

Remote Deposit- WebScan Installation

TREASURY MANAGEMENT SERVICES

JUNE 7, 2023



AGENDA



- WebScan Update Overview
 - When to take action based on scanner model
 - 3 Step Instructions
 1. Uninstall WebScan
 2. Delete 2 folders on C: Drive
 3. Install Current Version of WebScan - Step 3 also applicable for New Clients
- Updating WebScan's Domain Settings
 - Updating Remote Domain URL
- Resources



WEBSCAN Update Overview

WebScan Update Instructions



CAUTION: Clients using a **Panini scanner model should NOT take action until migration weekend. Early action will cause you to lose service!**

All other clients who are not using a Panini scanner, should take action now.

WebScan Update Steps
Step 1: Uninstall your existing version of WebScan
Step 2: Remove 2 folders in the Windows C: Drive library
Step 3: Install the most current version WebScan



WEBSCAN Update

Step 1 & 2- Uninstall WebScan & Delete 2 C: Drive Folders

WebScan Update Instructions

Uninstall WebScan



Programs and Features

Control Panel Home

View installed updates

Turn Windows features on or off

Install a program from the network

Uninstall or change a program

To uninstall a program, select it from the list and then click Uninstall, Change, or Repair.

Organize Uninstall Change Repair

Name	Publisher	Installed On	Size	Version
Trellix Agent	Trellix	12/6/2022		5.7.7.378
☒ WS WebScan	FIS	12/9/2022	19.5 MB	22.1.203
Windows Firewall Configuration Provider	Microsoft Corporation	12/6/2022	342 KB	1.2.3412.0
Zscaler	Zscaler Inc.	1/4/2023	70.8 MB	3.9.0.183

WS Product version: 22.1.203
Size: 19.5 MB

WebScan Update Instructions

Uninstall WebScan



Programs and Features

Control Panel > All Control Panel Items > Programs and Features

Control Panel Home

Uninstall or change a program

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	Zscaler Inc.	1/4/2023	70.8 MB	3.9.0.183

Uninstall

Change

Repair

WS

FIS Product version: 22.1.203

Size: 19.5 MB

WebScan Update Instructions

Delete 2 Folders in C: Drive



The screenshot shows the Windows File Explorer interface for the C: drive. The 'View' tab is highlighted with a red circle. The left sidebar shows the navigation pane with 'Windows (C:)' selected. The main pane displays a list of folders with columns for Name, Date modified, Type, and Size. Two folders, 'Program Files (x86)' and 'ProgramData', are selected, indicated by checkboxes and a blue highlight.

Name	Date modified	Type	Size
Nautilus Printer Spool	12/9/2022 3:54 PM	File folder	
PerfLogs	12/7/2019 3:14 AM	File folder	
Program Files	12/12/2022 9:45 AM	File folder	
☒ Program Files (x86)	1/26/2023 11:03 AM	File folder	
☒ ProgramData	3/1/2023 1:25 PM	File folder	
TeFilesOutput	12/9/2022 3:04 PM	File folder	
Users	2/22/2023 4:42 PM	File folder	
Windows	2/27/2023 1:59 AM	File folder	

11 items | 2 items selected

WebScan Update Instructions

Delete 2 Folders in C: Drive



The screenshot shows the Windows File Explorer interface for the C: drive. The 'View' tab is active, and the 'Details' view is selected. The 'Hidden items' checkbox is checked and circled in red. Two blue arrows point to the 'Program Files (x86)' and 'ProgramData' folders, which are selected.

Folder Name	Modified Date	File Type
Intel	2/27/2023 2:00 AM	File folder
Nautilus Printer Spool	12/9/2022 3:54 PM	File folder
PerfLogs	12/7/2019 3:14 AM	File folder
Program Files	12/12/2022 9:45 AM	File folder
☒ Program Files (x86)	1/26/2023 11:03 AM	File folder
☒ ProgramData	3/1/2023 1:25 PM	File folder
TeFilesOutput	12/9/2022 3:04 PM	File folder

11 items | 2 items selected

WebScan Update Instructions

Delete 2 Folders in C: Drive



File Explorer window showing the contents of the Program Files (x86) directory.

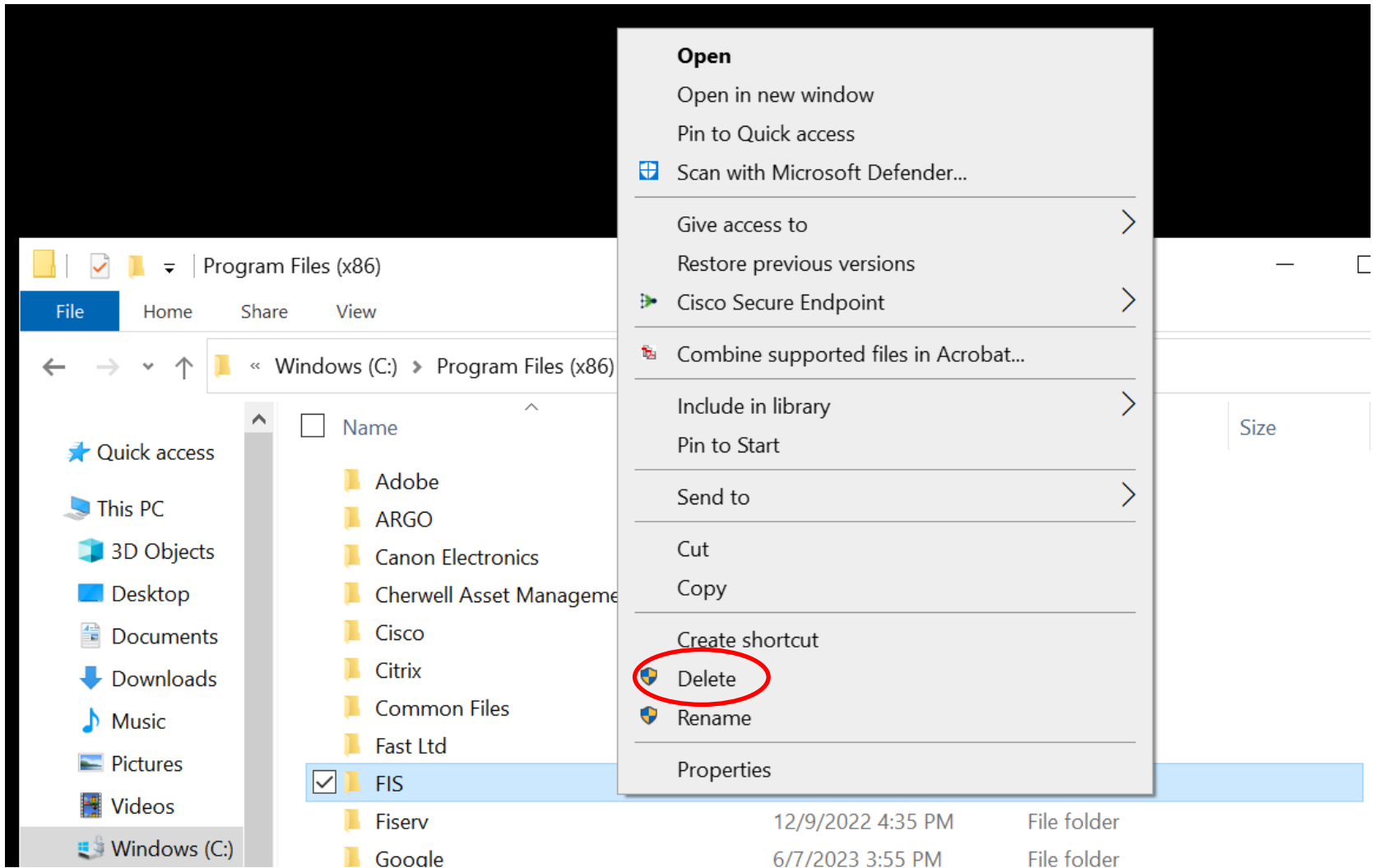
Address bar: < Windows (C:) > Program Files (x86)

Search bar: Search Program Files (x86)

Name	Date modified	Type
Adobe	12/12/2022 10:16 AM	File folder
ARGO	12/12/2022 9:45 AM	File folder
Canon Electronics	12/9/2022 3:45 PM	File folder
Cherwell Asset Management	4/4/2023 11:00 PM	File folder
Cisco	12/6/2022 9:55 AM	File folder
Citrix	12/6/2022 12:24 PM	File folder
Common Files	4/4/2023 11:00 PM	File folder
Fast Ltd	4/4/2023 11:00 PM	File folder
☒ FIS	12/9/2022 3:45 PM	File folder
Fiserv	12/9/2022 4:35 PM	File folder
Google	6/7/2023 3:55 PM	File folder

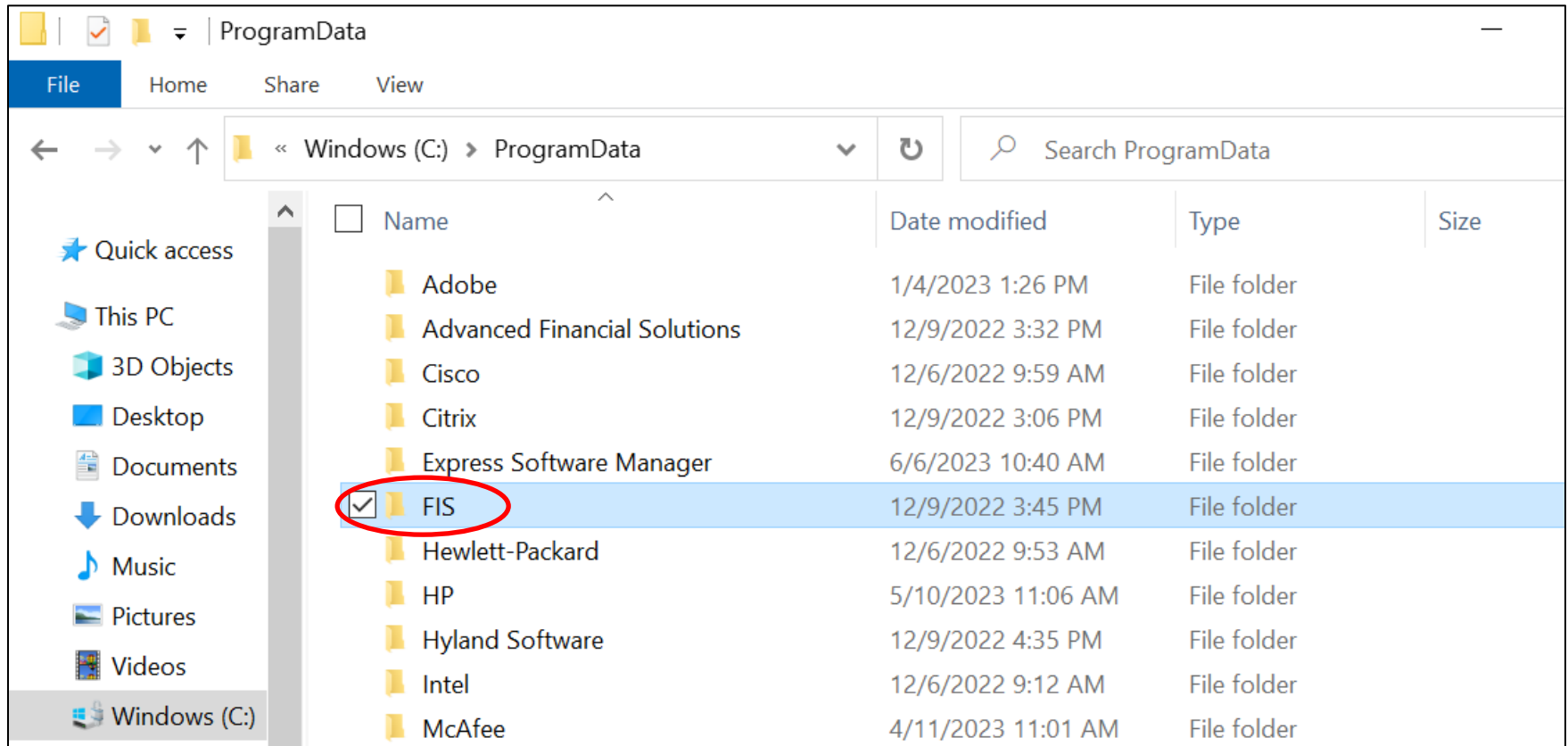
WebScan Update Instructions

Delete 2 Folders in C: Drive



WebScan Update Instructions

Delete 2 Folders in C: Drive



WebScan Update Instructions

Delete 2 Folders in C: Drive



The screenshot shows a Windows File Explorer window with the address bar set to 'C:\Windows\ProgramData'. The left sidebar shows 'Quick access' and 'This PC' locations. The main pane displays a list of folders: Adobe, Advanced Financial S..., Cisco, Citrix, Express Software Mar..., FIS (selected), Hewlett-Packard, HP, Hyland Software, Intel, and McAfee. A context menu is open over the 'FIS' folder, with the 'Delete' option circled in red. The menu also includes options like 'Include in library', 'Pin to Start', 'Send to', 'Cut', 'Copy', 'Create shortcut', 'Rename', and 'Properties'.

Name	Size
Adobe	
Advanced Financial S...	
Cisco	
Citrix	
Express Software Mar...	
FIS	
Hewlett-Packard	12/6/2022 9:53 AM File folder
HP	5/10/2023 11:06 AM File folder
Hyland Software	12/9/2022 4:35 PM File folder
Intel	12/6/2022 9:12 AM File folder
McAfee	4/11/2023 11:01 AM File folder

WebScan Update Instructions

One more step to complete



You've now successfully uninstalled WebScan.

Continue to the next steps to install the current version of WebScan.



WEBSCAN Update

Step 3- Install Updated WebScan

NEW CLIENTS

Install WebScan for the First Time

WebScan Update & New Client Instructions

Download Current WebScan From Help Menu



Remote Deposit

Remote Deposit User Guides

- [Remote Deposit User Guide](#)
- [Remote Deposit Getting Started Guide](#)
- [Remote Deposit Workflow Reference Guide](#)
- [Remote Deposit FAQ](#)
- [Remote Deposit Scanner and Supply Ordering Site](#)
- [Scanner User Guides](#)

Remote Deposit Scanner Drivers

- [Download Panini iDeal Driver](#)
- [Download MyVisionX/Panini Driver \(32 Bit\)](#)
- [Download MyVisionX/Panini Driver \(64 Bit\)](#)
- [Download Digital Check TellerScan Driver](#)
- [Download Epson S1000 Driver \(32 Bit\)](#)
- [Download Epson S1000 Driver \(64 Bit\)](#)
- [Download Other Drivers](#)
- [WebScan v17 \(for PANINI SCANNERS W/WINDOWS 10 ONLY\)](#)
- [WebScan \(for ALL OTHER SCANNERS\)](#)



WebScan Update & New Client Instructions

Download Current WebScan From Help Menu



Home Approvals Administration Research Reports **Help** 

Welcome AB Client

Today is 03/01/2023 at 3:09:58 PM. AB Client, your last sign-in was on 03/01/2023 at 1:04:10 PM.

For any additional information, please call Treasury Management Customer Service at 800-270-2707, option 2.

Thank you.

Download WebScan
Download Scanner Drivers ▶
RDC User Guide
About

Select an Account ▼

Control Total
\$ 0.00

Create Tape Create Deposit

Deposits

WebScan Update & New Client Instructions

Save WebScan Application



Approvals

Administration

Research

Reports

Help ▾



Create Deposit

Save As

← → ▾ ↑ . > This PC > Desktop ▾ ↻ 🔍 Search Desktop

Organize ▾ New folder

	Name	Date modified	Type	Size
No items match your search.				

▼ This PC

- > 3D Objects
- > Desktop
- > Documents
- > Downloads
- > Music
- > Pictures
- > Videos
- > Windows (C:) ▾

File name: WebScan_AssociatedBank ▾

Save as type: Application ▾

^ Hide Folders

Save Cancel

WebScan Update & New Client Instructions



Extract WebScan

The screenshot shows a Windows File Explorer window with the address bar set to 'This PC > Documents > Downloads'. The 'Extract' tab is active in the ribbon. A table of files is displayed, with the file 'WebScan_AssociatedBankV22' selected. A context menu is open over this file, and the 'Extract All...' option is circled in red.

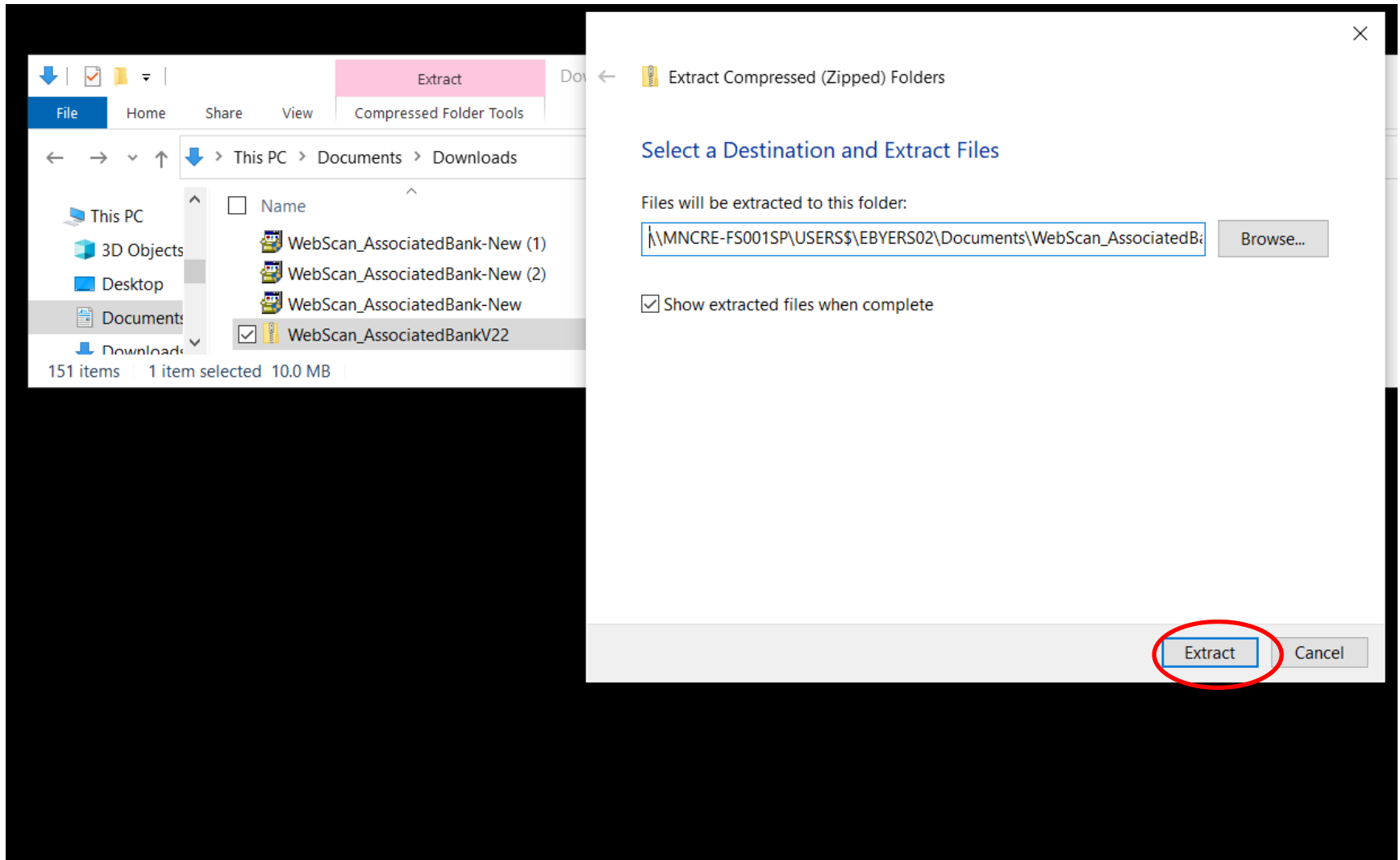
Name	Date modified	Type	Size
WebScan_AssociatedBank-New (1)	7/15/2022 1:55 PM	Application	10,360 KB
WebScan_AssociatedBank-New (2)	7/27/2022 9:46 AM	Application	10,360 KB
WebScan_AssociatedBank-New	7/21/2022 2:41 PM	Application	10,360 KB
WebScan_AssociatedBankV22	12/9/2022 3:40 PM	Compressed (zipp...	10,343 KB

Open

- Open in new window
- Extract All...**
- Pin to Start
- Cisco Secure Endpoint
- Edit with Notepad++
- Scan with Microsoft Defender...
- Share
- Open with...
- Restore previous versions

WebScan Update & New Client Instructions

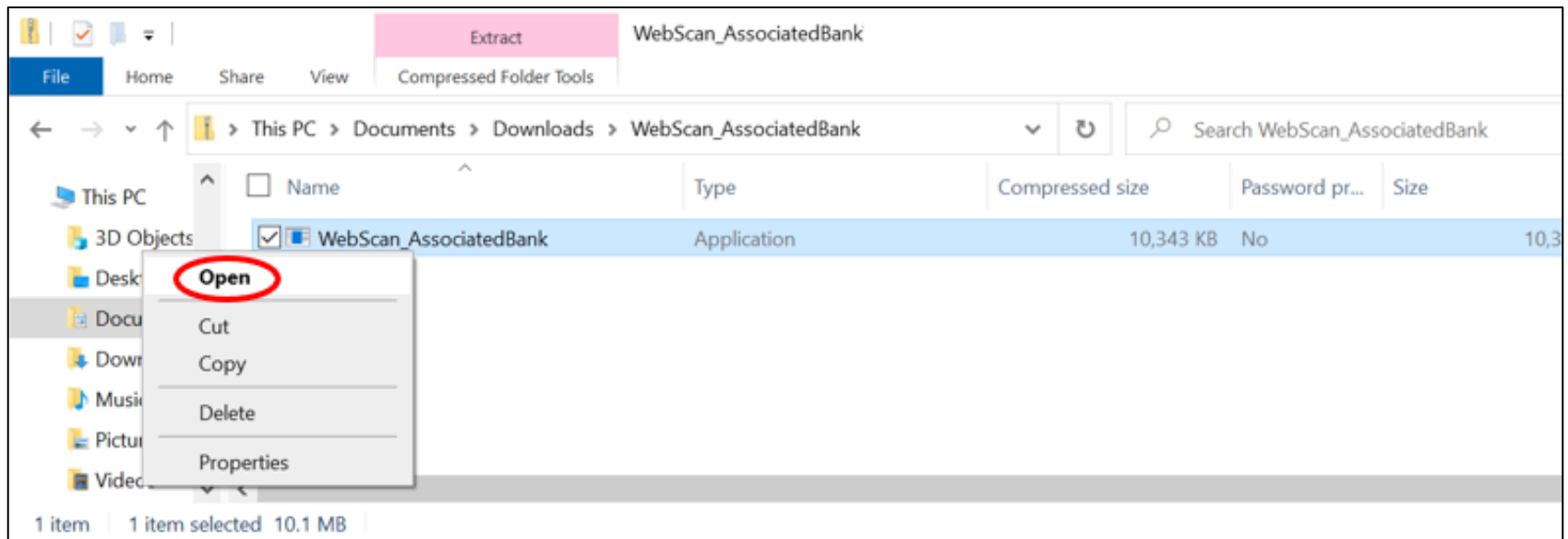
Extract WebScan



WebScan Update & New Client Instructions



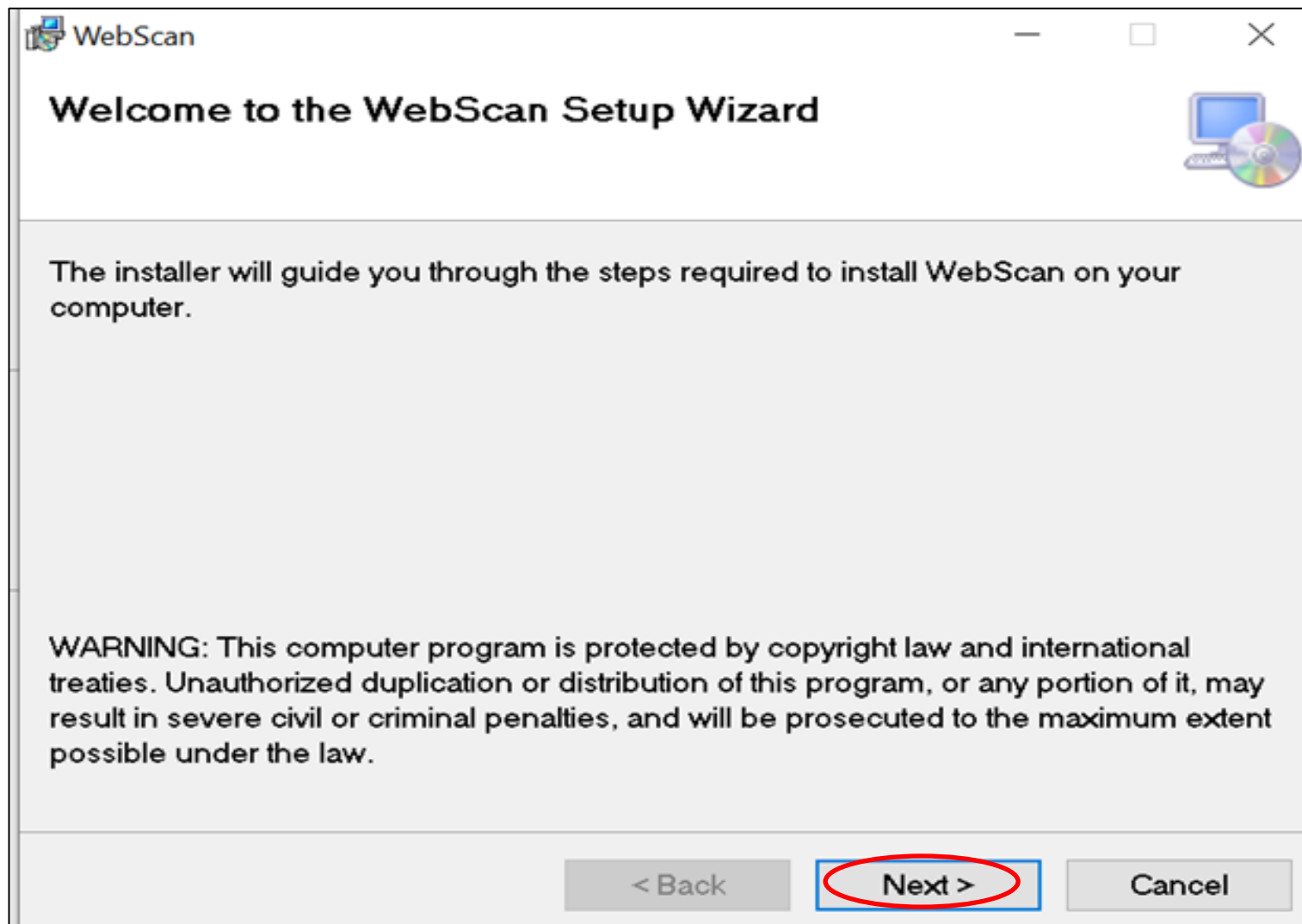
Open WebScan



WebScan Update & New Client Instructions

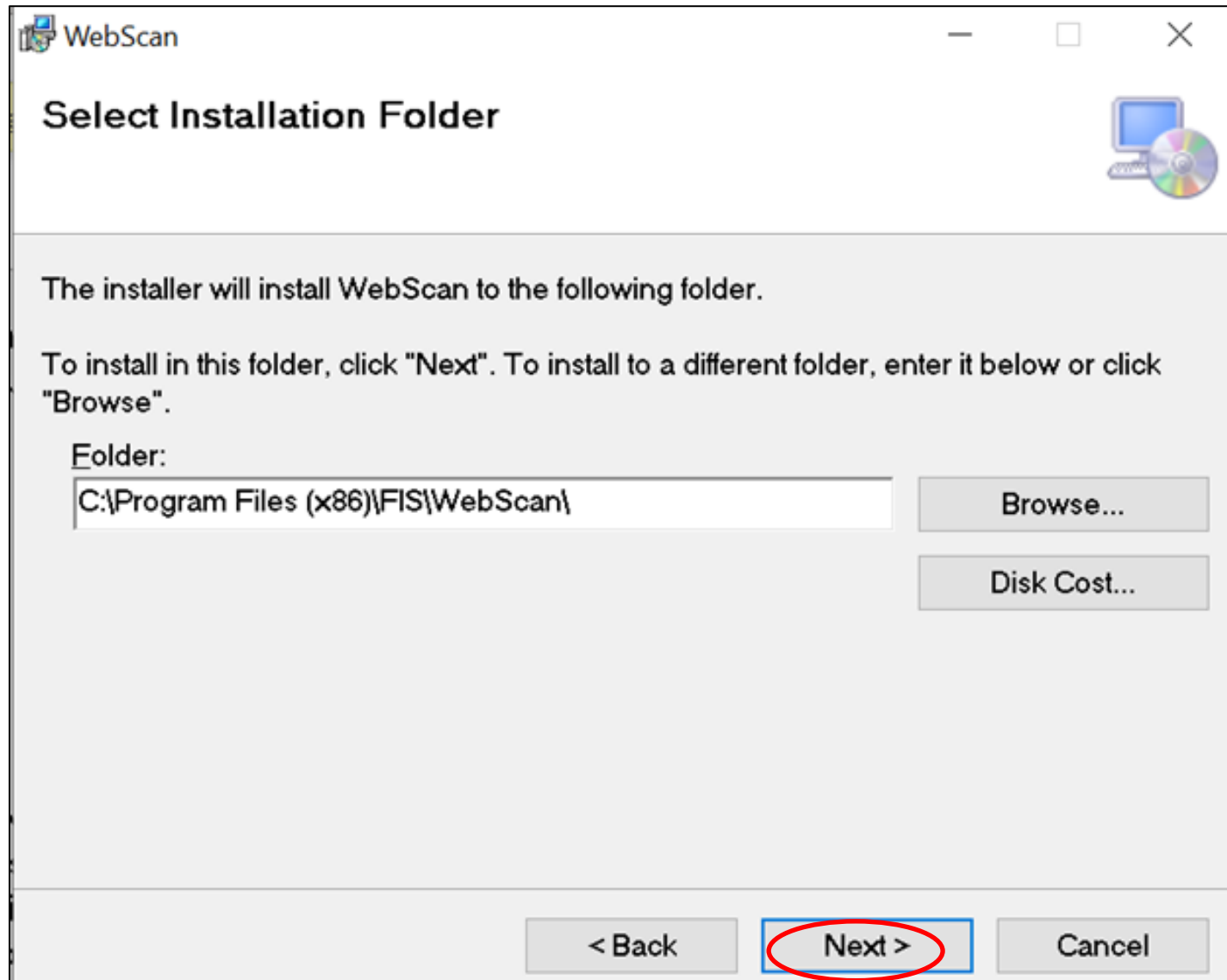


WebScan Installation



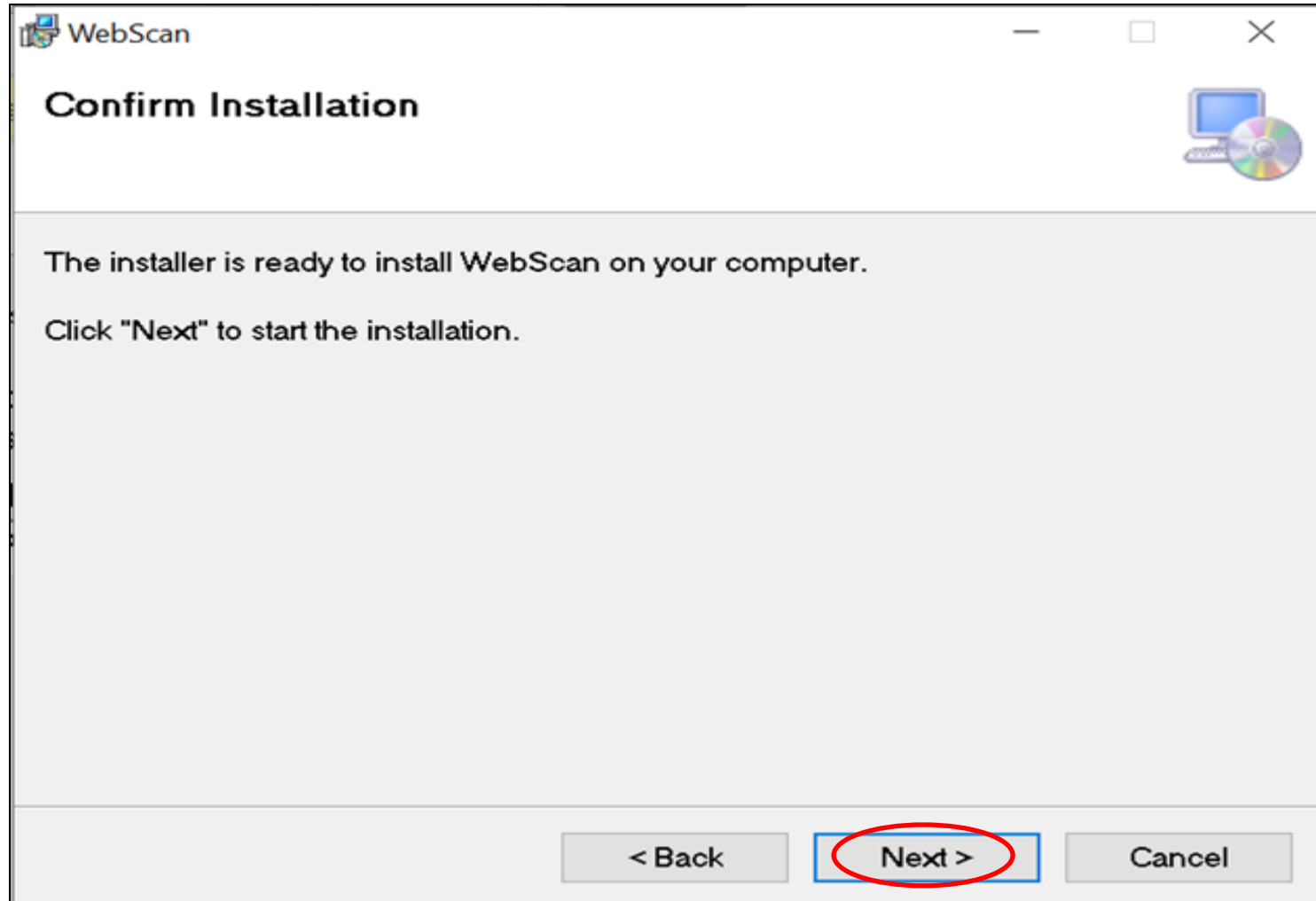
WebScan Update & New Client Instructions

WebScan Installation



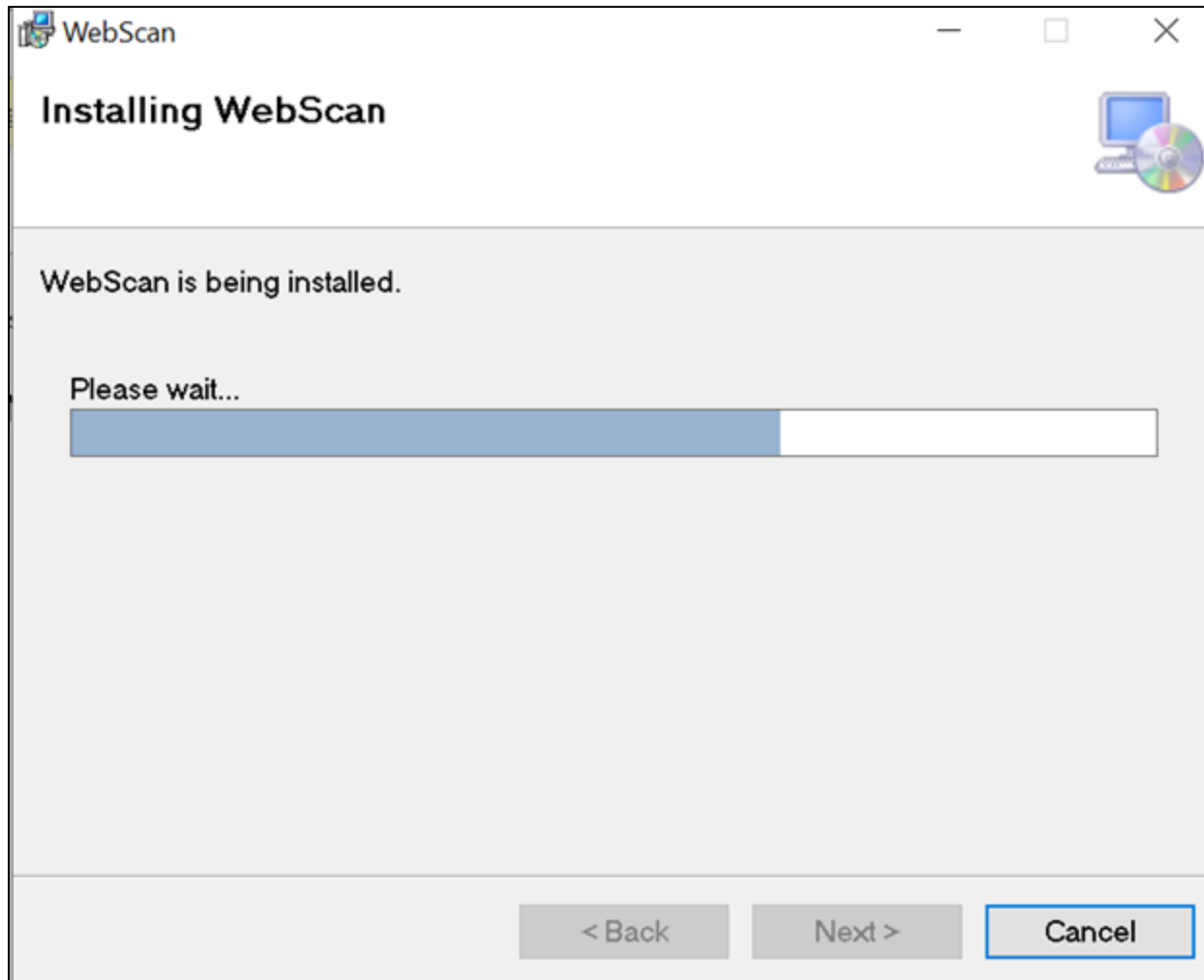
WebScan Update & New Client Instructions

WebScan Installation



WebScan Update & New Client Instructions

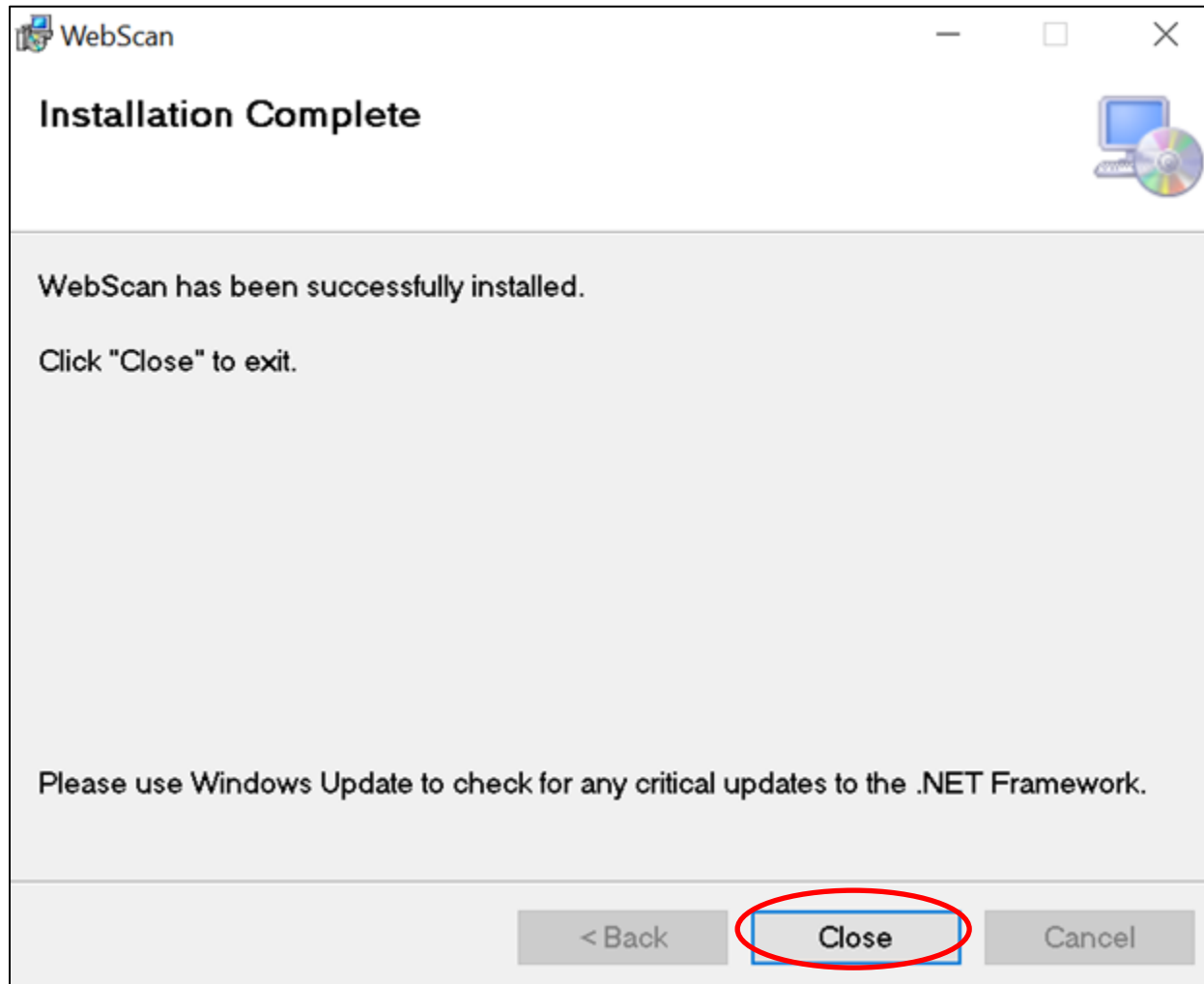
WebScan Installation



WebScan Update & New Client Instructions



WebScan Installation Complete



WebScan Update & New Client Instructions

Verify WebScan Update Installed



Programs and Features

Control Panel Home

View installed updates

Turn Windows features on or off

Install a program from the network

Uninstall or change a program

To uninstall a program, select it from the list and then click Uninstall, Change, or Repair.

Organize Uninstall Change Repair

Name	Publisher	Installed On	Size	Version
Trellix Agent	Trellix	12/6/2022		5.7.7.378
☒ WS WebScan	FIS	12/9/2022	19.5 MB	22.1.203
Windows Firewall Configuration Provider	Microsoft Corporation	12/6/2022	342 KB	1.2.3412.0
Zscaler	Zscaler Inc.	1/4/2023	70.8 MB	3.9.0.183

 FIS Product version: 22.1.203
Size: 19.5 MB



Updating WebScan's Domain Settings

WebScan Instructions



Overview of WebScan Steps

Step 1: Access your WebScan Settings menu.

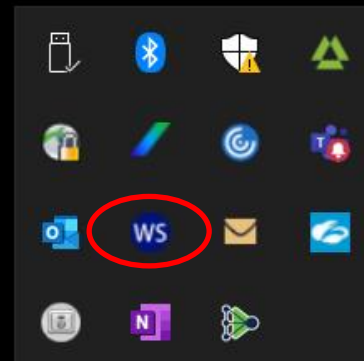
Step 2: Enter the following URL exactly as shown into the Remote Domain URL bar:

<https://remotedeposit.associatedbank.com>

Step 3: Click 'Add Domain' to move the URL to the lower set of links, and then click 'Update'.

WebScan Client Instructions

Open WebScan Settings



Snow coming

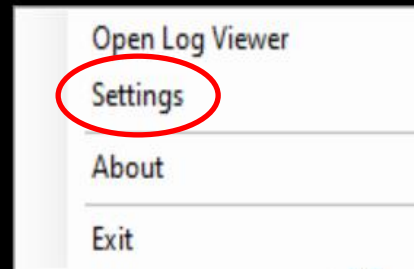


2:54 PM
3/1/2023

51

WebScan Client Instructions

Open WebScan Settings



Snow coming



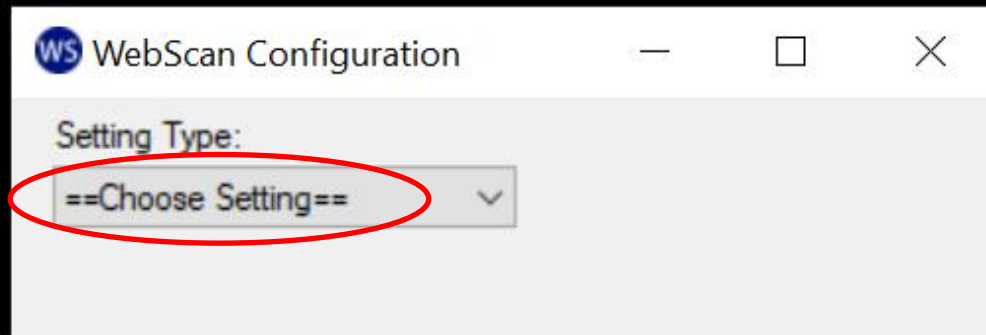
2:55 PM
3/1/2023



51

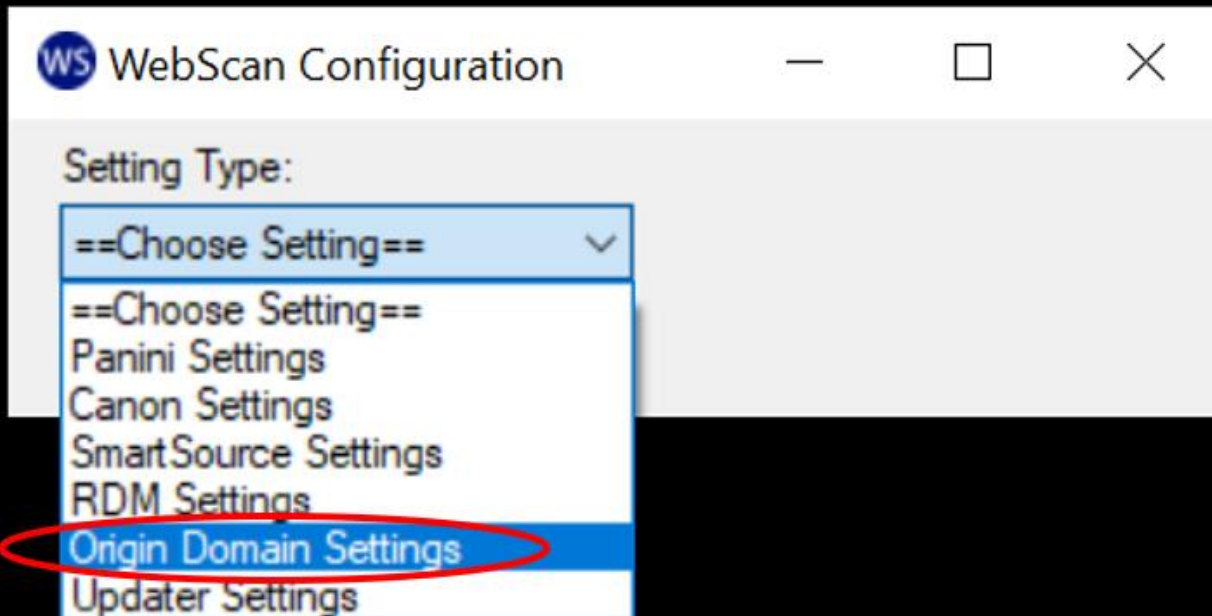
WebScan Client Instructions

WebScan Configuration



WebScan Client Instructions

Open Domain Settings



WebScan Client Instructions

Add new URL to Origins Domain Settings



<https://remotedeposit.associatedbank.com>

The screenshot shows the 'WebScan Configuration' window. The 'Setting Type' dropdown is set to 'Origin Domain Settings'. In the 'Origin Domain Settings' section, the 'Remote Domain URL' text box contains the URL 'https://remotedeposit.associatedbank.com', which is pointed to by a blue arrow. Below this text box, the 'Add Domain' button is circled in red. To the right of the 'Add Domain' button is a 'Remove Selected' button. Below these buttons is a list box containing the URL 'https://dlmlr13.fisglobal.com'. At the bottom of the window are 'Cancel' and 'Update' buttons.

WebScan Configuration

Setting Type:
Origin Domain Settings

Origin Domain Settings

Remote Domain URL:
https://remotedeposit.associatedbank.com

Add Domain Remove Selected

https://dlmlr13.fisglobal.com

Cancel Update

WebScan Client Instructions

URL added to Origin Domain Settings



The image shows a 'WebScan Configuration' dialog box. At the top, the 'Setting Type' is set to 'Origin Domain Settings'. Below this, there is a section titled 'Origin Domain Settings' which contains a 'Remote Domain URL' input field. A blue arrow points to this field, which now contains the URL 'https://remotedeposit.associatedbank.com'. Below the input field are two buttons: 'Add Domain' and 'Remove Selected'. At the bottom of the dialog are 'Cancel' and 'Update' buttons. The 'Update' button is circled in red, indicating the next step in the process.

WS WebScan Configuration

Setting Type:
Origin Domain Settings

Origin Domain Settings

Remote Domain URL:

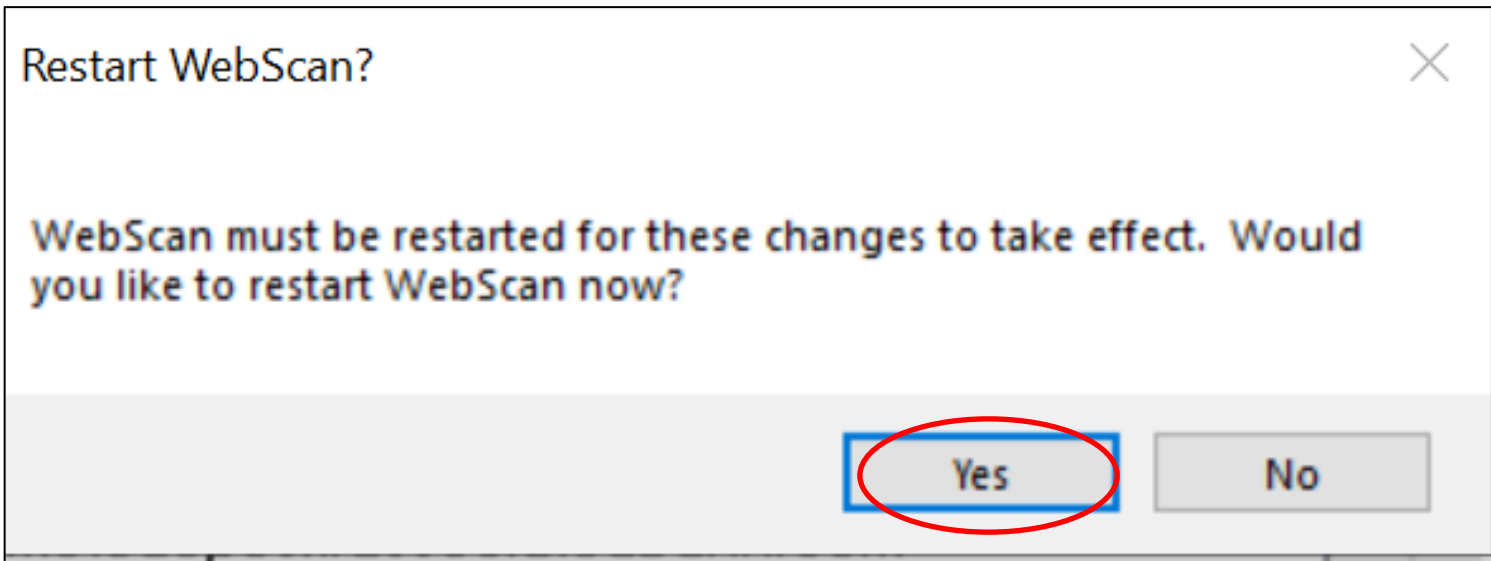
https://remotedeposit.associatedbank.com

Add Domain Remove Selected

Cancel Update

WebScan Client Instructions

WebScan v. 22 Settings Updated





RESOURCES

Information and Resources



Additional trainings, guides, and resources for Remote Deposit available on our Treasury Management Resources website at www.associatedbank.com/tmresources



THANK YOU