire Transfers, you will sign in with your username and password, and then will be required to verify your identity through multi-factor authentication. Associated Connect users will be required to enter a unique access code generated by either a mobile or physical token to gain access to the portal. Additional information about how to set up, use and obtain a token from Associated Bank can be found in the Multi-Factor Authentication and Password Management Guide or by contacting Customer Care at 800-728-3501.
2. For clients who only have low-risk services, you will sign in with your username and password. Periodically, you will be asked a series of challenge questions to confirm your identity.

Associated Connect Portal

The Associated Connect Portal is the first screen you will see after signing in. This provides access to all of your online banking services.



Dashboard

When launched, the Associated Connect Lockbox module will always default to the Dashboard view. The **Dashboard** provides a summary of current activity and quick access to key functions within the Lockbox module.

Dashboard

Exception Summary

Status	Count
Exceptions Waiting	5
Exceptions In Use	1
Exceptions Completed	0
Transmission Completed	1

Exceptions - Need Attention!

Process Date	Trans Count	Status
02/15/201x	1	Exceptions Skipped
02/15/201x	5	Exceptions Waiting

Watch List

Created On	Watch List Name	Status
02/15/201x	Payment from Eagle Company	New Request
02/15/201x	Large Dollar Deposits	New Request

Download

	Request On	Completed On
	2/15/201x 1:23:18 PM	2/15/201x 1:24:21 PM
	2/15/201x 12:35:16 PM	2/15/201x 12:35:56 PM
	2/15/201x 12:34:45 PM	2/15/201x 12:35:05 PM

Favorite Search

Use	Favorite Name	Created On
	Large dollar payments	02/15/201x
	Credit card payments	02/15/201x
	Foreign item payments	02/15/201x

The following chart lists each **Dashboard** panel along with a brief description of the information or activity available.

Panel Name	Description
Exception Summary	Displays the disposition of transactions recently presented as exception items
Exceptions – Need Attention!	Displays transactions that could not be deposited to a lockbox and require corrective action
Watch List	Displays the saved and active notification scenarios
Download	Displays a list of recent download requests and the processing status
Favorite Search	Displays a user's saved search profiles

Within each panel, select the **View More** (+View More) link to directly access the corresponding page. To address a variety of different preferences, the **Dashboard** page allows users to hide and unhide individual panels.

- To hide a panel, select the *Hide* icon (⊖)
- To show a hidden panel, select the *Show* icon (⊕)

Customer Delivery – Profile

The **Customer Delivery > Profile** option allows users to set up various profiles, each with specific search criteria. From the **Profile** menu, users will have the following sub-menu options available.

- My Profile
- My Favorites
- Watch List

My Profile

The **My Profile** function allows users to select and set the display order of fields within search results. Users can assign a name for each profile and set a selected profile as the default view when search results are displayed.

My Profile

My Profile

Profile Name:

Profile: Add New...

Records per page: 15

Want to set as Default: ☒ Yes

Move Up

Move Down

Move Select	Field Order	Field Name	Display
<input type="checkbox"/>	1	Site	<input checked="" type="checkbox"/>
<input type="checkbox"/>	2	WorkSource	<input checked="" type="checkbox"/>
<input type="checkbox"/>	3	Processing Date	<input checked="" type="checkbox"/>
<input type="checkbox"/>	4	Batch Number	<input checked="" type="checkbox"/>
<input type="checkbox"/>	5	Transaction No	<input checked="" type="checkbox"/>
<input type="checkbox"/>	6	Sequence No	<input checked="" type="checkbox"/>
<input type="checkbox"/>	7	Paid Amount	<input checked="" type="checkbox"/>
<input type="checkbox"/>	8	Check No	<input checked="" type="checkbox"/>

Image Display Settings

☒ Front Image
 ☒ Rear Image

Sort Order Settings

Check

Correspondence

Envelope

Stub

↑

↓

Save

Reset

When creating a personal profile, the following options and selections are available:

Field Name	Description
Profile Name	Displays the name of the selected profile or is blank when adding a new profile.
Profile	Select an existing profile from the drop down list or select Add New... to create a custom profile.
Set as Default	Select the check box to set the selected profile as the default profile view.
Records per page	For the selected profile, enter the number of records to be displayed on each search results page.
Move Up	Moves the selected field up one level in the display field order.
Move Down	Moves the selected field down one level in the display field order.
Move Select	Select the check box to identify the field to move up or down.
Field Order	Displays the ascending order number of the field where it will be displayed.
Field Name	Displays a specific field name to display.
Display	Select the check box to identify the default image to be displayed for the profile <ul style="list-style-type: none"> • Front Image: displays the front image of check/stub. • Rear Image: displays the rear image of check/stub.
Save	Select to save the settings for the profile.
Reset	Select to clear the settings for the selected profile.
Delete	Only a non-default profile may be deleted. When the default profile is shown, there will be no <i>Delete</i> button.



To delete a profile, first select the profile from the **Profile** drop down list. If the **...set as Default** box is currently checked, select the box again to remove, and then select **Delete** to proceed.

My Favorites

The **My Favorites** function allows a user to manage search settings that were previously saved as favorite searches. The user can modify the name, date range, and number of days to be included in the search results. To delete a favorite search entirely, please refer to the **Maintaining Favorites** section.





My Favorites					
Search	Favorite Name	Date Range	No. of Days	Edit	Delete
	Large Dollar Deposits	Sliding	1		
	Credit card payments	Sliding	1		
	Foreign item payments	Sliding	3		

To modify the settings of a favorite search, select the **Edit** icon. After modifying the favorite search, select the **Save** icon to save the changes, or select the **Undo** icon to cancel the changes.

Watch List

The **Watch List** function allows users to define scenarios within the archived data for which they want to be notified. When the criteria for a specific scenario are met, a notification is sent to the specified email address.

The **Watch List** screen has two tabs; **Watch List** and **Add Watch List Request**. The Watch List tab displays a list of currently active requests. When the **Status** column displays **View Data**, a user can select on the link to see matching data.

Watch List Add Watch List Request					
Refresh					
Watch List Name	Description	Status	Requested On	Edit	Delete
Payment from Eagle Company	Site = Chicago IL and Work Source = Demo Company - 088888888 and RemitterName Contains Eagle	New Request	02/15/201x		
Large Dollar Deposits	Site = Chicago IL and Work Source = Demo Company - 088888888 and Paid Amount is Greater than 10000	New Request	02/15/201x		

Add Watch List Entry

To add a watch list request:

1. Select the Add Watch List Request tab
2. Enter a **Watch Name**

Watch List	Add Watch List Request
Available Dates: 02/15/201x to 02/15/201x	
<div> <div> <div>* Watch Name:</div> <div></div> </div> <div> <div>Site:</div> <div>All Sites</div> </div> </div> <div> <div>Work Source:</div> <div>Demo Company - 088888888</div> </div> <div> <div>* Start Date:</div> <div>02/15/201x</div> </div> <div> <div>* End Date:</div> <div>02/15/201x</div> </div> <div> <div>* Email ID:</div> <div></div> </div> <div> <div>* Field:</div> <div>Select Field</div> </div>	
<div>Add Watch List</div> <div>Advanced Search</div> <div>Reset</div> <div>Cancel</div>	

3. Select the **Site**, then **Work Source** from the drop down lists
4. Enter the **Start Date** or select the Calendar icon to choose the date from the calendar.
5. Select No End Date or End Date
 - A. **No End Date**: the system will continue to send notifications until an end-date is specified
 - B. **End Date**: the system will send notifications through the selected date
6. Enter the **Email ID** (notifications are sent to this email address when criteria matching the scenario parameters are identified)
7. Select a **Field** from the pull-down list and set the desired condition for the selected field – the conditions will vary according to which field is selected.

After selecting **Add Watch List**, the request is posted in the **Add Watch List Request** tab and displayed in the **Watch List** tab.

For information on the **Advanced Search** function, please refer to the **Advanced Search** section of the document.

Edit Watch List Entry

To modify an existing **Watch List** entry, simply select *Edit* icon in the corresponding row. After making the changes (see preceding section) select **Update Watch List** to store the changes.

The screenshot shows the 'Add Watch List Request' form. At the top, there are two tabs: 'Watch List' and 'Add Watch List Request'. Below the tabs, a green bar indicates 'Available Dates: 08/06/201x to 02/03/201x'. The form contains several fields:

- Watch Name:** Items over 1500
- Site:** Chicago IL (dropdown)
- Work Source:** Demo Company - 088888888 (dropdown)
- Start Date:** 02/03/201x (calendar icon)
- End Date:** 02/03/201x (calendar icon)
- Email ID:** user@testcompany.test
- Field:** Paid Amount (dropdown)
- Condition:** Greater than (dropdown)
- Value:** 1500.00

 At the bottom right, there are four buttons: 'Update Watch List', 'Advanced Search', 'Reset', and 'Cancel'.

Delete Watch List Entry

To delete an existing Watch List entry, simply select the *Delete* icon in the corresponding row. When prompted, select **OK** to confirm the request or **Cancel** to retain it.

Customer Delivery – Search

The **Customer Delivery > Search** function allows users to search for data using various filters and condition settings. The **Search** screen has three tabs labeled *Search 1*, *Search 2* and *Search 3*, all of which can be applied to the same result set. Each **Search** screen also has two panes: one for specifying search criteria and the second for displaying search results.

Search Criteria Pane

The **Search** screen uses drop down lists, date selection boxes, and text entry fields to allow a user to filter data in the search criteria pane.

The available search options are described below.

Criterion	Description
Record View	Displays the transaction items only.
Thumbnail View	Displays images of each item in the transaction.
Site	Select the processing site from the drop down list.
Work Source	Select the More link to display a list of available work sources to choose from.
From	Enter the start date for the search or select the Calendar icon to display the calendar tool from which the user can select the desired start date for the search.
To	Enter the end date for the search or select the Calendar icon to display the calendar tool from which the user can select the desired end date for the search.
Field	Select a field from the pull-down list and set the desired condition for the selected field, which will vary according to the selected field.
Property	If applicable, select More to display the list of available properties associated with the work source.

After completing all selections in the criteria pane, the following actions are available.

Action	Description
Search	Select to search the data for the selected/entered filter conditions.
Advanced Search	Select to invoke the Advanced Search screen where a user can select multiple search conditions to filter data.
Reset	Select to return the filter conditions to the defaults.
Save Favorites	Select to save the filter conditions in the user's favorites list or select the favorites from the drop-down list.

Search Results Pane

After completing a search, the page display will be updated with matching data. The following actions are available in the search results pane.

Action	Description
Profile	Select a new profile name from the drop down list.
View Transaction	Select to view data for the transaction containing a selected item.
View Transaction Images	Select to view the data and images of the transaction containing a selected item.
View Images	Select to view the images of the selected items.
Download All	Select the PDF, ZIP Excel or HTM icon to download the transactions that are selected.

Search 1 Search 2 Search 3

Available Dates: 02/15/201x to 02/15/201x

Total Records: 6

☒ Record View
 ☐ Thumbnail View

Results For: Site = All and Work Source = Demo Company - 088888888 and Paid Amount Greater than 100

Profile: Default

View Transaction View Transaction Images View Images

Download All:

	Notes	Processing Date	Batch Number	Transaction No	Paid Amount	Check No	RT No	Check Account No	
		02/15/201x	00000001	3	\$750.00	14721	064000101	6121274	...
		02/15/201x	00000002	1	\$200.00	14701	064000101	7161074	...

The data columns displayed in the search results pane are selected when the profile is created. Examples of available data filters are listed below.

Name	Description
Notes	Select the “Notes” icon to display the Add/View Notes screen, allowing a user to add or view notes appended to the transaction.
Site	Displays the site associated with the item.
Work Source	Displays the work source associated with the item.
Processing Date	Displays the processing date of the item.
Batch Number	Displays the batch number to which the item belongs.
Transaction No	Displays the transaction number containing the item.
Sequence No	Displays the sequence number of the item within its batch.
Paid Amount	Displays the paid amount of the item.
Check RT No	Displays the routing number of the check item.
Check Account No	Displays the account number of the check item.
Check No	Displays the serial number for the check item.
Stub Account No	Displays the account number for a stub item.
SubSeqNo	Displays the sub-sequence number of the item within the transaction.
ImageSeq1	The sequence number of the selected image within the transaction.

When the right-most column (...) is selected, details are added below the selected item. Selecting the item detail row displays the item in the **View Images** screen.

Search 1 Search 2 Search 3

Available Dates: 02/15/201x to 02/15/201x Total Records: 6 ☒ Record View ☐ Thumbnail View

Results For: Site = All and Work Source = Demo Company - 088888888 and Paid Amount Greater than 100 Profile: Default

View Transaction View Transaction Images View Images Download All:

	Notes	Processing Date	Batch Number	Transaction No	Paid Amount	Check No	RT No	Check Account No	
		02/15/201x	00000001	3	\$750.00	14721	064000101	6121274	...
DepositNumber	0	CustAvail	0	DDAcctNumber	1234567890	PocketCutNumber		PayeeName	Demo Co.
Grey Scaleflag	0	ItemType	Check	AuxOnUs		ImageSeq1	10	Onus	612127
RetInd		FormatNo	1	DocType	1	MICRCorrInd	0	BatchMode	Full Page
DDANumber	1234567890	UserReal2	\$0.00	UserReal3	\$0.00	UserInteger8	0	UserReal5	\$0.00
		02/15/201x	00000002	1	\$200.00	14701	064000101	7161074	...

Advanced Search

The advanced search function allows a user to add more filter conditions to refine a search result. From the search criteria pane of the **Search** screen, select the **Advanced Search** button.

Advanced Search

Field	Condition	Value
Paid Amount	* Greater than	* 1000
ItemType	* is	* Check
RemitterName	* Contains	* Eagle
Select Field		
Select Field		

View Query Done Cancel

The **Advanced Search** function supports up to five filter conditions from which a user can specify. An advanced search can be performed as described below.

1. Select the **Field** name from the drop down list
2. Select the **Condition** from the drop down list and enter the corresponding value
3. If needed, repeat steps 1 and 2 to enter additional search criteria
4. After entering all criteria, select Done to update the changes

Optionally, the user can select **Cancel** to cancel the search request or **View Query** to display the query for the selected filter conditions.

View Images

From the **Search** screen select an item, or select the check boxes next to multiple items, and select **View Images** to display the **Item Details** screen. An example of the **Item Details** screen is displayed below:

The screenshot displays the 'AssociatedCONNECT' interface. At the top right is the 'AssociatedBank' logo. Below the logo are four buttons: 'Export', 'Print', 'Restore', and 'Close'. The main area is divided into two columns of transaction details. The left column includes 'Processing Date' (02/15/201x), 'Batch Number' (00000001), 'Transaction No' (2), 'ImageSeq1' (3), and 'ItemType' (Check). The right column includes 'Paid Amount' (\$20.00), 'RT No' (064000101), 'RemitterName', 'Check No' (14769), and 'Check Account No' (07179674). Below these details is a section labeled 'Add / View Notes' with a small icon. The central part of the screen shows a large image of a check. The check is from Gregory J. Hampton, dated 12/30/13, for \$20.00. It is marked as a 'TEST DOCUMENT NON-NEGOTIABLE' and 'NON-NEGOTIABLE SAMPLE-VOID DO NOT CASH!'. To the right of the check image are five small icons for image manipulation: rotate, flip, zoom in, zoom out, and open in new window.

The **Item Details** screen displays the image and details of the selected item. The user can use the image manipulation options to zoom in/out, flip between front and rear images, rotate the image, and open the image in a new window.

Graphic	Description
	Rotates the image.
	Flips between front and rear images.
	Zooms in the image, enlarges the size of the selected part of the image.
	Zooms out the image, reduces the size of the selected part of the image.
	Opens the image in a new window.
Export	Select to export the selected image to PDF or Excel format.
Print	Select to print the selected image.
Restore	Select to restore the image to front view after flipping/zooming.
Close	Select to close the Item Details screen.

View Transactions

From the search results pane of the **Search** screen, the user can view transaction details for a selected item. Select the check box of the desired item and select **View Transactions** to display the transaction containing the selected item.

Search 1			Search 2			Search 3					
Available Dates: 02/15/201x to 02/15/201x						Total Records: 6			<input checked="" type="radio"/> Record View <input type="radio"/> Thumbnail View		
Results For: Site = All and Work Source = Demo Company - 088888888 and Paid Amount Greater than 100						Profile: Default					
View Details			View Images			Download All:					
Notes	Processing Date	Paid Amount	Batch Number	Transaction No	Check No	RT No	Check Account No				
		02/15/201x	\$750.00	00000001	3	14721	064000101	6121274	...		
		02/15/201x	\$200.00	00000002	1	14701	064000101	7161074	...		

- To return back to the individual items select **View Details**.
- To see images of items in the transaction, select one or more check boxes, and then select **View Images**.
- To view or add notes, select the **Notes** icon.

Thumbnail View

Users can view multiple images at once by selecting the **Thumbnail View** radio button. Enter the search criteria, then select **Search** to display the images.

Search 1			Search 2			Search 3					
Available Dates: 08/06/201x to 02/03/201x						Total Records: 4			<input type="radio"/> Record View <input checked="" type="radio"/> Thumbnail View		
Results For: Site = All and Work Source = 088888888 and Paid Amount Greater than 10						Profile: Default					
View Images						Download All:					
01/03/201x RT#:064000101 PaidAmt:\$750.00 						01/03/201x RT#:064000101 PaidAmt:\$50.00 					
B#:3956 Seq#:SubSeq#11.0 01/03/201x RT#:064000101 PaidAmt:\$200.00 						B#:3957 Seq#:SubSeq#2.0 01/23/201x RT#:00440004 PaidAmt:\$100.00 					
B#:3957 Seq#:SubSeq#14.0 						B#:4476 Seq#:SubSeq#8.0 					

Above each thumbnail image is the processing date, amount and check routing number (if applicable). Below each thumbnail is the batch number and sequence number. Moving the cursor over an image will display additional item details in a comment box.

Optionally, select **View Images** to display images of all thumbnail items currently displayed, or select an individual thumbnail image to open the **Image View** window with the image(s) along with all available details for the item.

To return to the batch list, open the criteria panel and select the **Record View** radio button.

Favorite Search

The Associated Connect Lockbox module allows a user to define search criteria and save it in a favorite search list. The user can then select the **Saved Search** from a drop down list on the **Search** screen to easily apply those criteria when needed.

Saving Search Criteria as a Favorite

To save search criteria as a favorite search, follow the steps listed below.

1. From the **Search** screen set the desired search criteria.
2. Select **New...** from the drop -down favorites list.
3. Select **Save Favorites** to display the **Favorite Details** screen.
4. Enter **Name** of the favorite.
5. Select a **Date Range - Fixed or Sliding**.
 - A. **Fixed:** This option saves the date range selected at the time of creating the new favorite and gives the result for this date range only.
 - B. **Sliding:** This option takes the number of days entered and removes them from the **To:** date in the **Available Dates** display. The result will become the **From:** date.
6. For the **Sliding** option, enter **No. of Days**.
7. Select **Save** to update the changes or **Cancel** to discard the changes.



Favorite Details

Name:

Date Range: ☐ Fixed ☒ Sliding

No. of days:

Save **Cancel**

Using Favorite Search

To use a favorite search:

1. Select the saved search from the drop down list in the **Search Criteria** panel; the conditions of the favorite search will be displayed.
2. Select **Search** to display only those items matching the search criteria.

Search 1 Search 2 Search 3

Available Dates: 08/06/201x to 02/03/201x

Record View Thumbnail View

Site: All Sites

* Work Source: Demo Company - 088888888

* From: 02/03/201x

* To: 02/03/201x

Field: Select Field

Saved Search: New...

New...

Items over 150

Payment from Jones Co

Payments over 500

Remitter Smith

Search Advanced Search Save Favorites Reset

Maintaining Favorites

To maintain a saved search:

1. Select **My Profile > My Favorites** – the **Favorites Manager** screen is displayed

My Favorites					
Search	Favorite Name	Date Range	No. of Days	Edit	Delete
	Large Dollar Deposits	Sliding	1		
	Credit card payments	Sliding	1		
	Foreign item payments	Sliding	3		

2. To modify an existing favorite, select the **Edit** icon, or to remove an existing favorite select the **Delete** icon

The user can search using a favorite set of criteria by selecting the **Search** icon () from the **Favorites Manager** screen. The Search screen will be displayed showing the selected favorite criteria. Select the **Search** button to display items satisfying the favorite search criteria.

Add/View Notes

Authorized users can add notes for items and publish the notes or retain notes for themselves. To add new notes or view existing notes:

1. Select an item from the search results pane of the **Search** screen, and then select the **Notes** icon for the desired item.
2. From the **Notes** screen, enter text in the **Add Notes** section, and then select the **Add** button.
3. Specify who can view the note being entered
 - A. **Public** indicates that the note can be viewed by all users.
 - B. **Private** indicates that the note can be viewed by the author and administrators.

A user can print a note by selecting the **Print** button or delete a note by selecting the check box and then selecting the **Delete** button. When prompted, select **OK** to confirm the request or **Cancel** to retain the note.

Notes for the selected item

Edit
Delete
Print
Close

	Description	Added By	Scope	Date Created	Source
	Address change made	demo.user	Public	02/15/201x 14:40:00	NetQuery

Add Notes

Scope

Public
Private

Add
Reset

To cancel any additional notes, select the **Reset** button. When finished, select the **Close** button.

Download

The Download function allows authorized users to download archived data, images and reports in a compressed XML, Excel, PDF, or HTML file. Downloading can be done from the **Search** screen or from the **Download** screen, which can be accessed directly from the left menu pane. Depending on entitlements, some users may not see a **Download** option on the left menu, and instead will have direct access options in the navigation for **Data and Images**, as well as **Reports-Scheduled**.

Data and Images

To download from the menu, select **Download > Data and Images** from the menu pane.

Download Requests		Request for Download				
Download Viewer		Refresh				
Type	Description	Status	Requested On	Completed On*	Delete	
	Requested Date: 2/16/201x 12:05:00 PM Site: Chicago IL Work Source: Demo Company - 088888888 Batch Number: 00000002 From Date: 02/15/201x To Date: 02/15/201x	Download	2/16/201x 12:05:00 PM	2/16/201x 12:06:00 PM		
	Requested Date: 2/16/201x 12:07:00 PM Site: Chicago IL Work Source: Demo Company - 088888888 Batch Number: 00000001 From Date: 02/15/201x To Date: 02/15/201x	Download	2/16/201x 12:07:00 PM	2/16/201x 12:08:00 PM		
	Requested Date: 2/16/201x 12:09:00 PM Site: Chicago IL Work Source: Demo Company - 088888888 Batch Number: 00000002 From Date: 02/15/201x To Date: 02/15/201x	Download	2/16/201x 12:09:00 PM	2/16/201x 12:10:00 PM		
	Requested Date: 2/16/201x 12:11:00 PM Site: Chicago IL Work Source: Demo Company - 088888888 Batch Number: 00000001 From Date: 02/15/201x To Date: 02/15/201x	Download	2/16/201x 12:11:00 PM	2/16/201x 12:12:00 PM		

* Download requests which are older than 15 days will be automatically deleted

To download data and images of all items in the **Search** screen, select **Format Type** icon in the **Download All** section.

The screenshot shows the Search screen with three tabs: Search 1, Search 2, and Search 3. The Search 1 tab is active. The results show 'Available Dates: 02/15/201x to 02/15/201x' and 'Total Records: 6'. The results are for 'Site = All and Work Source = Demo Company - 088888888 and Paid Amount Greater than 100'. The Profile is set to 'Default'. There are three buttons: 'View Transaction', 'View Transaction Images', and 'View Images'. A red box highlights the 'Download All' button, which has icons for PDF, XML, HTML, and Excel. Below the buttons is a table with columns: Notes, Processing Date, Batch Number, Transaction No, Paid Amount, Check No, RT No, and Check Account No. The table contains two rows of data.

Notes	Processing Date	Batch Number	Transaction No	Paid Amount	Check No	RT No	Check Account No
	02/15/201x	00000001	3	\$750.00	14721	064000101	6121274
	02/15/201x	00000002	1	\$200.00	14701	064000101	7161074

The Download screen has two tabs; **Download Requests** and **Add Request for Download**. The **Download Requests** tab displays a list of current download requests with icons showing their respective file format types (PDF, XML, HTML or Excel). The **Add Request for Download** tab allows a user to submit a new request for data, image and/or report download. To add a new request:

1. Select on the Add Request for Download tab.

The screenshot shows the 'Add Request for Download' screen. It has two tabs: 'Download Requests' and 'Request for Download'. The 'Request for Download' tab is active. The screen shows 'Available Dates' and a 'Site' dropdown menu set to 'All Sites'. There are radio buttons for 'Download Type' with options: XML (selected), PDF, EXCEL, and HTML. There is a 'Work Source' field with a dropdown arrow and a 'Process Date' field with a calendar icon. At the bottom right are three buttons: 'List Batches', 'Download', and 'Reset'.

2. Select the **Site** from the drop down list.
3. Select the **More** icon to display the list of available work sources.

The screenshot shows the 'List of Available Work Sources' screen. It has a search bar with a 'Search' button and a 'Show All' button. Below the search bar are three checkboxes: 'Check All', '008888888 - Demo Company Wholesale', and '099999999 - Demo Company Retail'. At the bottom right are three buttons: 'Accept', 'Reset', and 'Cancel'.


4. Enter the **Process Date** or select the **Calendar** icon to launch the calendar tool (the date must be within the **Available dates** listed at the top of the screen).
5. Choose the **Download Type** by selecting the appropriate radio button.
6. Select **List Batches** to display the batch numbers.
7. Select specific batches by selecting the *check box* by the batch number.

8. To select all batches, select the **Check All** check box.
9. Select the **Reset** button if you need to clear the changes.
10. Select **Download** to download the selected batches.


The request is submitted, and a download **Request ID** is generated. The user is returned to the **Download Requests** tab, where download request details are displayed. The download request progresses through four stages as noted in the **Status** column on the **Download Requests** tab. The sequence is:

Status	Description
New Request	The download request was recently entered.
Processing	The download file is being created.
Download	The download file is ready for retrieval...
Downloaded	The download file has been retrieved.


A download request with a status of New Request or Download can be deleted by selecting the **Delete** icon. When prompted, select **OK** to confirm or **Cancel** to stop the delete request. Selecting **Refresh** will place any new requests into processing mode, and stage them for download.

 Before downloading a file, add AssociatedBank.com to the pop-up blocker exceptions list.

To download a file, select the **Download** link in the **Status** column. When prompted, select **OK** to proceed and then select the *Open* or *Save* file option.

 The download file name will be the Reference ID from the logged request.

Select **Save** to begin the download, using the **Save As** dialog box to identify a destination folder. When the download is complete, select **Close** when prompted.

 The maximum number of items that may be downloaded per file is a configurable setting. If exceeded, the user is prompted as shown below:



The compressed (.zip) file that is downloaded contains the following files:

- A data file, in XML or comma-delimited format
- One or more multi-page tiff files containing images
- A read-me file

The file must be unzipped on the local workstation using a suitable software tool.

Reports

To download archived reports from the menu system, choose **Download > Reports-Scheduled** from the menu options pane on the left.

1. Select the **Site** from the drop down list.
2. Select the **More** icon to display the list of available work sources.

List of Available Work Sources

Search **Search** **Show All**

☐ Check All

☐ 0088888888 - Demo Company Wholesale

☐ 0999999999 - Demo Company Retail

Accept **Reset** **Cancel**

3. Enter the **From Date** and **To Date** or select the **Calendar** icon to choose the dates from the calendar tool (the date must be within the **Available Dates** listed at the top of the screen).
4. Select **Submit** to display the available reports or select **Reset** to clear the fields.

Download Reports

Available Dates: 02/15/201x to 02/15/201x

Site: All Sites

* From Date: 02/15/201x

Category: ALL

* Work Source: 088888888 - Demo Company CHI, 0000020

* To Date: 02/15/201x

Submit **Reset**

When the available reports are displayed, select “Download” in the **Download** column. When prompted, make the selection to open the report or save it to the local workstation.

Download Reports

Available Dates: 02/15/201x to 02/15/201x

Site: All Sites * Work Source: 088888888 - Demo Company CHI, 0000020

* From Date: 02/15/201x * To Date: 02/15/201x

Category: ALL

Submit **Reset**

Type	Site	Work Source	Process Date	Batch Number	Category	Report Name	Download
	20	088888888	02/15/201x	0000000001	BATCH	BatchImageDetailReport.PDF	Download
	20	088888888	02/15/201x	0000000001	BATCH	CheckImageDetailReport.pdf	Download
	20	088888888	02/15/201x	0000000002	BATCH	BatchImageDetailReport.PDF	Download
	20	088888888	02/15/201x	0000000002	BATCH	CheckImageDetailReport.pdf	Download

Quick Batch Summary

The **Quick Batch Summary** page displays archived data for the most recent process date. To access the page, select **Quick Batch Summary** from the menu pane. A user can select a **Site** and **Work Source** from the dropdown lists and specify a process date by entering a date or selecting the **Calendar** icon to display the calendar tool. After providing the necessary criteria, select the **Display Summary** button to proceed.

Quick Batch Summary

Site: Chicago IL Work Source: All Work Sources


Summary for: 02/15/201x **Display Summary**

	Process Date	Lockbox	Batch Number	Check Count	Stub Count	Checks - Total \$	Stubs - Total \$
+	02/15/201x	088888888	00000001	5	5	\$26,844.50	\$26,844.50
+	02/15/201x	088888888	00000002	2	2	\$600.00	\$600.00

Each row in the results screen represents data for one batch processed on the selected process date. Select the “Plus Sign” in a row to display a list of transactions in the batch and a list of individual items within a transaction. Selecting the “More” icon to the right of a transaction displays a new line below the transaction with all available item details.

Quick Batch Summary

Site: Work Source:

Summary for: 

[Display Summary](#)

	Process Date	Lockbox	Batch Number	Check Count	Stub Count	Checks - Total \$	Stubs - Total \$
-	02/15/201x	088888888	00000001	5	5	\$26,844.50	\$26,844.50

	Trans No	Checks - Total \$	Stubs - Total \$	Check Count	Stub Count	Tran Image	
+	1	\$2,870.00	\$2,870.00	1	1	View	
+	2	\$16,502.00	\$16,502.00	1	1	View	
+	3	\$7,171.50	\$7,171.50	1	1	View	
+	4	\$175.00	\$175.00	1	1	View	
+	5	\$126.00	\$126.00	1	1	View	
+	02/15/201x	088888888	00000002	2	2	\$600.00	\$600.00

A user can view individual item images by selecting the item or the item details line or view all item images by selecting the **View** button in the **Tran Image** column of a transaction. To add or view notes assigned to a transaction, a user can select the **Notes** icon to display the **Add/View Notes** screen.

Reports

The Associated Connect Lockbox module provides a series of reports that can be viewed and printed from the **Reports on Demand** menu option. To generate a report:

1. Select the **Reports on Demand** menu option to display a list of available reports.
2. Select a report from the updated menu pane (see chart below).
3. Complete the report parameter fields, which will vary based on the selected report.
4. After selecting report parameters, select “View Report” to display the report, or **Display Filter** to further refine the report parameters (see following section).


Main Menu

- Batch Summary by Batch Mode
- Batch Detail Report
- Remitter Invoice Detail Report
- Invoice Detail Report
- Invoice Detail_SortType Report
- Lockbox Register
- Check Detail Report
- Foreign Item Report

Batch Detail Report

Site:

Work Source:

Process Date: 

[Display Filter](#) [Print Report](#) [View Report](#)

Report Descriptions

Report Name	Description
Batch Summary by Batch Mode	Provides check and invoice totals for each individual batch processed.
Batch Detail Report	Provides check and invoice details for each item within a batch processed.
Remitter Invoice Detail Report	Provides check amount and invoice detail, including remitter name, for each invoice in a transaction.
Invoice Detail Report	Provides check amount and invoice detail, excluding remitter name, for each invoice in a transaction.
Invoice Detail Sort Type Report	Provides check amount and invoice detail, excluding remitter name, for each invoice in a transaction. Information is displayed in a predefined sort order, which is indicated on the report.
Lockbox Register	Provides a list of lockbox numbers (active or inactive) created under a client organization.
Check Detail Report	Provides check detail for all items within a batch.
Batch Summary by Batch Mode	Provides check and invoice totals for each individual batch processed.

Display Filter

After entering report parameters, select “Display Filter” to display available batches. The batches will be displayed in the **Data Filtered** pane. To select individual batches, select the corresponding check boxes. As individual batches are selected, the **Total** and **Selected** fields are updated accordingly.

The screenshot shows a web application interface for filtering report data. At the top, there are three input fields: "Site:" with a dropdown menu showing "Chicago IL", "Work Source:" with a dropdown menu showing "088888888 - Demo Company", and "Process Date:" with a text input "02/15/201x" and a calendar icon. Below these is a section titled "Data Filtered" which includes a "Total:" field showing "3" and a "Selected:" field showing "0". Underneath is a "Batch No:" input field followed by two green buttons: "Check Batches" and "UnCheck Batches". Below this is a list of three radio buttons with corresponding batch numbers: "000000001", "000000002", and "000000003". At the bottom right, there are three green buttons: "Display Filter", "Print Report", and "View Report".

After making selections, select “View Report” to launch the Report Preview screen, which is covered in more detail in the following section.

Report Preview Screen

The **Report Preview** screen displays report content within the application window. The report content can be viewed, printed and refreshed directly from the application window. The **Report Preview** screen also allows the user to export report content in a PDF, Excel or Word format.

Process Date: 02/15/201x Page: 1 / 1

Batch Summary Report

Batch #	Capture Batch ID	Invoice/Coupon	Total	Checks	Total
Site ID: 20 (Chicago IL)					

The **Report Preview** screen also includes a tool bar that provides access to various navigation and data management functions. The available toolbar functions include:

Graphic	Description
	Go to the first page of the report.
	Go to the previous page of the report.
	Go to a specific page of the report.
	Go to the next page of the report.
	Go to the last page of the report.
	Changes the size of the report display.
	Find specific text in a report.
	Export the report to a file.
	Refresh the data on screen to include the most current data.
	Print the report.
	Select close the report preview and return to previous screen.