

Remote Deposit

Desktop Scanner Driver Install Guide



Table of Contents

Introduction.....	3
Driver Installation - Minimum System Requirements.....	3
Administrative Rights	3
Driver Installation Instructions.....	4
Panini VisionX Driver Install.....	4
Digital Check Teller Scan Driver Install.....	14
Digital Check Teller Scan Ink Cartridge Install Tips	19

Introduction

This manual is a guide for installing Associated Bank's Remote Deposit service to image and deposit endorsed checks for your organization. If the steps are not followed, installation may be delayed.

Driver Installation - Minimum System Requirements

Operating system:

- Windows 10
- Windows 11

Browser:

- Google Chrome (Preferred)
- Microsoft Edge
- Mozilla Firefox

Check scanner:	Check scanner approved by Associated Bank
Entitlement:	Provided by your Associated Connect Security Administrator.
Scanner connection:	USB 2.0 Adaptor
Internet connection:	Broadband / High Speed Internet Access
Administrative rights:	Installation of scanner must be performed by someone with local administrator rights

Administrative Rights

The driver installation must be performed by a user that has Windows local administrator privileges including the authority to change settings in Internet Explorer and the ability to validate that they saved correctly. Once the installation is successful, any designated user will be able to use RD. To determine if you are a local administrator:

1. Go to the **Start** menu , located in the lower left corner of your Windows desktop.
2. Click **Settings > Control Panel**
3. Open **User Accounts**.
4. Click the **Users** tab. You will see all the users that have local administrator access. If you do not have these folders or your name is not listed, you do not have administrative rights.

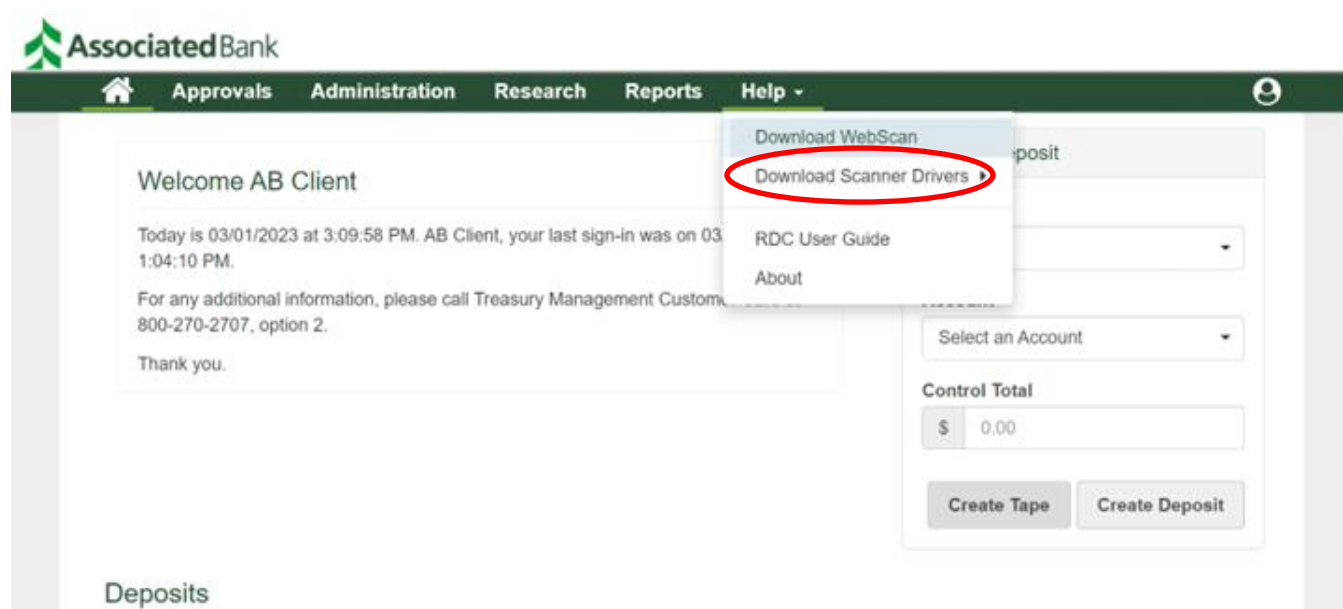
Driver Installation Instructions

You must install a scanner driver to enable the communication between RD and your scanner. Install the scanner driver **BEFORE** connecting the scanner to your PC.

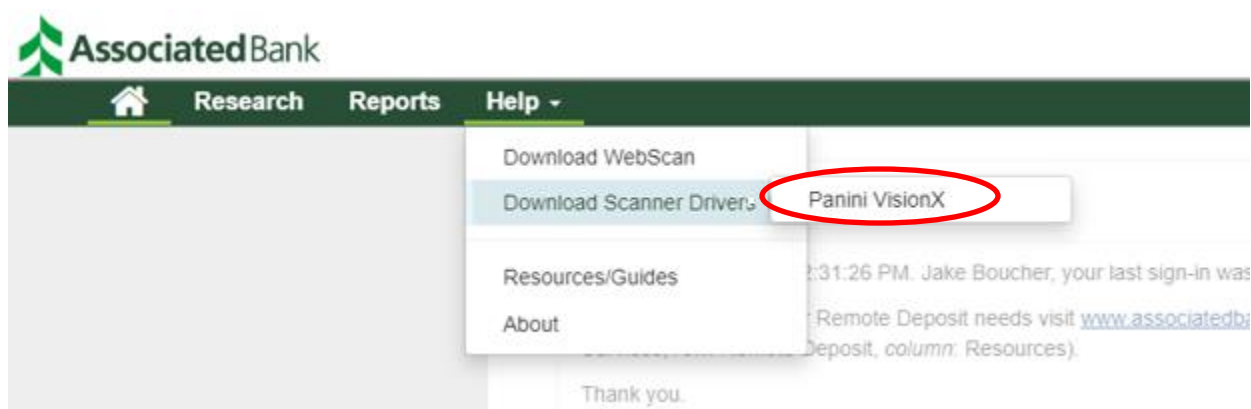
Depending on the scanner model and web browser, please follow the steps for installing the relevant scanner driver:

Panini VisionX Driver Install

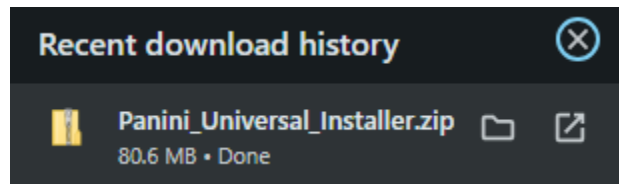
1. Access the Remote Deposit Portal Application within Associated Connect
2. In the Remote Deposit Portal, click the **Help** dropdown on the right side of the main menu bar.



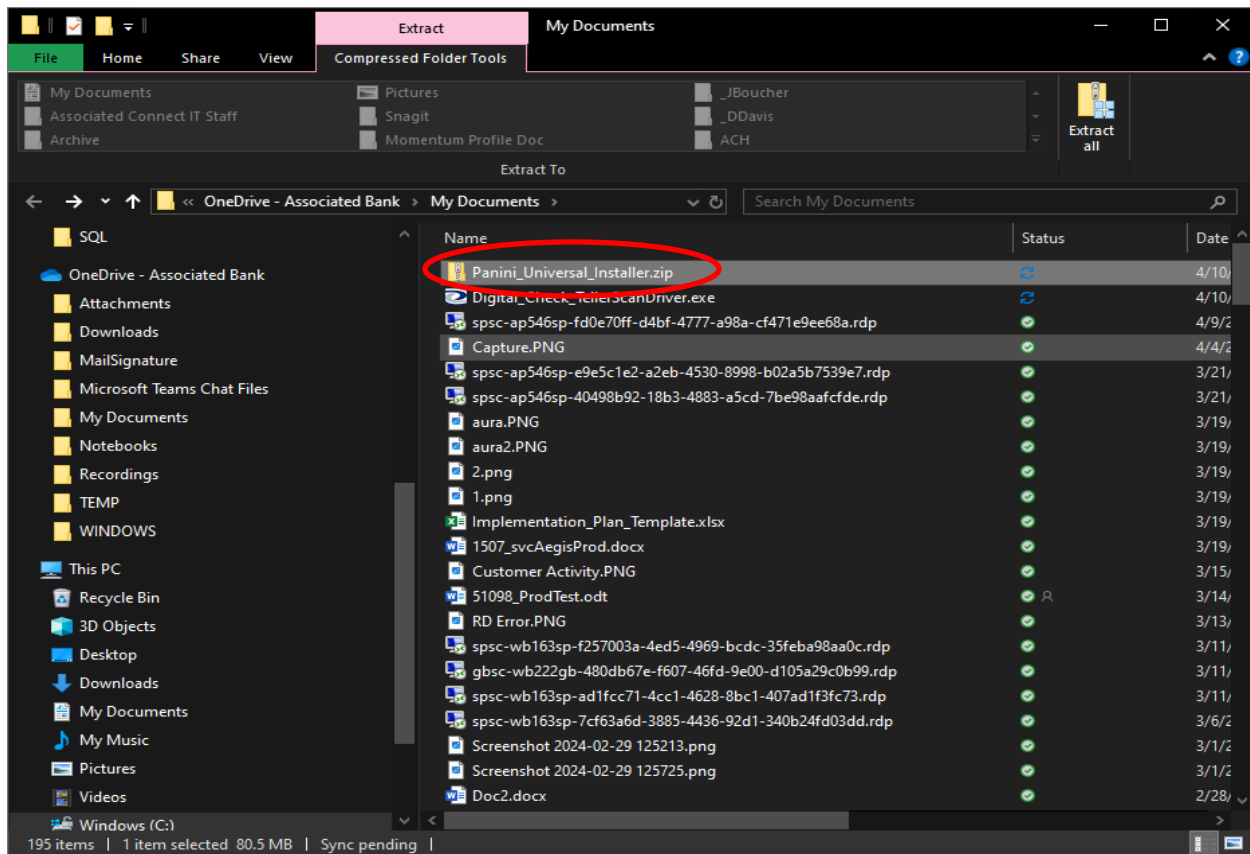
3. Select the **Download Scanner Drivers** option to reveal the scanner drivers available for download. We will select **Panini VisionX**



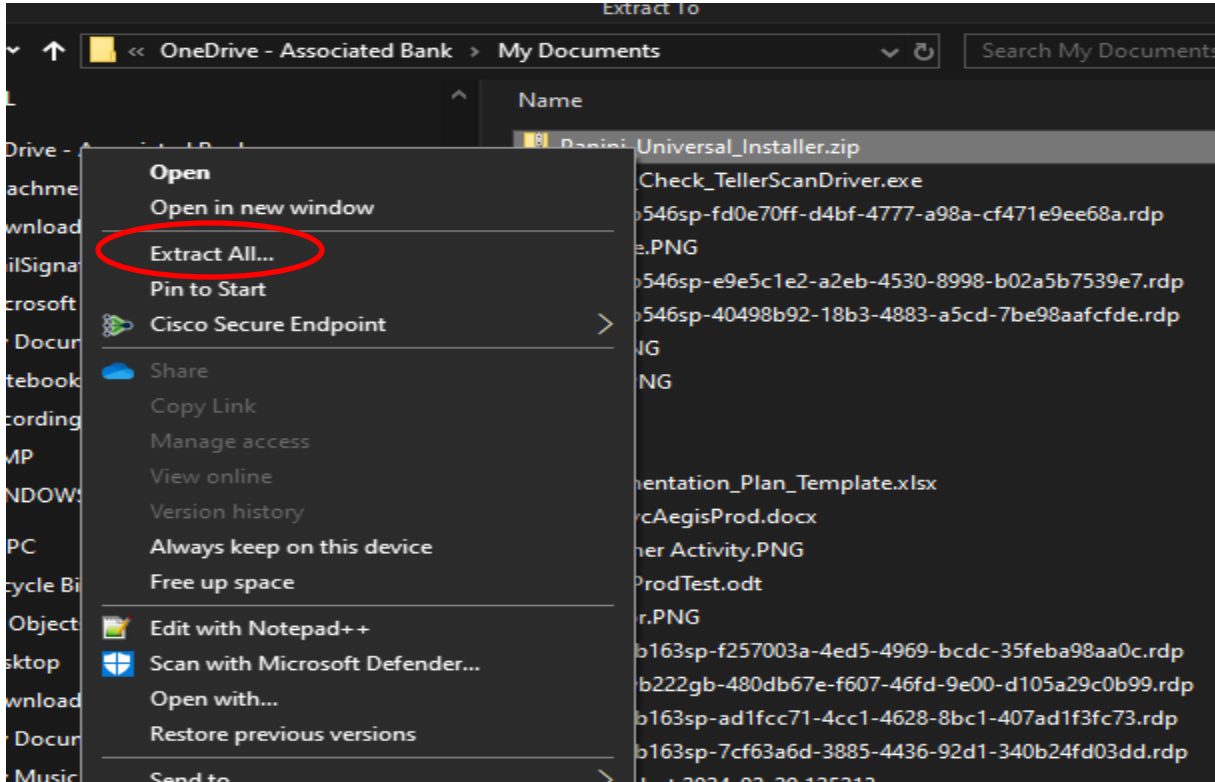
4. The download will automatically start and display in your browser window. Once download is complete, select the down-arrow from the download and select the **Show in folder icon**. (Chrome Example Shown)



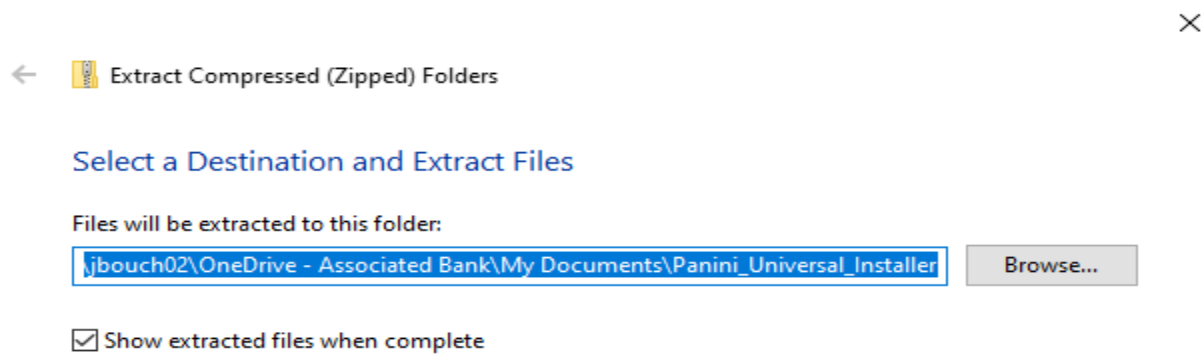
5. This will open up the File Explorer and show the **Panini_Universal_Installer.zip** folder



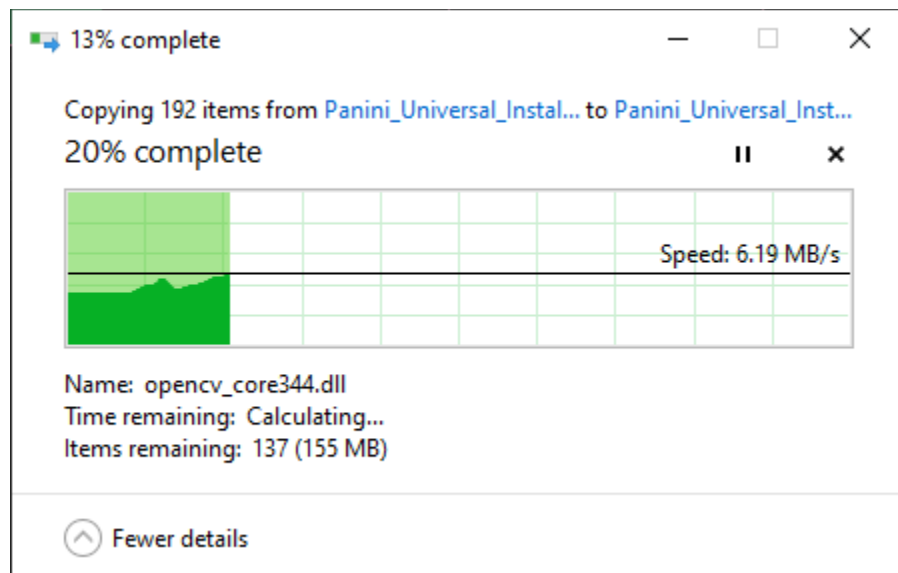
6. Right click on the **Panini_Universal_Installer.zip** file and select **Extract All...**



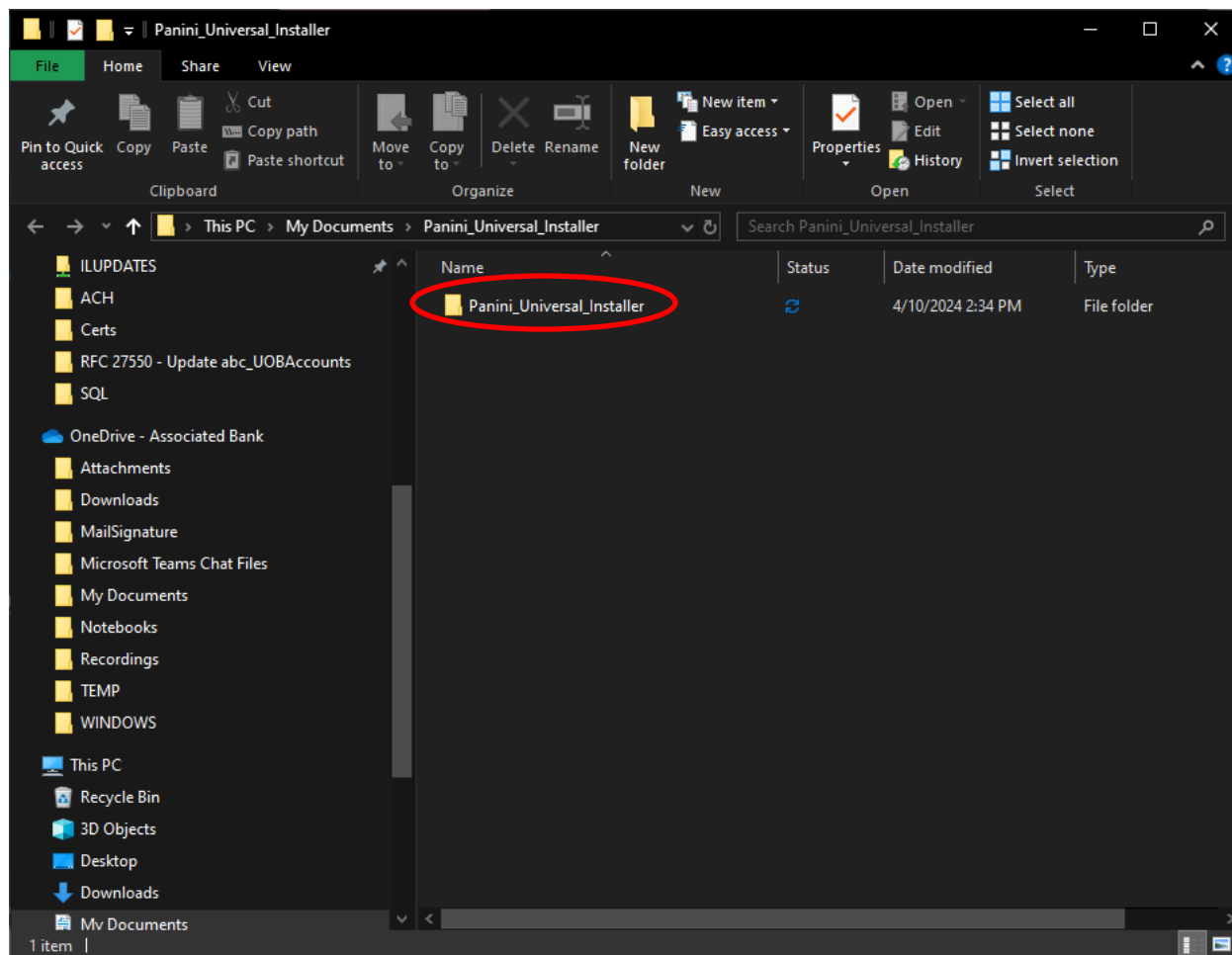
7. Select your extraction location and select **Extract**. Ensure to also select the **Show extracted files when complete** check-box.



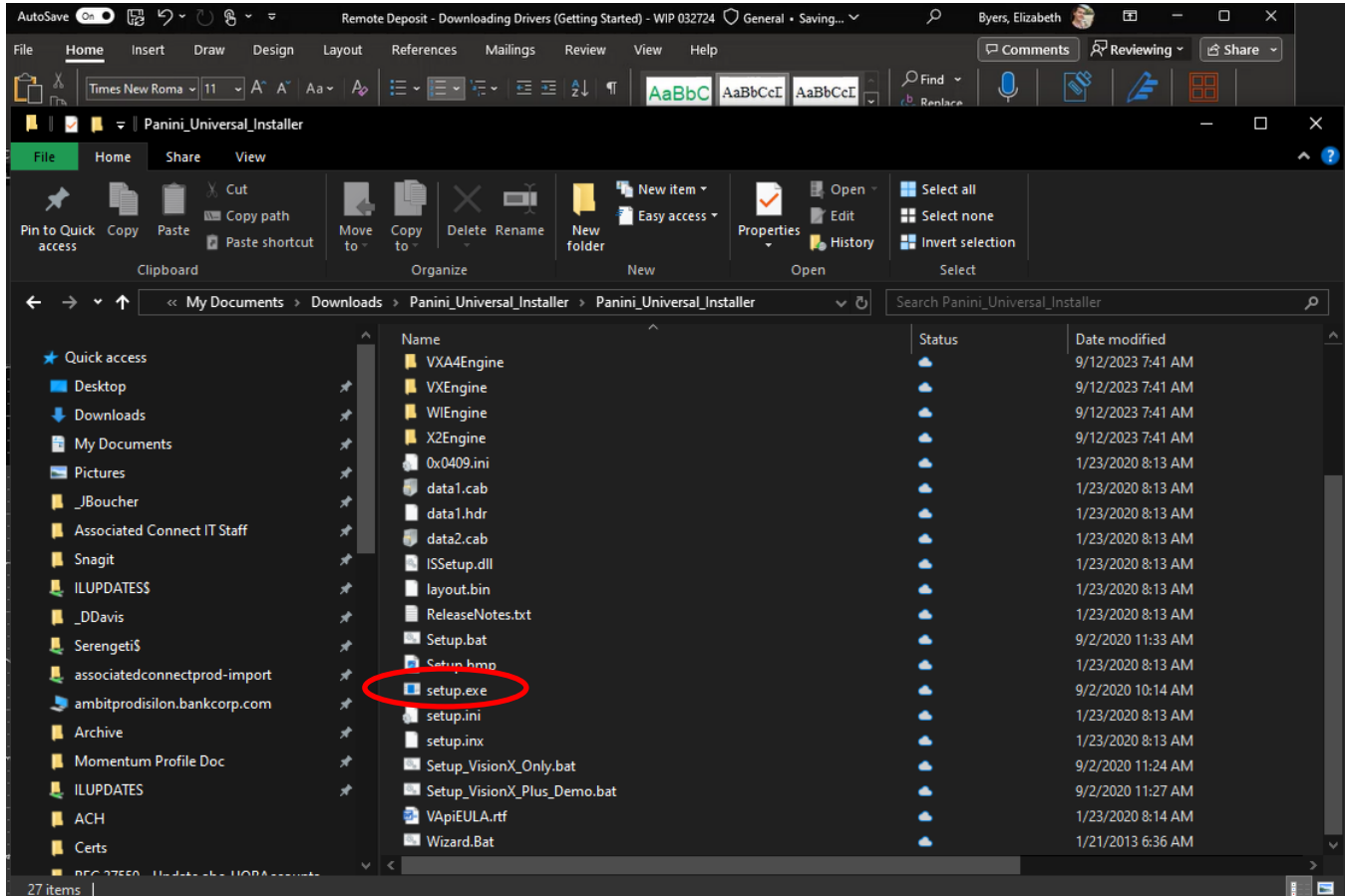
8. An extraction progress bar will display at this time.



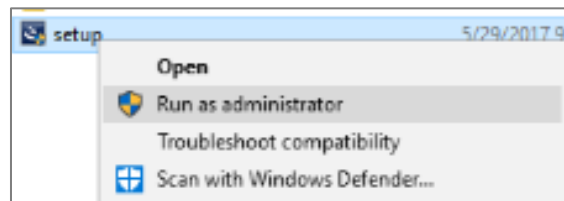
9. Upon completion, the extracted directory should automatically open. Click into the **Panini_Universal_Installer** folder.



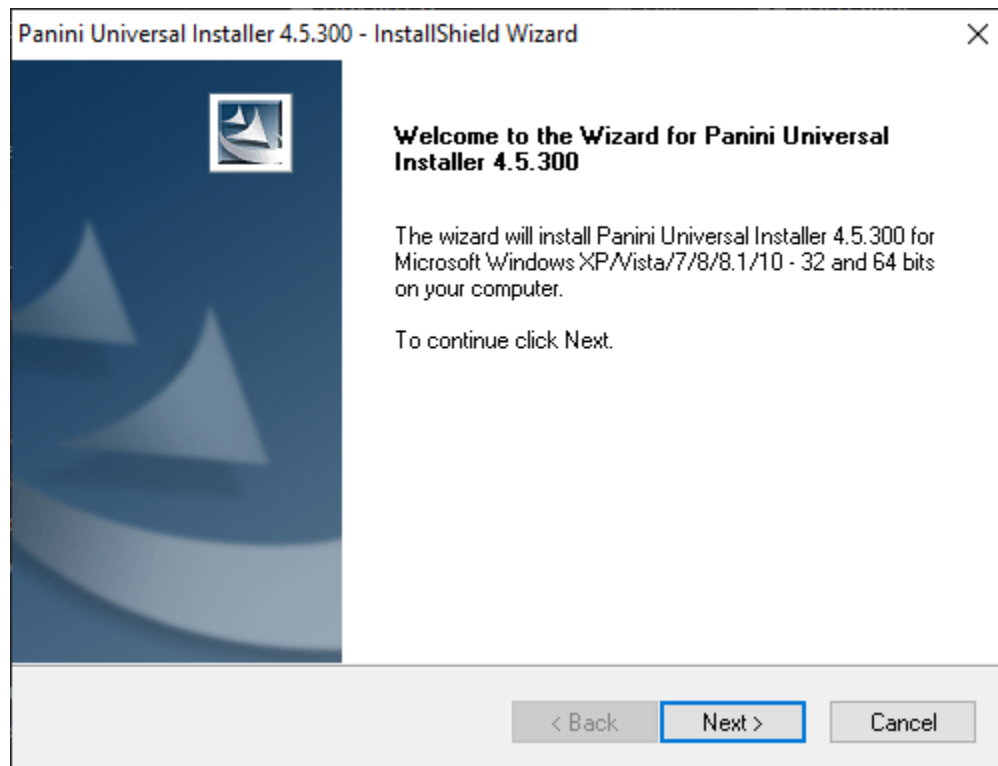
10. Locate and right click the **Setup.exe** file.



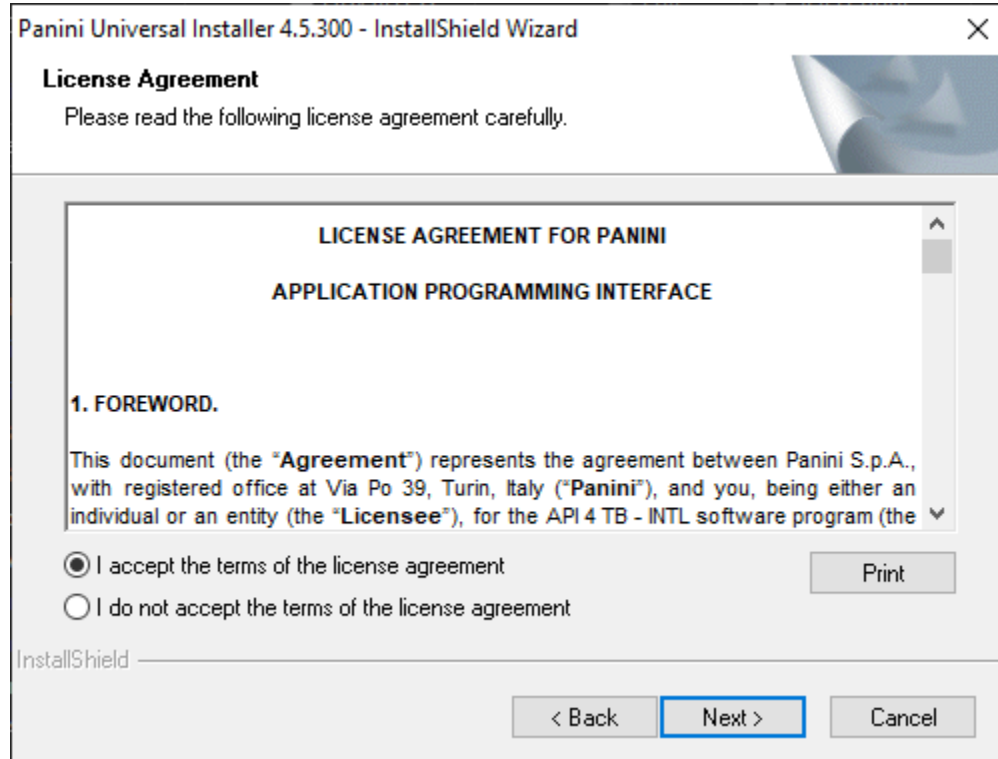
11. Select **Run as Administrator**



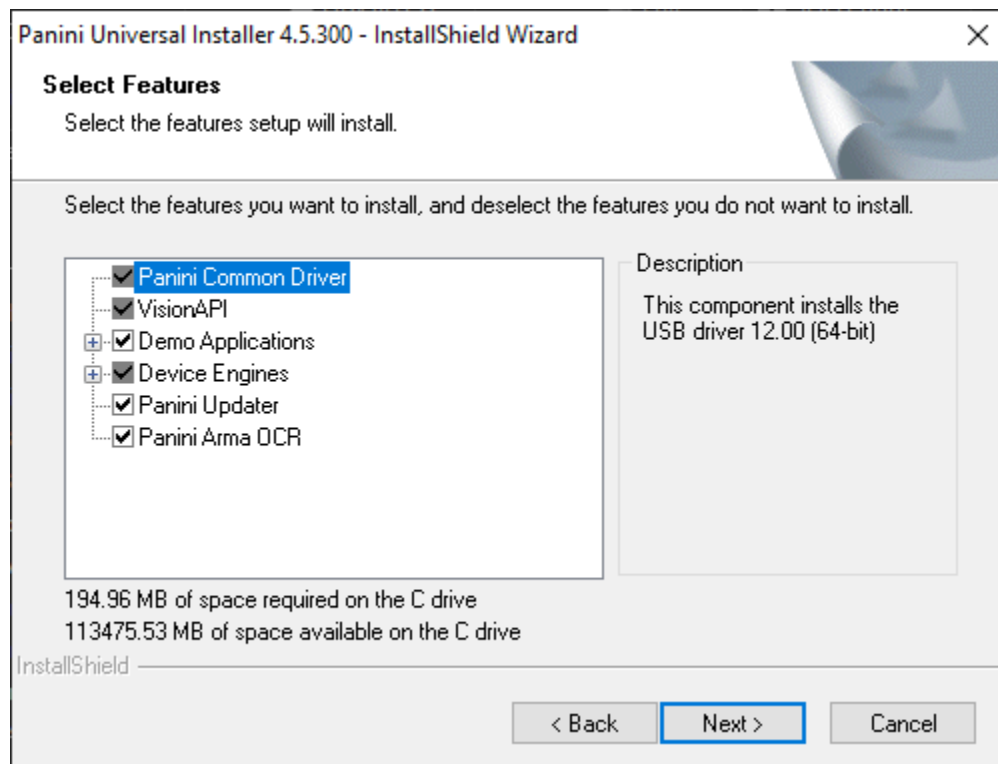
12. Select **Next** on the Welcome InstallShield Wizard dialog box.



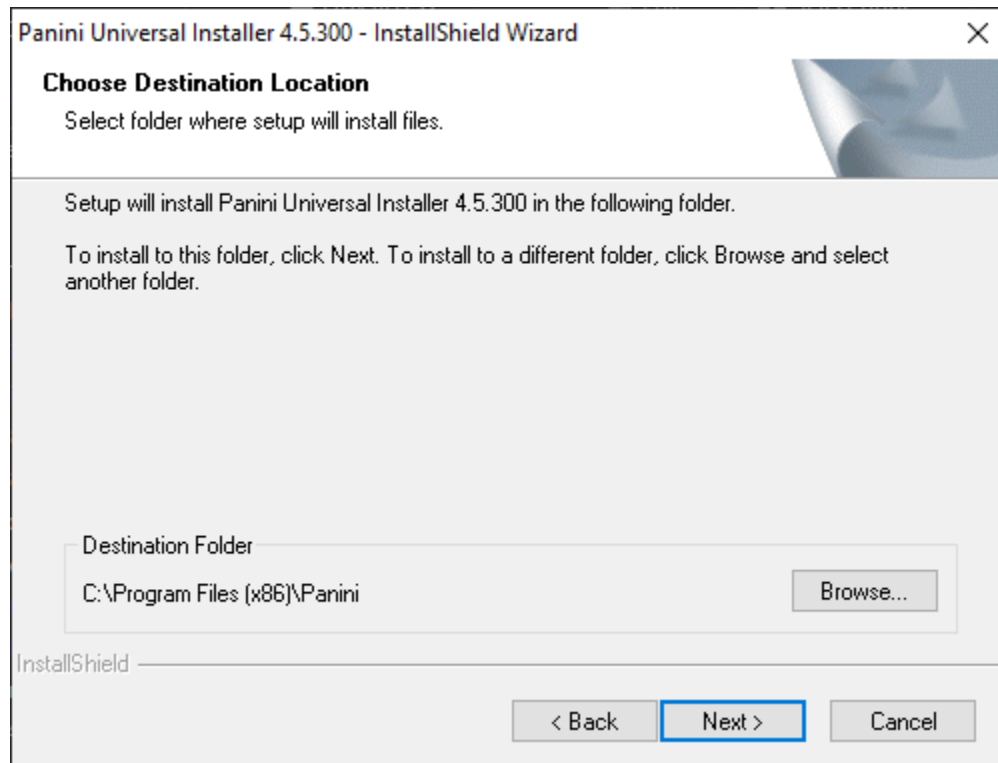
13. Select **I accept the terms of the license agreement** radio button, and click **Next**.



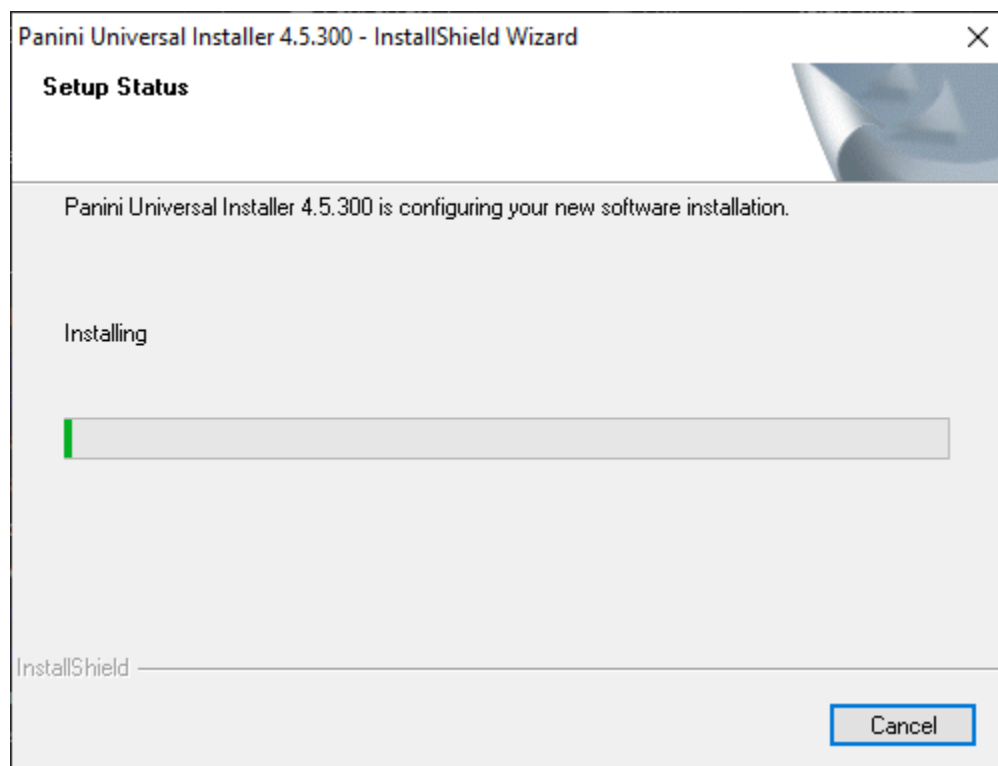
14. Ensure all features are selected and click Next.



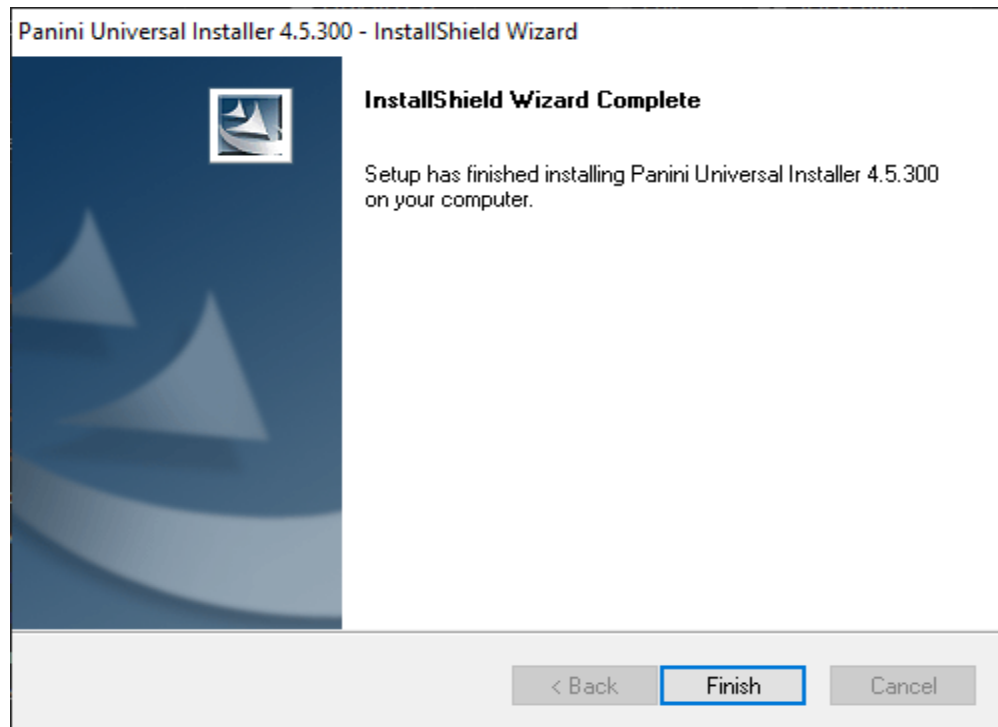
15. Select your file saving location. Once selected, click Next.



16. An installation status bar will display at this time.

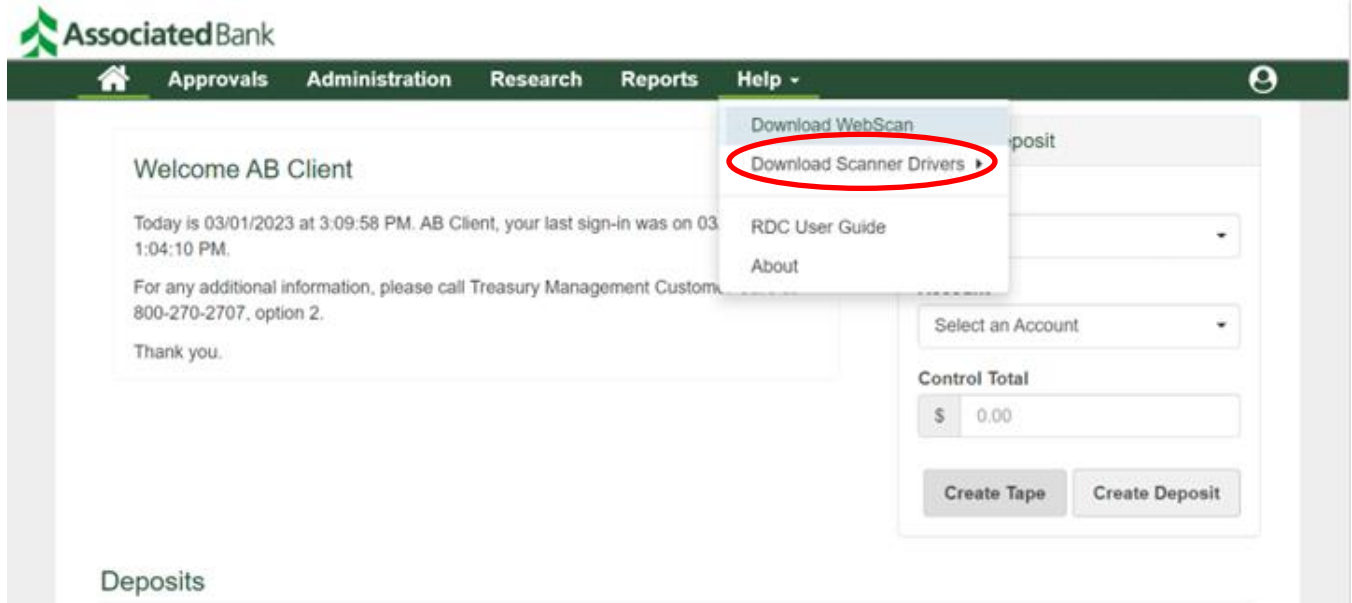


17. Select **Finish** on the InstallShield Wizard Complete dialog box.

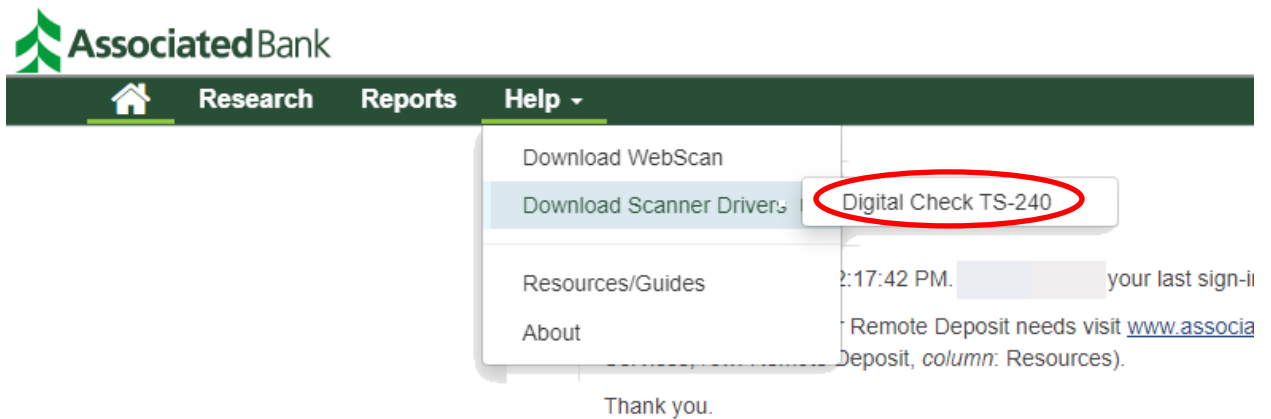


Digital Check Teller Scan Driver Install

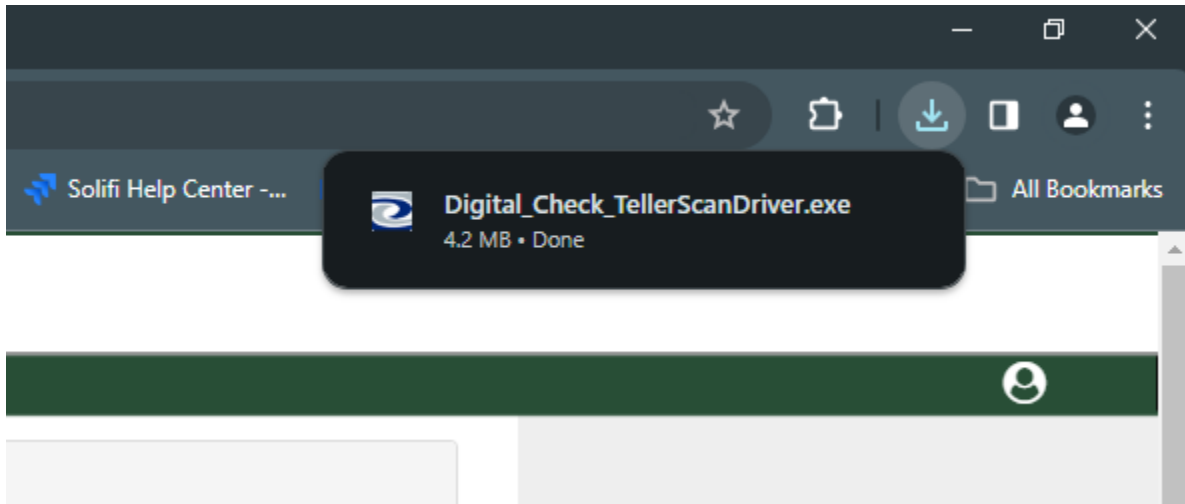
1. Access the Remote Deposit Portal Application within Associated Connect
2. In the Remote Deposit Portal, click the **Help** dropdown on the right side of the main menu bar.



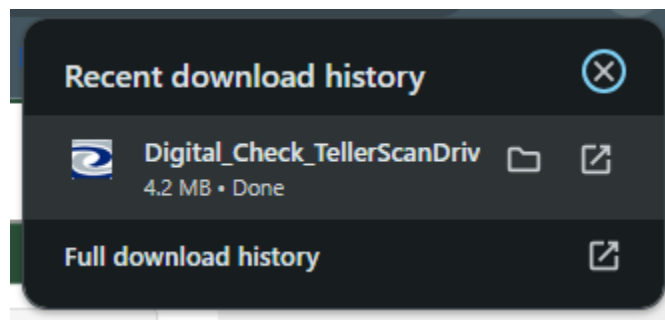
3. Select the **Download Scanner Drivers** option to reveal the scanner drivers available for download. We will select **Digital Check TS-240**



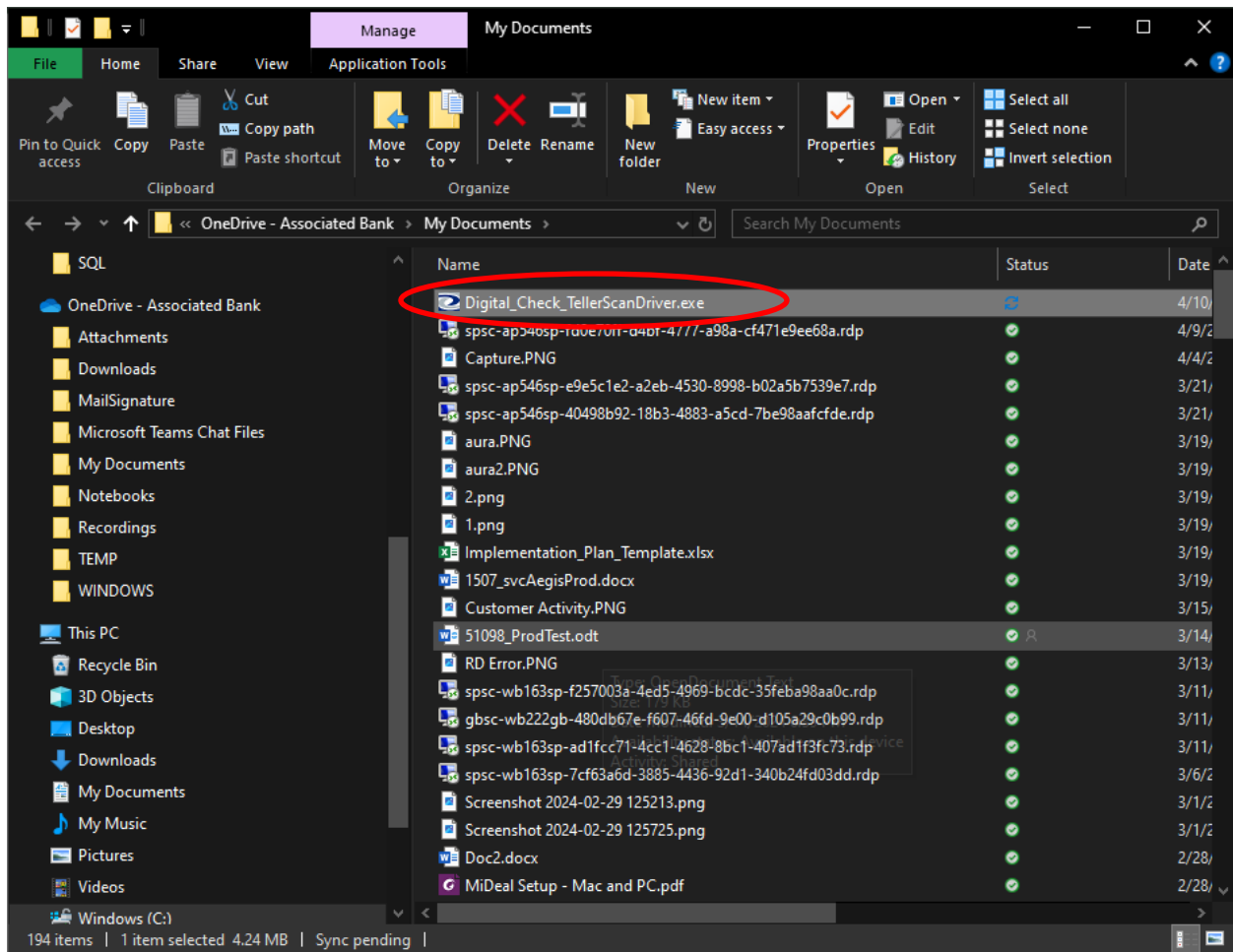
1. The download will automatically start and display in your downloads area of your browser window. (Chrome Example Shown)



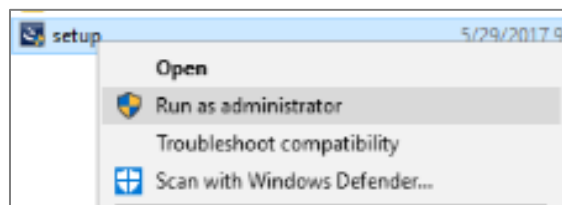
2. Once download is complete, access the downloads icon in your browser and select the **Show in folder** icon. (Chrome Example Shown)



- Right click on the Digital_Check_TellerscanDriver.exe file.



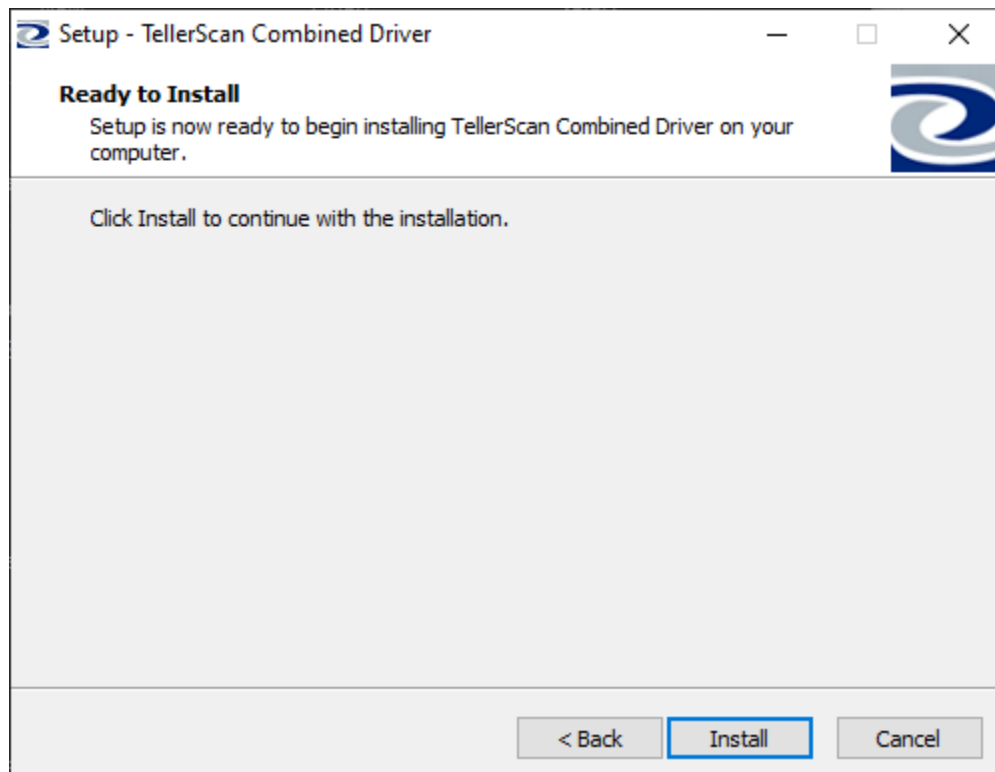
- Select **Run as administrator**.



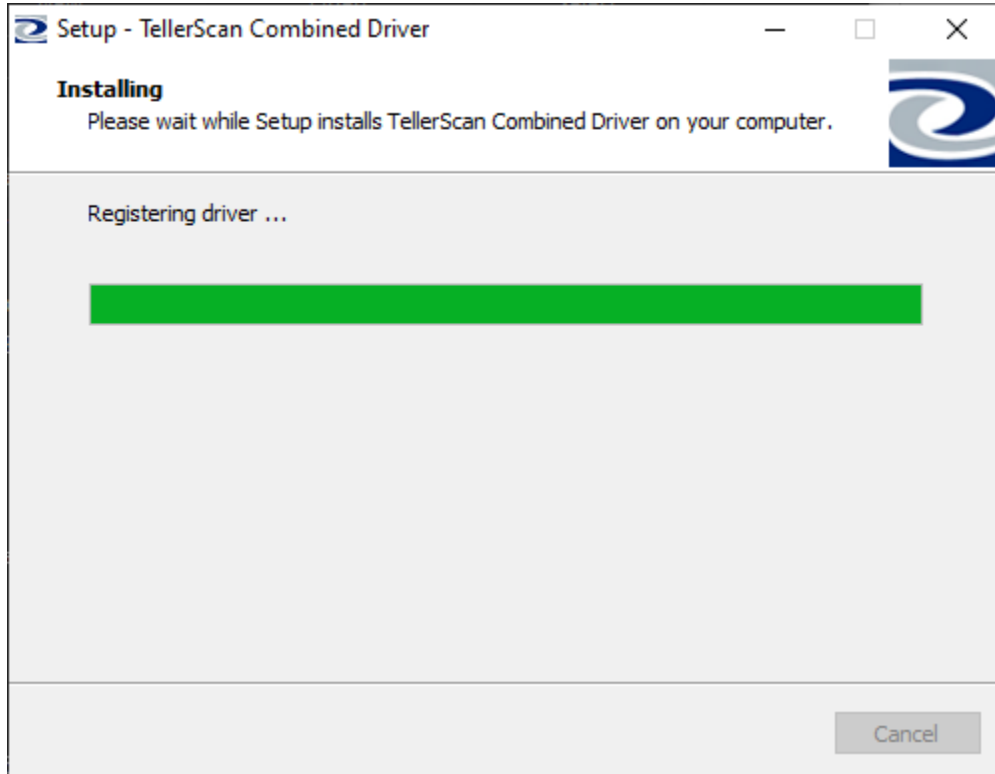
5. Select **Next** on the Welcome InstallShield Wizard dialog box.



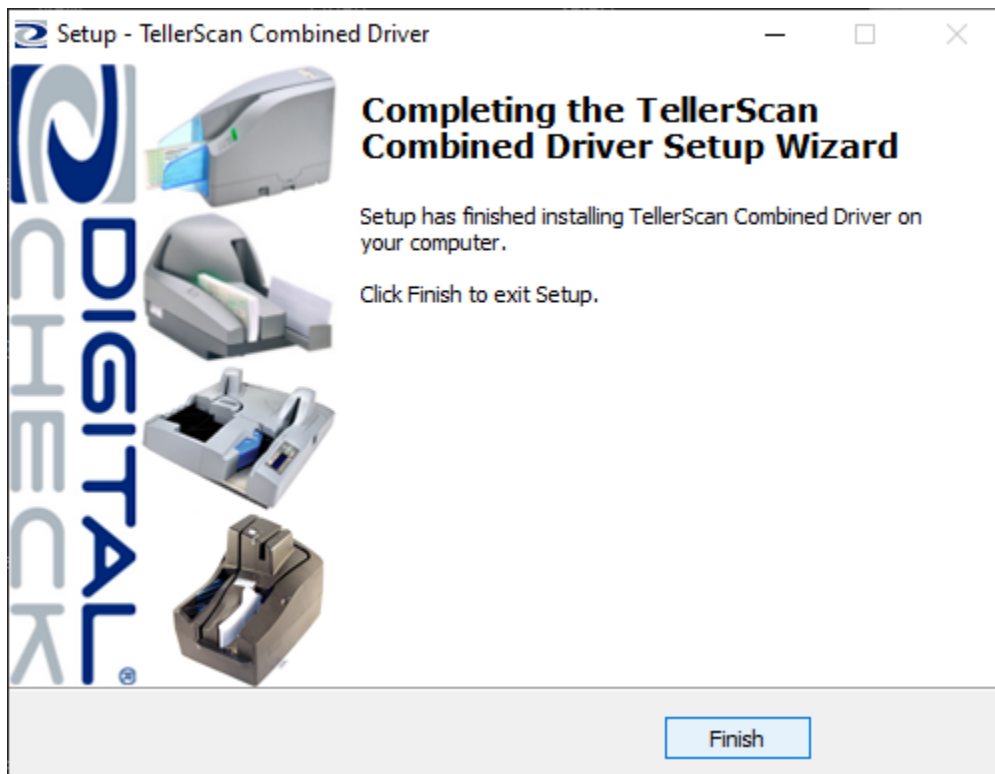
6. Select **Install** on the Ready to Install the Program dialog box



7. A progress bar noting 'Installation and Registration of the driver' will display at this time.



8. Select **Finish** on the InstallShield Wizard Complete dialog box.

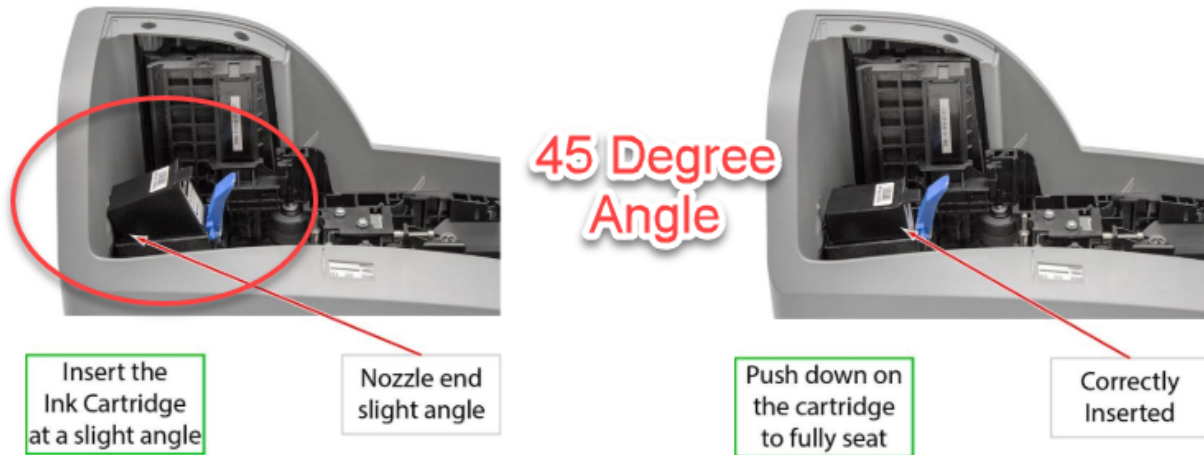


Digital Check Teller Scan Ink Cartridge Install Tips



Installing the 1 Line Printer Ink Cartridge

Insert the nozzle end of the cartridge into the platform while keeping the end of the cartridge tilted slightly upward. Push down on the rear of the cartridge until it clicks twice and snaps into position.



Verify that the cartridge is properly installed. The cartridge should appear tilted at a slight angle when fully seated. Replace the 'Center Cover' by setting it back on the unit vertically.

Note: If the scanner has to be transported by common carrier from one place to another, or will experience extended periods of inactivity, it is advisable to remove the ink cartridge from the scanner and seal it in an airtight bag. If the cartridge has not been used for an extended period of time, it might be necessary to clean the inkjet nozzles by gently blotting them with a towel dampened with water.