

ASSOCIATED BANK DIGITAL SUPPORT DETAILS

February 2025

Mobile Support Details

Device Operating Systems

- Android™ version 10.x and above
- Apple® iOS/iPadOS version 14.x and above

Channels by Operating System

Operating System	Mobile Web		Mobile App	
	Touch-screen Browser	Base Browser (non-touch)	iPhone	Android
Android 10.x and above	Yes	No	No	Yes
iOS/iPadOS 14.x and above	Yes	No	Yes	No
All other devices	Yes	No	No	No

Feature Requirements

Feature	Requirement
Mobile Deposit (deposit checks)	Android, iOS or iPadOS application on a compatible device with an auto-focusing camera of at least 12-megapixel resolution.
Zelle® person-to-person payments	Android, iOS or iPadOS application on a compatible device; or ted browser via a touch-screen on a compatible device.
Call Customer Care	Compatible device with ability for integrated carrier-switched voice calls.

Device Browsers

- Only the default browsers installed on devices are supported. User-installed browsers are not supported.

Networks in the U.S.

- All carriers where you have a data plan and with devices capable of data encryption using Secured Sockets Layer (SSL) technology supported with digital certificates.
- Text Banking: your mobile plan and carrier must support text message (SMS) communication with Associated Bank's "short code" of 24179. **Text "HELP" to 24179 for help. Text "STOP" to 24179 to cancel.** Message and data rates may apply. Check your carrier plan for details.

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ASSOCIATED BANK MOBILE COMPATIBLE DEVICE LIST (CONT.)

Browser Support Details

To use Associated Bank Digital you'll need Internet access, a currently supported and updated browser that supports Transport Layer Security (TLS) version 1.2 or higher, JavaScript® and enabled security features.

Additionally, you'll need a hardware that supports these requirements and software capable of reading portable document format (PDF) files.

- Google Chrome (current)
- Microsoft Edge (current chromium-based)
- Safari (current)
- Mozilla Firefox (current)



Associated Bank does not charge a fee to download our digital applications; however, transactional fees may apply. Carrier message and data rates may apply; check your carrier's plan for details. Visit AssociatedBank.com/disclosures for Terms and Conditions for your service. (1406)

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